

**THE SECOND CONSOLIDATED
ANNUAL REPORT
OF THE INSTITUTION OF
LOKAYUKTA
OF TELANGANA**

FOR THE PERIOD FROM
1ST JANUARY, 2021 TO 31ST DECEMBER, 2021

INSTITUTION OF LOKAYUKTA OF TELANGANA

House No.5-9-49,
Basheerbagh,
HYDERABAD-500 063.
Phone No.040-23226946

SECOND CONSOLIDATED ANNUAL REPORT

I have the honour and immense pleasure in presenting this 2nd Consolidated Annual Report on the performance of the Institution of Lokayukta of Telangana during the period from 1st January,2021 to 31st December,2021, as required under Sub-Section (5) of Section 12 of Telangana Lokayukta Act, 1983.

**JUSTICE C.V. RAMULU
LOKAYUKTA OF TELANGANA**

INDEX

Sl. No.	Description	Page Nos.
1.	Preface	04-05
2.	Constitution and Establishment of the Institution of Lokayukta of Telangana - Appointment of Lokayukta & Upa-Lokayukta	06-08
3.	Salient Features, Mandate, Authority and Accessibility to the Institution	09-11
4.	Functions of Lokayukta and Upa-Lokayukta	12-13
5.	Functioning of the Institution of Lokayukta of Telangana with effect from 23 rd December, 2019	14
6.	Staff pattern of the Institution of Lokayukta of Telangana	15-18
7.	Administration and Organizational structure of the Institution of Lokayukta of Telangana (A) Administration Wing (B) Judicial Wing (C) Legal Wing (D) Investigation Wing	19-22
8.	Working Hours, Vacations and Holidays	23
9.	Designated Officers under Right to Information Act in Institution of Lokayukta of Telangana	24
10.	Budget Provision & details of Budget allocated for the year 2021-22	25-26
11.	Statistical data of the complaints filed, pending and disposed of during the period under review	27
12.	Statistical data of complaints referred to Investigation Wing for investigation and reports during the period under review	28
13.	Break up of Complaints Fee details	29
14.	Brief notes on certain Complaints disposed of by Hon'ble Lokayukta and Hon'ble Upa-Lokayukta	30-81
15.	Particulars of some of the complaints, among various complaints, wherein the grievances of the complainants have been redressed due to intervention of Hon'ble Lokayukta & Hon'ble Upa-Lokayukta	82-90

INSTITUTION OF LOKAYUKTA OF TELANGANA: HYDERABAD

1. PREFACE:

The Lokayukta means “institution appointed by the people”. The Lokayukta of Telangana is an anti-corruption ombudsman organization for the State of Telangana, to deal with complaints of maladministration, favoritism, misuse and abuse of power, position and mainly helps people to combat corruption among politicians and government officials and started functioning from 23rd December, 2019 onwards (after bifurcation of the State of Andhra Pradesh in 2014) on adoption of the A.P. Lokayukta and Upa-Lokayukta Act XI of 1983 as “The Telangana Lokayukta Act, 1983” vide G.O.Ms.No. 45 Law (F) Department dated 01-06-2016 by the Government of Telangana. Since then, this institution has become an effective tool in the hands of the public to reduce the evil of corruption and mismanagement in public governance.

Now, I am much delighted and feel honoured to present this 2ND Consolidated Annual Report of the Institution of Lokayukta of Telangana, Hyderabad, on its performance during the year 2021 i.e. for the period from 01.01.2021 to 31.12.2021 to the Honourable Governor of Telangana Dr.(Smt.) Tamilisai Soundararajan.

This Institution during the year from 01.01.2021 to 31.12.2021 under review has received 1630 complaints, totaling to 4639 Complaints, including 3009 backlog complaints. Out of these complaints, 1270 complaints have been disposed of during the year under review, leaving a balance of 3369 Complaints. This amply shows that this Institution is giving utmost importance for quick redressal of the grievances of the common man in letter and spirit of the objects of the Act.

I take this opportunity to express my deep appreciation for the response and cooperation received from various functionaries of the Government Departments in functioning of this Institution and in complying with the orders of this Institution, barring a few exceptions.

I also wish to place on record my sincere gratitude for the cooperation extended by the Government of Telangana for its timely response to the proposals sent by this Institution from time to time.

I would also like to express my sincere and deep appreciation for the dedication, devotion and commitment with which the disciplined work force of this Institution have worked during the period and I am sure that with such continued support of staff and that of the Authorities of various Government Departments and agencies of the State, this Institution can perform much better in the coming years to mitigate the evil of corruption and mismanagement in public governance.

**JUSTICE C.V. RAMULU
LOKAYUKTA OF TELANGANA**

2. CONSTITUTION AND ESTABLISHMENT OF THE INSTITUTION OF LOKAYUKTA OF TELANGANA - APPOINTMENT OF LOKAYUKTA & UPA-LOKAYUKTA

On the recommendations of the Administrative Reforms Commission, appointed by the Union Government in 1966, for the constitution of the Institutions of Lokayukta and Upa-Lokayukta, the Institutions of Lok Ayukta were established in various States of our country with jurisdiction to deal with complaints not only against elective public servants, but also against the other categories of public servants defined in the Act. Accordingly, the erstwhile A.P. Lokayukta Act 11 of 1983 came into force with effect from 01.11.1983 through State Legislature, having jurisdiction over the entire territory of all 23 Districts of erstwhile combined State of Andhra Pradesh, which are now divided as the territory of Andhra Pradesh and that of Telangana.

Out of the said 23 Districts, 13 Districts have fallen to the territory of the State of Andhra Pradesh and the remaining 10 Districts (now bifurcated into 33 Districts) had fallen to the territory of State of Telangana, during bifurcation of the State which took place w.e.f., 2nd June, 2014.

Thereafter, the Government of Telangana has adapted "The Andhra Pradesh Lokayukta Act, 1983" as "The Telangana Lokayukta Act, 1983 vide G.O.Ms.No.45, Law (F) Department, dated 01.06.2016 and the Institution of Lokayukta of Telangana started functioning from 23rd December, 2019 onwards.

In terms of Amendments and Ordinances from time to time, Sri Justice Chintapanti Venkata Ramulu, Retired Judge of High Court has been appointed as Lokayukta of Telangana vide G.O.Ms.No.187 General Administration(Cabinet) Department dt.19.12.2019 and Sri Volimineni Niranjana Rao, Retired District Judge has been appointed

as Upa-Lokayukta of Telangana vide G.O.Ms.No.188 General Administration(Cabinet) Department dt.19.12.2019.

Sri Justice C.V.Ramulu born on 20th February, 1949. He hails from Achanapalli village of Bodhan Town in Nizamabad district. He completed schooling at Government Boys High School, Shakarnagar in Bodhan Town and did his Graduation from Giraj Government Degree College, Nizamabad. He completed Law Degree in the year 1978 from Yeswanth Law College of Maratwada University in Aurangabad with distinction.

He enrolled as an Advocate on 10.08.1978 and practiced for more than 24 years in the erstwhile High Court of Andhra Pradesh. He also worked as a Senior Standing Counsel for APSRTC, in the erstwhile High Court of Andhra Pradesh for a period of 13 years and also as the Senior Central Government Standing Counsel at erstwhile High Court of Andhra Pradesh from September 2001 till his elevation.

Sri Justice C.V.Ramulu was sworn in as an Additional Judge of the High Court of Andhra Pradesh on 2nd December, 2002. He was sworn in as permanent Judge of the High Court on 26th June,2004 and demitted his Office on 19th February,2011.

Sri Volimineni Niranjana Rao born on 26.01.1960. He is a native of Karimnagar district. He did schooling in his own village Rudrangi and later did MA (Sociology) from University of Hyderabad. He pursued Law Degree from Campus Law Centre, Delhi University and also did LLM (Constitutional Law) from Osmania University.

He enrolled himself as Advocate in the year 1987 and practiced as such till he joined State Judicial Service in 1994. He served as Law Secretary to Government of Telangana, before opting for voluntary retirement as District Judge in October, 2019.

Both Sri Justice Chintapanti Venkata Ramulu and Sri Volimineni Niranjana Rao have taken oath before the Hon'ble Governor of Telangana, in a State Function held at Raj Bhavan, Somajiguda, Hyderabad and assumed their respective Offices as Lokayukta of Telangana and Upa-Lokayukta of Telangana, on Monday, the 23rd day of December, 2019.

-0-

3. SALIENT FEATURES, MANDATE, AUTHORITY AND ACCESSIBILITY TO THE INSTITUTION:

(i) SALIENT FEATURES OF THE INSTITUTION

The salient features of the Institution of Lokayukta of Telangana are:

- i) Autonomy from Executive Control;
- ii) Informal procedure and simple accessibility to complaints; and
- iii) More or less free and timely services to the citizens.

(ii) MANDATE AND AUTHORITY OF THE INSTITUTION:

Under the Telangana Lokayukta Act and Rules made thereunder, the Lokayukta and Upa-Lokayukta are empowered with the authority to investigate complaints against a wide array of Public Servants in respect of any Administrative action on their part, viz., (1) involving abuse of power for personal gain or maladministration or to harm anyone, (2) actions motivated by improper or corrupt motives causing loss to the State or any person and (3) involving in any corruption or lack of integrity in his capacity as public servant.

The public servants, who fall within the purview of the Act, include all Government Officers of the State holding posts of Ministers, Members of State Legislature, Chairmen of Zilla Parishads, Presidents of Panchayat Samithis, Mayors of Municipal Corporations, Chairmen of Municipal Councils other than those of Second Grade Municipalities, Chairmen or Presidents and Directors of the Governing Body to which management is entrusted in respect of any local authority in the State, any Corporation established under State Act and owned by the Government and any Government Company, any Society registered under Societies

Registration Act and any Co-operative Society. It also includes Vice Chancellor and Registrar of a University in the State.

However, certain authorities and public servants have been specifically excluded from the purview of the Lokayukta. They are: Judiciary, Members of Judicial Service, any Officer or servant of any Court in a State, Accountant General, Chairman or a Member of Telangana Public Service Commission, Chief Election Commissioner, Election Commissioner and Regional Commissioner, Speaker and Deputy Speaker of Legislative Assembly and Chairman and Deputy Chairman of Legislative Council and the Staff of the Legislature Secretariat.

(iii) WHO CAN HAVE ACCESS TO THE INSTITUTION OF LOKAYUKTA AND HOW TO FILE A COMPLAINT:

The provisions of Lokayukta Act reveal that a policy of open and free access has been adopted as against the policy of "filtered access". Thus, any citizen or an aggrieved person being aggrieved by maladministration or misuse of power of Public Servants may approach the Institution by filing a complaint in the prescribed Form along with the details of grievance or allegations against the Public Servants. Besides the Lokayukta can suo motu i.e., on his own can decide to take up investigation in respect of any administrative action involving misconduct of Public Servant, if such information comes to his notice otherwise than by a complaint. Further, the Lokayukta can investigate into an allegation on a written reference from the Hon'ble Governor of Telangana.

Any person aggrieved by the maladministration or misuse of power of Public Servants can file a complaint without much hardship by paying a nominal fee of Rs.150/- by way of Cash/Money Order/Bankers' Cheque/Demand Draft in the name of the Registrar of the Institution or any Bank having a Branch at Hyderabad.

Further, in deserving cases, at the discretion of Lokayukta or the Upa-Lokayukta, the payment of fee can be dispensed with. The complaints can sometimes invite the attention and action of this Institution in huge scams involving Public officials and Crores of Rupees of Public money.

-0-

4. FUNCTIONS OF LOKAYUKTA AND UPA-LOKAYUKTA:

The primary purpose of the Institution of Lokayukta lies in providing impartial investigation on behalf of citizens who feel they have suffered injustice through the actions of Departments, Agencies or Officials in the Government. The Institution can bring the lamp of scrutiny to otherwise dark places in the administrative arena of the Government. Whatever action Government takes to improve or reorganize society always results in increasing the size and power of the executive. Thus, while administration has created a place for itself in every corner and reach of day-to-day life of human beings, a common man has not been allowed comparable access to the administration and a one-sided relationship of little man and big Government has come into existence. In this closed tunnel of administration, the Institution of Lokayukta offers inspection galleries to the common man. While the majority of the action and decisions of the Government Officials may be just and reasonable, however, errors do occur. While undertaking programmes of community welfare and common good, consequences flow causing injury and hardship to individuals out of the actions of the over-zealous administrators exceeding the authority. It is a duty and function of Lokayukta to identify such abuse and misuse of power causing hardship to individuals and find a way to redress them.

It may be pointed out that investigations into complaints by Lokayukta not only result in redressal of injustice or a grievance, but sometimes it can also serve to exonerate the Government Agencies and Civil Servants from unjustified accusations. The mere existence of an Institution which is freely accessible to common man and which can probe into and pin-point the arbitrary abuse of power in itself promotes restraint and conformity to rules by the Government Agencies. The Institution helps in improving human

rights standards and forming a transparent and accountable administration and thereby assisting the Government in achieving good governance, by giving recommendations and reports.

The Lokayukta or Upa-Lokayukta, on coming to know about the maladministrative action on the part of Public Servants, can also suo motu take up investigation without formal complaint.

On receiving a complaint, the Lokayukta or Upa-Lokayukta, whenever takes up the cases, undertakes preliminary verification by whatever mode suitable to ascertain, if there is a prima facie truth in the allegations. This initial probe and verification may be done by calling for reports from the concerned authorities or by entrusting this to the Investigation Wing of this Institution or to any other Investigative Agency like A.C.B. and C.B.C.I.D., who may conduct a discreet probe and report to the Lokayukta. At this stage, probing or enquiry is confidential to safeguard the identity of the apprehensive complainants and to protect the reputation of the public servants complained against. Once a prima facie case is held to have been made out, a regular enquiry (investigation) is conducted after giving opportunity to the complainant as well as public servant complained against to put forth their versions and adduce their evidence. This enquiry is on the lines of a trial in Court in which parties are permitted to be represented by their lawyers.

On the basis of such evidence, if the Lokayukta or Upa-Lokayukta finds that the allegations against the public servant have been proved, a report has to be made regarding the finding and recommending the punishment to be imposed.

5. FUNCTIONING OF THE INSTITUTION OF LOKAYUKTA OF TELANGANA WITH EFFECT FROM 23RD DECEMBER, 2019:

In view of the bifurcation of the erstwhile State of Andhra Pradesh, division of the State took place as the State of Andhra Pradesh and the State of Telangana, in accordance with the guidelines issued in G.O.Ms.No.312, G.A.(SR) Department, Government of Andhra Pradesh, dtd.30.10.2014.

In the lines of G.O.Ms.No.161, General Administration (SR) Department, Government of Andhra Pradesh, dtd.31.12.2019, the employees working in the erstwhile Institution of Lokayukta of Andhra Pradesh and the assets available then, were apportioned between the Institution of Lokayukta of Andhra Pradesh and the Institution of Lokayukta of Telangana. Accordingly, the newly formed Institution of Lokayukta of Telangana started functioning with effect from 23.12.2019.

The territorial jurisdiction over the 10 Districts, which formed as State of Telangana after bifurcation and subsequently divided into 33 districts, has been conferred on the newly formed Institution of Lokayukta of Telangana. The said 33 districts are Adilabad, Bhadrachalam, Kothagudem, Hanumakonda, Hyderabad, Jagtial, Jangaon, Jayashankar Bhupalapally, Jogulamba Gadwal, Kamareddy, Karimnagar, Khammam, Kumarambheem Asifabad, Mahabubabad, Mahabubnagar, Mancherla, Medak, Medchal-Malkajgiri, Mulugu, Nagarkurnool, Narayanpet, Nalgonda, Nirmal, Nizamabad, Peddapally, Rajanna Sircilla, Ranga Reddy, Sanga Reddy, Siddipet, Suryapet, Vikarabad, Wanaparthy, Warangal and Yadadri-Bhuvanagiri. The complaints pertaining to the above said 33 Districts pending as on 01.01.2020 and filed thereafter have been taken over for redressal/investigation, by the newly formed Institution of Lokayukta of Telangana.

6. STAFF PATTERN OF INSTITUTION OF LOKAYUKTA OF TELANGANA:

On bifurcation of the erstwhile Institution of Lokayukta of Andhra Pradesh in accordance with the guidelines issued in G.O.Ms.No.312, G.A.(SR) Department, Government of Andhra Pradesh, dt.30.10.2014 and on allocating the total number of 131 posts available in the erstwhile Institution of Lokayukta vide G.O.Ms.No.161, dt.31.12.2019, among the Institution of Lokayukta of Andhra Pradesh and Telangana, the Institution of Lokayukta of Telangana was allocated 61 posts, while 70 posts were allocated to the Institution of Andhra Pradesh at the ratio of 58:42. However, considering the filing of number of complaints when compared to earlier periods and also considering the fact that Hon'ble Lokayukta and Hon'ble Upa-Lokayukta are functioning and the need of present period, a letter dt.6.1.2020 was addressed to the Government of Telangana for sanction of additional 79 posts in various categories required in various wings of the Institution i.e., Administration, Judicial, Legal, Investigation, Accounts and at the residences of Hon'ble Lokayukta and Hon'ble Upa-Lokayukta.

Adverting to the letter of the Institution, the Government of Telangana, after considering the request made therein, sanctioned 49 additional posts for the Institution, which include the posts of Director (Legal), Deputy Director (Legal), Secretary to Hon'ble Lokayukta, Secretary to Hon'ble Upa-Lokayukta, Assistant Registrar, Investigating Officer, Section Officers among other posts of Typists, Assistants, Drivers, Attenders, Gardener and Sweeper-cum-Scavengers.

Of the above posts so sanctioned, the posts of Director(Legal), Deputy Director(Legal), Secretary to Hon'ble Lokayukta, Secretary to Hon'ble Upa-Lokayukta, Investigating

Officer, have been filled up by way of re-employment and drawing suitable candidate on deputation basis, while the post of Assistant Registrar has been filled up by promoting a qualified candidate from among the existing staff, while the posts of Typists, Assistants, Drivers, Attenders, Gardener and Sweeper-cum-Scavengers have been filled up by following due process of recruitment.

The present Hierarchy of the Institution upto Gazetted level officers is as under:

S.No.	Name (Sri / Smt. / Kum.)	Designation
1	Justice C.V. Ramulu	Hon'ble Lokayukta
2	V. Niranjan Rao	Hon'ble Upa-Lokayukta
3	Syed Lateef Ur Rahman	Registrar
4	A. Nava Mohan Rao	Director (Legal)
5	C.Venkatesh	Deputy Director (Legal)
6	Vacant	Secretary to Hon'ble Lokayukta
7	A. Somi Reddy	Secretary to Hon'ble Upa-Lokayukta
8	K.Neeraja	Deputy Registrar
9	M. Sarada Prasuna	Assistant Registrar (Accounts)
10	G.Varalakshmi	Assistant Registrar (Judicial)
11	R. Radhika	Assistant Registrar
12	S. Padma Sree	Personal Assistant to Lokayukta
13	V.Anuradha	Personal Assistant to Registrar
14	B. Jyothsna	Personal Assistant to Upa-Lokayukta

15	E. Srinivas	Accounts Officer
16	K. Hima Bindu	Section Officer
17	C. Punya Murthy	Section Officer
18	K. Premila	Section Officer
19	R. Hari	Section Officer
20	N. Venkata Lakshmi	Section Officer
21	Vacant	Section Officer

Particulars of other cadre strength in this Institution.

Sl. No.	Name of Posts	No. of Posts
1	Special Category Stenographers	2
2	Assistant Section Officers	4
3	U. D. Stenographers	2
4	Librarian	1
5	Steno-Typists	3
6	Typists	8
7	Assistants	10
8	Drivers	5
9	Motor Cycle Messenger	1
10	Record Assistants	3
11	Roneo Operator	1
12	Jamedars	2
13	Attenders	25
14	Chowkidars	2
15	Sweeper-cum-Scavengers	4
16	Gardener	2

<u>INVESTIGATION WING</u>		
1	Dr. Thirupathi Venkat Rao	Director (Investigation)
2	V.Muchap Rao	Deputy Director (Investigation)
3	Mohd. Tajuddin	Deputy Director (Investigation)
4	B. Janardhan Reddy	Deputy Director (Investigation)
5	Mathew Koshy	Investigating Officer
6	P. Vidyasagar Rao	Investigating Officer
7	Head Constables	1 Post
8	Police Constable	09 Posts

7. ADMINISTRATION AND ORGANIZATIONAL STRUCTURE OF THE INSTITUTION OF LOKAYUKTA OF TELANGANA:

The Registrar of the Institution, who is declared as the Head of the Department, is incharge of the entire administration of the Institution. The Organisational structure of the Institution is defined on the basis of work rendered by each wing as under:

- a) Administration Wing
- b) Judicial Wing
- c) Legal Wing &
- d) Investigation Wing

a) ADMINISTRATION WING:

The Registrar, with the assistance of the Deputy Registrar, supervises the entire Administrative Wing, which consists of the Establishment and Accounts Section. The Establishment Section is headed by an Assistant Registrar and a Section Officer and it deals with the work relating to Conditions of Service of the Employees, Library, Stores, Furniture, Maintenance of Motor Vehicles, Stationery, Roneo, Inward, Dispatch, etc.

The Accounts Section is headed by an Assistant Registrar, who is assisted by an Assistant Section Officer and other staff, and deals with financial matters i.e., forwarding budget proposals to the Government, receiving budget, preparation and submitting pay bills and other bills like Medical Bills, Purchase Bills etc., deducting Income Tax at source from the salaries of the officers and staff members and remitting the same to Government account, receiving and remitting the Complaint fees & RTIP fees etc., besides maintenance of ledgers and other registers relating to fiscal matters of the office.

b) JUDICIAL WING:

For convenience sake, the Bench of the Lokayukta is known as B-1, while the Bench of the Upa-Lokayukta is known as B-2, which are headed by a Section Officer each and duly assisted by Assistant Section Officers and other supporting staff.

The complaints Section receives the complaints, scrutinizes the same and registers the complaints for placing them before the Lokayukta. This Section functions under the supervision of an Assistant Registrar, who is assisted by an Assistant Section Officer and other staff members.

After registration of complaints, the complaints are taken up by the staff of the B-1 Section and B-2 Section respectively. Besides, the P.As /Special Category Stenographers would assist in taking down dictation of the orders on Bench of the Lokayukta and Upa-Lokayukta.

This apart, there is an usual Process Section separately for B-1 and B-2 Sections, which too are headed by a Section Officer each, to process the files as per the orders of the Lokayukta and Upa-Lokayukta and dispatch the letters, notices, orders, memos etc., to the concerned with the support of Dispatching Assistant.

The Record Room is managed by an Assistant Section Officer, assisted by an Assistant and a Record Assistant.

After the complaints are disposed of/registers and files are closed as the case may be, all the disposed of records, closed registers and files etc., will be consigned in Record Room for safe custody after making entry into the relevant Registers. The said documents are consigned to the Record Room by B1 and B2 Sections, Establishment and other Sections. The records will be

dealt with by the Assistant Section Officer and staff in Record Room by keeping the permanent records and destroying the records, which become ripe for destruction under the rules incorporated.

c) LEGAL WING:

Legal Wing consists of Director (Legal) and Deputy Director (Legal). Both the above officers assist the Lokayukta and the Upa-Lokayukta respectively, in all legal matters such as processing the reports received and presenting them before the respective Benches and also would render assistance to the complainants in conducting the proceedings. Even if a complainant is not having the legal assistance, that deficiency is filled up by the Legal Wing by presenting the case of the complainant. The Director (Legal) and the Deputy Director (Legal) also perform the duties of Presenting Officers in the Courts and would assist in conducting final investigation by the Lokayukta and Upa-Lokayukta by way of submitting Brief Notes, Written Comments etc., during the preliminary verification stage and by preparing the Statement of Allegations against the Public Servants, the list of witnesses to be examined during the Final Investigation and also list of documents to be confronted to the witnesses during recording of the evidence. They would also advance arguments on behalf of the complainants during final investigation proceedings, when the complainants are not having any legal assistance.

d) INVESTIGATION WING:

The Investigation Wing is headed by a Director (Investigation), who is presently of the rank of Superintendent of Police, and is assisted by 3 Deputy Directors, who are of the cadre of Deputy Superintendent of Police, 2 Investigating Officers, who are of the cadre of Inspector of Police, besides 01 Head Constable and 10 Police Constables. This Investigation Wing causes enquiry

into the complaints that are referred to it, by the Lokayukta and Upa-Lokayukta and after collecting the necessary material by conducting discreet enquiries, submit a report, which is of immense help to the Presiding Officers i.e., the Hon'ble Lokayukta or Hon'ble Upa-Lokayukta in the conduct of Preliminary Verification and in determining as to whether it is a fit case to investigate into the allegation levelled in the complaints or otherwise. This agency maintains the confidentiality and secrecy of information during the discreet enquiry and conducts the enquiry impartially.

When occasion arises, the office, on the orders of Lokayukta and Upa-Lokayukta, will be entrusting the Summons, Notices to be served on the witnesses/parties to the complaint and also Warrants to be executed on such persons, to the Investigation Wing and the Officers of the Wing will be discharging the said functions also most effectively and submit compliance reports and assist the Presiding Officers.

The officers, who conduct investigation, may sometimes be required to give their evidence during Final Investigation, in connection with the enquiries made by them and the reports submitted by them.

8. WORKING HOURS, VACATIONS AND HOLIDAYS

The working hours for the Institution of Lokayukta of Telangana are from 10.30 A.M. to 5.00 P.M. on all working days. During the year 2021, 27 Holidays (excluding Sundays and Second Saturdays) and 19 Optional Holidays were declared and observed as Holidays, besides Sankranti Vacation from 11.01.2021 to 12.01.2021 (2) working days, Summer Vacation from 03.05.2021 to 31.05.2021 (29) working days and Dasara Vacation from 07.10.2021 to 12.10.2021 (06) working days.

-0-

9. DESIGNATED OFFICERS UNDER RIGHT TO INFORMATION ACT IN THE INSTITUTION OF LOKAYUKTA OF TELANGANA:

The Institution of Lokayukta is receiving several Applications under the Right to Information Act, 2005 from the general public. In view of this, as mandated in Right to Information Act, 2005, the officers of Institution have been designated to deal with the applications so received, as under:

The Registrar is designated as First Appellate Authority under Right to Information Act, 2005.

The Deputy Registrar is designated as Public Information Officer under Right to Information Act, 2005.

The above Officers are assisted by Assistant Registrar and supporting staff to provide the requisite information to the Applicants.

10. BUDGET PROVISION & DETAILS OF BUDGET ALLOCATED FOR THE YEAR 2021-22:

The Budget Provision made available for this Institution for the Financial Year 2021-22 under various Heads of Account has been Rs.7,31,58,000/-.

A Sum of Rs.6,22,59,000/- has been allocated under the Head, 'Salaries' and Rs.1,08,99,000/- has been allocated under the Head, 'Non-Salaries' for the Year 2021-22. Of the total amount allocated under the Head Salaries, an amount of Rs.8,27,34,463/- has been spent (No budget restriction for salaries) and also incurred an expenditure of Rs.44,22,377/- under the Head Non-Salaries, by the end of December, 2021.

**DETAILS OF THE BUDGET ALLOCATED BY THE GOVERNMENT
FOR THE YEAR 2021-2022**

Sl. No.	Head of Account	Amount Rs.
1	010 - Salaries	6,22,59,000
2	110 - Domestic Travel Expenses	---
3	111 - Travelling Allowance	7,70,000
4	112 - Bus Warrants	91,000
5	130 - Office Expenses	
6	131 - Service Postage & Telegram & Telephone Charges	15,73,000
7	132 - Other Office Expenses	26,00,000
8	133 - Water Charges	4,53,000
9	135 - Electricity Charges	10,60,000
10	200 - Other Administrative Expenses	7000
11	240 - Petrol, Oil and Lubricants	16,64,000
12	270 - Minor Works	---
13	272 - Maintenance	13,70,000
14	280 - Professional Services	
15	281 - Pleader Fees	3,03,000
16	310 - Grant in Aid	---
17	311 - Grants-in-Aid towards salaries	---
18	410 - Secret Services Expenditure	1,00,000
19	510 - Motor Vehicles	---
20	511 - Maintenance Office Vehicles	9,08,000
21	512 - Purchase of Vehicles	---
22	521 - Machinery & Equipment	---
	TOTAL	7,31,58,000

11. STATISTICAL DATA OF THE COMPLAINTS FILED, PENDING AND DISPOSED OF DURING THE PERIOD UNDER REVIEW:

STATEMENT SHOWING THE PARTICULARS OF COMPLAINTS RECEIVED, DISPOSED OF AND PENDING BEFORE THE HON'BLE LOKAYUKTA OF TELANGANA DURING THE PERIOD FROM 01.01.2021 TO 31.12.2021.

CONSOLIDATED

SL. NO.	PARTICULARS	LOKAYUKTA	UPA-LOKAYUKTA	TOTAL
1	Complaints pending as on 01.01.2021	1804	1205	3009
2	Complaints received during the period from 01.01.2021 to 31.12.2021	936	694	1630
3	Total Complaints available for disposal	2740	1899	4639
4	Complaints disposed of during the period from 01.01.2021 to 31.12.2021	772	498	1270
5	Complaints Pending as on 31.12.2021	1968	1401	3369

NOTE: In the Annual Report for the year 2020, the complaints pending with Hon'ble Upa-Lokayukta as on 31.12.2020 was shown as 1305. But this year, i.e., Annual Report for 2021, the complaints pending with Hon'ble Upa-Lokayukta as on 01.01.2021 is shown as 1205, Since, after physical verification, it is confirmed that 100 complaints relate to Institution of Lokayukta of Andhra Pradesh, thus they were transferred to the said Institution. Hence, difference of 100 complaints is appeared.

12. STATISTICAL DATA OF THE COMPLAINTS REFERRED TO INVESTIGATION WING FOR INVESTIGATION AND REPORTS DURING THE PERIOD UNDER REVIEW

SI.No	Particulars	Lokayukta (B1- Section)	Upa- Lokayukta (B2-Section)	Total
1.	Complaints entrusted for enquiry pending as on 01.01.2021	23	03	26
2.	Complaints received for enquiry from 01.01.2021 to 31.12.2021	64	21	85
3.	Total Complaints as on 31.12.2021	87	24	111
4.	Enquiry Reports submitted in the complaints entrusted, from 01.01.2021 to 31.12.2021	33	8	41
5.	Entrusted complaints pending for enquiry as on 31.12.2021	54	16	70

13. BREAK UP OF COMPLAINTS FEE DETAILS

Cash, DDs received from 01.01.2021 to 31.12.2021
remitted to the Govt. Account/Refunded to Complainants

Sl. No.	Month	Receipts		Remittances		Refund
		Cash	DDs	Cash	DDs	
1	Jan' 2021	24,910	3,260	17,850	3,260	
2	Feb'2021	19,960	3,900	25,360	3,900	
3	March'2021	18,850	2,290	16,300	2,290	
4	April'2021	10,500	2,250	11,550	2,250	
5	May'2021	1,350	2,250	2,850	2,250	
6	June'2021	7,900	3,600	4,950	3,600	
7	July'2021	14,550	2,850	15,250	2,850	
8	Aug'2021	13,050	1,800	9,600	1,800	
9	Sept'2021	18,000	3,000	15,150	3,000	
10	Oct'2021	15,750	1,500	20,550	1,500	
11	Nov'2021	14,720	1,500	8,850	1,500	
12	Dec'2021	24,305	2,850	19,525	1,800	
	TOTAL	1,83,845	31,050	1,67,785	30,000	

14. BRIEF NOTES ON CERTAIN COMPLAINTS DISPOSED OF BY HON'BLE LOKAYUKTA & HON'BLE UPA-LOKAYUKTA:

The Institution of Lokayukta of Telangana will be dealing with allegations made in relation to Public Servants, like abusing of official position, maladministration etc. Likewise, this Institution deals with grievances of the Complainants like a claim by a person that he sustained injustice or undue hardship in consequence of maladministration.

During the year under review, on the intervention of the Institution of Lokayukta of Telangana, the injustice caused and hardship sustained by the complainants owing to abuse of official position and maladministration etc., on the part of Public Servants have been safe guarded. The Brief citations on some of such complaints dealt by Hon'ble Lokayukta or Hon'ble Upa-Lokayukta, are detailed hereunder.

Further, on the intervention of this Institution, the grievances of many of the Complainants, who approached this Institution, have been redressed and the details of some of such complaints are also integrated hereunder in a tabular form.

Payment of enhanced compensation amount for the land acquired for excavation of Left Flank Canal of Ookachetty Vagu Project, on the intervention of Lokayukta.

COMPLAINT No.4085/2015/B1

MAHABUBNAGAR DISTRICT

This complaint is filed by one Sri Kammari Venkataiah of Ramakrishnapur village, Kothakota Mandal, Mahabubnagar District, Telangana State stating that his lands and the lands of others have been acquired under the Land Acquisition Act for excavation of Left Flank Canal of Ookachetty Vagu Project. Not satisfied with the compensation paid, the complainant and others have filed O.P. before the Senior Civil Judge, Wanaparthi, which has enhanced the Compensation amount and aggrieved by the same, the Revenue Divisional Officer, Wanaparthi went in Appeal before the Hon'ble High Court and Hon'ble Supreme Court and the Appeals were dismissed by affirming the Order of Senior Civil Judge, Wanaparthi, but till date the enhanced compensation amount was not deposited in the Court. Hence the complainant preferred this complaint.

In this complaint, after some persuasion, on the directions of Hon'ble Lokayukta, the Collector and District Magistrate, Wanaparthi has filed a report dt.16.11.2020, stating that the amount relating to the complainant is deposited by the Revenue Divisional Officer, Wanaparthi vide Demand Draft No.863978 dt.3.9.2020 for an amount of Rs.18,21,019/- in the pending O.P. before the Senior Civil Judge Court, Wanaparthi.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the enhanced compensation amount due to the complainant and others was deposited in the Court. Thus, the grievance of the complainant was redressed.

Long pending grievance of the complainants has been redressed and their due salaries have been paid to them, on the intervention of Hon'ble Lokayukta.

COMPLAINT NO.657/2016/B1

MAHABUBNAGAR DISTRICT

This complaint is filed by Sri Shyamkumar of Christianpally, Mahabubnagar and four others, stating that they are working as Drivers in Health Department of Mahabubnagar District on consolidated pay of Rs.4,500/- per month from 31.7.2008 under NRHM-RCH-II Scheme, which was revised by the Government to Rs.8,000/- per month. It is further alleged in the complaint that the Public Servants i.e., the District Medical and Health Officer, Mahabubnagar and others are not paying their salaries regularly and they are working without salary from March,2013. Hence, they preferred this complaint to direct the Public servants to pay their due salaries and also to revise and pay their salaries as per the Government Orders.

In this complaint, on much persuasion made by Hon'ble Lokayukta and on filing reports from time to time by the Public Servants concerned, finally the complainants have filed a representation dated 23.4.2021 stating that their salaries have been deposited in their respective accounts and that some of them have also enclosed the copies of their respective Bank Pass Books and Bank Statements.

Thus, on the intervention of this Institution and on persuasion by the Hon'ble Lokayukta, the long pending grievance of the complainants has been redressed and this complaint was closed.

Grievance of the complainant was redressed and Exgratia amount was paid to her on the intervention of Hon'ble Lokayukta

COMPLAINT No.1677/2017/B1

KARIMNAGAR DISTRICT

One Smt.Komirisetty Devendra, W/o.Late Komirisetty Jalendar, of Chityalapalli Village, Choppadandi Mandal, Karimnagar District, has filed this complaint stating that her husband died due to Electrocution in an electrical accident occurred on 1.11.2012 at their village and though they approached the Office of the Superintending Engineer, TSNPDCL., Karimnagar with all relevant documents, requesting for payment of exgratia, they failed to pay the same. Hence, the complainant preferred this complaint praying this Institution to direct the concerned for payment of exgratia.

In this complaint, after some persuasion, in response to the notice issued by this Institution, the Divisional Engineer, Electricity, Operation Rural, TSNPDCL, Karimnagar (Jagtial Rural) has filed a report dt.4.1.2021 stating that the grievance of the complainant has been redressed and an amount of Rs.1,00,000/- has been paid through Cheque No.073389 drawn on State Bank of India, Tower Circle, Karimnagar dt.22.12.2020. Further, the complainant Smt.Komirisetty Devendra also acknowledged the payment of Rs.1,00,000/-.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, Exgratia was paid to the complainant and her grievance was redressed.

-0-

Complainant was provided Employment on the intervention and persistent persuasion by Hon'ble Lokayukta

COMPLAINT NO.706/2017/B1

WANAPARTHY DISTRICT

This complaint is filed by one Smt.Meghamala, R/o.Savaigudem Village, Wanaparthi Mandal, Wanaparthi District stating that she has applied for Anganwadi post and attended interview. She has alleged that as per G.O.Ms.No.21, dt.24.08.2007, a local married woman, who has completed 21 years of age and not completed 35 years as on 1st July of recruiting year and passed 10th Class, has to be appointed as Anganwadi Worker on merit. The complainant further stated that though she secured more marks in S.S.C. than one Sunanda Reddy, the said Sunanda Reddy was appointed for the said post. In this regard, though the complainant made complaints to the District Collector, Wanaparthi District and others, no action was taken. Hence, she preferred this complaint before this Institution for justice.

After registering the complaint and on persuasion by Hon'ble Lokayukta with the authorities concerned, the District Collector, Wanaparthi district has filed a report dt.25.1.2021 stating that the complainant has been appointed as Office Subordinate at Government Polytechnic College for Women, Pebbair of Wanaparthi District on 19.1.2021 in the existing vacancy. The complainant has also confirmed that she joined in the said post.

Thus, on the intervention of this Institution and on persistent persuasion by Hon'ble Lokayukta, the complainant was provided employment.

Complainant could get the waiver of his Crop Loan on the intervention and persuasion of Hon'ble Lokayukta.

COMPLAINT NO.84/2017/B1

RANGA REDDY DISTRICT

Sri K.V.Ramana Rao, a Farmer of Chinnamangalaram Village, Moinabad Mandal, Ranga Reddy District has filed this complaint stating that he obtained crop loan of Rs.2.8 Lakhs from the Central Bank of India, Kalyannagar Branch. In the year 2014, the Government of Telangana announced for waiver of Crop loans to a maximum extent of Rs.1,00,000/- to the eligible farmers. Though the complainant was eligible, the Agricultural Officer, Moinabad Mandal, Ranga Reddy District did not include his name in the list of beneficiaries for waiver from 1st instalment to 3rd instalment, thereby he is deprived of the said benefit. The complainant further stated that even though the Government of Telangana issued G.O.Rt.No.115(Agriculture), dt.22.9.2014 for redressal of grievances within 30 days, till date his grievance is not redressed by releasing the said three instalments. Hence, he preferred this complaint, praying this Institution to direct the Public Servants to pay the amount of Rs.75,000/- covering the 3 instalments of waiver amount due to him and also to include his name for the balance 4th instalment along with others as and when disbursed.

After registering the complaint, on the continuous persuasion made by Hon'ble Lokayukta, the Commissioner of Agriculture, Hyderabad has filed a report dt.9.8.2017 stating that the name of the complainant was included in the list of beneficiaries and was forwarded to the Government for consideration and soon after release of the additional claim of amounts, the amounts due to the complainant will be released. Thereafter, the complainant appeared before this Institution and stated that he has received Rs.1,00,000/- after more than 7 years, but no interest was received against the said amount. However, since a Committee constituted for

considering payment of interest, this complaint is closed observing that the complainant is at liberty to make request for payment of interest as per any policy made by the Government.

Thus, on the intervention of this Institution and on continuous persuasion by Hon'ble Lokayukta, the complainant could get the waiver of his Crop loan.

-0-

Subsistence Allowance was paid to the Complainant on the persuasion made by Hon'ble Lokayukta.

COMPLAINT No.1756/2018/B1

JAGTIAL DISTRICT

This complaint is filed by one Sri Nakka Gangadhar of Ajam Road, Jagtial District against the Commissioner and Director of Municipal Administration, Hyderabad, Commissioner, Metpally Municipality, Metpally, Jagtial District and others stating that he was suspended from service, while working as Junior Assistant in Metpally Municipality on the allegation of misappropriation of Government funds and since last six months, he was not being paid any subsistence allowance. In this regard, though he made several representations to the authorities concerned for payment of subsistence allowance, no action was forthcoming. Hence, he requested to direct the authorities concerned for payment of subsistence allowance to him.

In this complaint, after some persuasion by Hon'ble Lokayukta and on filing reports by the Public Servants concerned, now the complainant has filed a letter dt.3.7.2021 stating that as per orders of this Institution, he is being paid the subsistence allowance and that an amount of Rs.70,890/- has been credited to his account.

Thus, on the intervention of this Institution and on persuasion by the Hon'ble Lokayukta, the complainant was paid the subsistence allowance.

Compensation was paid to the rape victim on the intervention and continued persuasion of Hon'ble Lokayukta.

COMPLAINT NO.1010/2018/B1

SIDDIPET DISTRICT

This complaint is filed by one Ms.P.Revathi Devi, Advocate, resident of Lashkar Bazar, Hanamkonda, Warangal, on behalf of a rape victim by name Smt.Astha Srilatha, in Crime No.10 of 2017 of Kukunurpally Police Station, Siddipet District, who is under trauma and not able to face the society and that her husband is also facing insult and humiliation and they are not getting work for their livelihood and further they were also unaware about the monetary relief provided by the Government for rehabilitation of such victimized families. Though the complainant made efforts to get the relief and rehabilitation amount to her as rape victim under SC/ST Cases vide G.O.Ms.No.29 of Scheduled Castes Development (POA.A1) Department dt.3.8.2016, the District Collector, Siddipet did not provide any relief to her. Hence, she has lodged this complaint before this Institution, praying to direct the Public Servants concerned to provide appropriate relief and rehabilitation amount to her.

In this complaint, on being pursued by the Hon'ble Lokayukta by issuing notice calling for a report from the District Collector, Siddipet, who after filing interim reports dt.11.9.2020 and 16.12.2020, has submitted his final report dt.23.2.2021 stating that the victim Smt.Astha Srilatha, R/o.Konaipally Village of Kondapak Mandal has been sanctioned compensation amount of Rs.4,12,500/-, which is 50% of the total compensation amount of Rs.8,25,000/- in the case filed under Sections 458, 376-D, 506 IPC and under Sections 3(1)(W), 3(2)(v), 3(2)(va) of SC/STs (POA) Amendment Act,2015 and as per the norms laid down by the Government basing upon the recommendations of the Commissioner of Police, Siddipet.

It is further stated in the said report that the remaining compensation amount will be sanctioned in due course.

Thus, on the intervention of this Institution and on continued persuasion of Hon'ble Lokayukta, the rape victim was paid compensation.

-0-

On the intervention of this Institution and on continued persuasion by Hon'ble Lokayukta, the Water Tank that was constructed illegally in the plot of the complainant by the Gram Panchayat was dismantled.

COMPLAINT No.436/2019/B1

VIKARABAD DISTRICT

This complaint is filed by one Smt.Parvathamma, R/o.New Gangaram, Vikarabad District stating that she is a senior citizen of 100 years age and is a Tamrapatra Awardee and a Freedom Fighter belonging to the Scheduled Caste. She further stated that she was allotted 220 Sq.yards of land in Survey No.50, Plot No.104 situated at New Gangaram, Vikarabad which is adjacent to her house and she is paying the municipal taxes etc. for the same. While so, the Gram Panchayat has constructed a Water Tank in her land of 220 Sq.yards adjacent to her house in the plot allotted to her. When she approached the Commissioner, Vikarabad Municipality, Vikarabad and others, they have demanded Rs.50,000/- by abusing their official position and in collusion with one Venkataiah, a higher caste Councillor and did not initiate any action. Hence she approached this Institution seeking justice.

In this complaint, on being pursued by the Hon'ble Lokayukta and in response to a notice issued by this Institution, the Collector and District Magistrate, Vikarabad has filed a report dt.17.2.2020, stating that the Mandal Revenue officer, Vikarabad on 10.9.1991 allotted a plot to an extent of 220 Sq.yards in Plot No.104 in Survey No.50 of Gangaram village, Vikarabad Mandal, where the Gram Panchayat has constructed Water Tank. It is further stated in the said report that the Municipal Commissioner, Vikarabad has reported that they have dismantled the existing Mini Water Tank that was constructed in the plot of the complainant.

Thus, on the intervention of this Institution and on persuasion by the Hon'ble Lokayukta, appropriate steps have been taken and the Water Tank constructed by the Gram Panchayat in the plot of the complainant illegally was dismantled and her grievance is redressed. Hence this complaint is closed.

-0-

Exgratia paid to the complainant for the death of her husband due to electrocution on the intervention and directions of Hon'ble Lokayukta.

COMPLAINT No.52/2021/B1

WANAPARTHY DISTRICT

Smt.Rachalla Nagamani, R/o.Raghavendra Colony, Mentepalli Village, Wanaparthi Mandal and District, Telangana has filed this complaint stating that on 16.9.2019, her husband Sri R.Yadireddy went to his farm near Nachahali Village and while trying to switch on the Starter of the Electric Motor for watering his crop, he got electrocuted and died instantaneously. Thereafter, she approached the authorities of Telangana State Southern Power Distribution Company Limited with all the relevant documents, requesting for sanction of Exgratia, but they have not taken any action and no Exgratia was sanctioned to her. Hence, she preferred this complaint before this Institution to intervene in the matter and direct the Public Servants concerned for sanction of exgratia to her and to do justice.

After registering the complaint, on a notice issued by this Institution and on the persuasion of Hon'ble Lokayukta, the Director(HR&IR), Telangana State Southern Power Distribution Company Limited, Corporate Office, Hyderabad has filed a report dt.10.6.2021 stating that in compliance of the orders passed by this Institution dt.15.4.2021, directing them to pay exgratia to the complainant, by treating the death of complainant's husband due to electrocution, the TSSPDCL sanctioned an amount of Rs.5,00,000/- to the complainant and the same was paid to her by way of two cheques drawn on State Bank of India, Wanaparthi Branch. The complainant has also confirmed the payment of exgratia through her acknowledgement.

Thus, on the persuasion and directions of the Hon'ble Lokayukta, the grievance of the complainant for payment of Exgratia was redressed and hence this complaint was closed.

-0-

Grievance of the complainant is redressed and the bills amount due to the complainant was paid as agreed in the conciliation held before the Director(Legal) of the Institution of Lokayukta as per the directions of Hon'ble Lokayukta.

COMPLAINT No.5009/2015/B1

HYDERABAD DISTRICT

This complaint is filed by one Sri N.Vijay Kumar, Engineer of M/s.S.V.V.Geotech Private Limited, R/o.Dharam Karan Road, Ameerpet, Hyderabad against the Chief Engineer, Tribal Welfare Department, Masab Tank, Hyderabad stating that their firm is an upcoming Engineering firm carrying out survey works, preparation of DPRs and Third party Quality Control Operations with many State Government Departments for the last 8 years. During the year 2012, they were entrusted to carry out certain Third Party Quality Control operations of Tribal Welfare Department works in Bhadrachalam and Utnoor Divisions by entering into an Agreement. Accordingly they have conducted the required inspections and quality control tests as per the Agreements and submitted reports to the Officers concerned of the Department from January,2013 to July,2013 and submitted invoices requesting for due payment. But inspite of their repeated persuasion and series of representations, the authorities of Tribal Welfare Department have not made a single payment to them and thus an amount of Rs.60.00 Lakhs which was due to be paid to them, was held up for more than 2 years with Tribal Welfare Department. Hence, the complainant preferred this complaint before this Institution for justice and settlement of the issue.

After registering the complaint, on persistent persuasion by Hon'ble Lokayukta and on filing reports by the Public Servants concerned of Tribal Welfare Department, on filing objections by the complainant and comments to the said objections by the Public Servants, the matter was taken up for conciliation in the presence

of Director(Legal) of the Institution of Lokayukta and both the parties i.e., the complainant and the Tribal Welfare Department have agreed and accepted that the Tribal Welfare Department would pay and the complainant would receive in full and final settlement, one third (1/3rd) of the Agreement rate as per invoices raised and both the parties have filed a Joint Memo to that effect. Thereafter, the Executive Engineer, Tribal Welfare Department has filed reports dt.17.7.2020 and 21.7.2020 to the effect that the Third Party Quality Control bills amount under IAP/LWEA Grant has been paid to the complainant i.e., M/s.S.V.V.Geotech Private Limited, Hyderabad on 19.1.2018 for Rs.18,28,522/- as per the conciliation held before Hon'ble Institution of Lokayukta.

Thus, on the intervention of this Institution and on the continued persuasion by Hon'ble Lokayukta, the grievance of the complainant was redressed and the bills amount due to him was paid as per the conciliation held before this Institution and accordingly this complaint is closed.

-0-

Grievance of the complainant is redressed and the debris that was piled up in front of her house was removed by the Municipal staff of Kothagudem Municipality on the intervention of Hon'ble Lokayukta.

COMPLAINT No.545/2021/B1 BHADRADRI KOTHAGUDEM DISTRICT

Smt.Kaveti Prema Kumar W/o.Late Anandam, R/o.Coolie Line, Bhadradi Kothagudem has filed this complaint stating that one Kamatikaari Narsing, his wife and children occupied Waqf land located in front of her house and made illegal construction by encroaching the footpath and erected a temporary sheeted house and started Chicken and Mutton Business. On a complaint made by the complainant, the authorities of Kothagudem Municipality demolished the illegal structures raised by Mr.Kamatikaari Narsing and his family members. But the Municipal staff have not removed the debris that was piled up in front of her house, which is causing obstruction to ingress and egress to her premises. Though the complainant has made several representations to the Commissioner, Kothagudem Municipality, there was no action. Hence, she filed this complaint before this Institution for appropriate directions to the Public Servants to remove the debris that was piled up in front of her house and to do justice.

After registering the complaint, on persuasion by Hon'ble Lokayukta, the Municipal Commissioner, Kothagudem Municipality, Bhadradi Kothagudem District has filed a report dt.22.6.2021 stating that the Town Planning staff and Sanitation Labour have taken up the removal of debris work on 22.6.2021 and cleared the site. The complainant has also filed a Memo confirming the same.

Thus, on the intervention of this Institution and on the persuasion made by Hon'ble Lokayukta, the grievance of the complainant was redressed and the debris that was piled up in front of her house was removed by Municipal staff of Kothagudem Municipality.

***Grievance of the complainant is redressed on the
intervention of Hon'ble Lokayukta.***

COMPLAINT No.20/2021/B1

NIZAMABAD DISTRICT

Sri Enger Sultan Ahmed Bamahdi, Resident of Quilla Road, Nizamabad-503 001 has filed this complaint alleging that some permanent type of illegal encroachments by installing Khokas have been made over the Main Drain located on the eastern side of Quilla Road in front of his house. The Quilla Road is a main road wherefrom hundreds of vehicles pass every day, but on account of the above encroachments, the flow of traffic has been disturbed causing traffic jam and occurring of road accidents have become a daily routine at a particular point where the Quilla Road becomes narrow due to the above encroachments. Further, the encroachers, who are running road side food stalls, are dumping the garbage in the main drain due to which the drain water is getting stagnated and the drain is emitting stinking smell which is a health hazard for the public. In this regard, though a complaint was filed before the Commissioner and Director of Municipal Administration, Government of Telangana, Hyderabad, there was no action. Hence, the complainant has prayed this Institution to issue appropriate directions to the above Public Servant for removal of the above encroachments.

After registering the complaint, and direction by Hon'ble Lokayukta, the Commissioner, Municipal Corporation, Nizamabad has filed a report dt.6.4.2021 stating that the illegal structures have been removed and also filed photographs showing the removal of ramps, Khokas/Temporary shops and silt from the drain etc.

The complainant also filed a letter dt.19.7.2021 stating that his grievance has been redressed and hence prayed this Institution to close his complaint.

Thus, on the intervention of this Institution and on the persuasion made by Hon'ble Lokayukta, the grievance of the complainant is redressed and accordingly this complaint is closed.

-0-

Action has been initiated against the erring Public Servant who neglected his duties, on the intervention of Hon'ble Lokayukta.

COMPLAINT No.1048/2020/B1

WARANGAL URBAN DISTRICT

Sri M.Satish, R/o. Telangana Colony, 2nd Doctors Colony, Warangal Urban District has filed this complaint stating that injustice was caused to the 10th Class students of Warangal Government School due to negligence of duties by the Headmaster Sri N.Lokanatham, who failed to conduct additional classes and that he has also indulged in financial irregularities. In this regard, though complaints were made to the local and State officials, no action has been taken. Hence, the complainant preferred this complaint before this Institution, praying to cause enquiry and to take necessary action.

After registering the complaint, on being called for by Hon'ble Lokayukta, the Regional Joint Director of School Education, Warangal has filed a report dt.3.2.2021 stating that the District Educational Officer, Warangal Urban has submitted enquiry reports on 3.12.2020 and 23.12.2020 and basing on which, disciplinary action has been initiated against the said Head Master and a punishment of withholding of two increments without cumulative effect was imposed.

Thus, on the intervention of this Institution and on the directions issued by Hon'ble Lokayukta, disciplinary action has been initiated against the erring Public Servant and accordingly this complaint is closed.

Long pending Professional Fee bills due to the complainant were paid on the intervention of Hon'ble Lokayukta.

COMPLAINT No.965/2016/B1

HYDERABAD DISTRICT

This complaint is filed by one Sri Y.Ravindra, Advocate, R/o. P.S.Nagar, Vijayanagar Colony, Hyderabad, stating that he is an Advocate by profession and as Standing Counsel of Hyderabad Urban Development Authority(HUDA) he had assisted the Advocate Generals in number of cases that were entrusted by HUDA (now HMDA). According to him, all the former Advocate Generals claimed 1/3rd of their fee as his Professional fee for assisting them. Now the grievance of the complainant is that he was paid only a few bills and some more bills are still pending for the last many years, inspite of his several representations to the Metropolitan Commissioner, Hyderabad Metropolitan Development Authority, Tarnaka, Hyderabad. Hence he approached this Institution praying for appropriate directions to the above Public Servant for settling his pending bills and to do justice.

After registering the complaint, on being called for by Hon'ble Lokayukta, the Metropolitan Commissioner, Hyderabad Metropolitan Development Authority, Hyderabad has filed reports, which reveal that a total amount of Rs.5,81,350/- was released to the complainant till end of the year 2017 towards his pending bills. Further, as the complainant has not mentioned any specific claim amount in his complaint filed before this Institution and as he has not filed any objections to the reports of the above Public Servant, it is presumed that the complainant was satisfied with the above payment.

Thus, on the intervention of this Institution and on the directions issued by Hon'ble Lokayukta, the professional fee bills due to the complainant were paid and accordingly this complaint was closed.

-0-

Grievance of the complainant is redressed and the encroachments have been removed by evicting the encroachers from the Government land, on the intervention of Hon'ble Lokayukta.

COMPLAINT No.165/2017/B1

NALGONDA DISTRICT

Sri Theepireddy Venkat Reddy of Manimadhe village, Shaligouraram Mandal, Nalgonda District, has filed this complaint stating that the land in Survey Nos.292 and 293 of Manimadhe village, Shaligouraram Mandal, Nalgonda District is classified as Government land and the Mandal Parishad Development Officer, Shaligouraram sanctioned an amount of Rs.7,58,032/- for laying road under Mahatma Gandhi National Rural Employment Guarantee Scheme. But the said land to an extent of Ac.2.00 guntas was occupied by some unauthorized people thereby obstructing the formation of road, and several representations were made to the District Collector, Nalgonda, Revenue Divisional Officer, Nalgonda, Tahsildar, Shaligouraram and others, requesting them to evict the encroachers and arrange for formation of the road, but no action is forthcoming though one year had lapsed. Hence, the complainant preferred this complaint before this Institution, praying for necessary directions to the authorities concerned to evict the encroachers and to lay the road.

After registering the complaint, on being called for by Hon'ble Lokayukta, the Revenue Divisional Officer, Nalgonda has filed a report dt.4.4.2020 stating that the land was resumed by the Tahsildar, Shaligouraram in the year 2017 and the same was kept fallow for some period. But later on during the rainy season i.e., Rabi, one A.Mallaiah had again encroached the said land and raised paddy crop. The land was again resumed on 23.2.2020 along with standing crop and motor and kept the same in safe custody of the Village Revenue Officer, Manimadhe village, Shaligouraram Mandal.

It was further stated in the said report that a trench will be formed around the Pedda Cheruvu Shikam for protection from encroachment with the help of Irrigation Department.

When a copy of the above report was sent to the complainant, inviting his objections, if any, he did not file any objections. Hence, it is presumed that the grievance of the complainant was redressed and accordingly this complaint is closed.

Thus, on the intervention of this Institution and on the persuasion made by Hon'ble Lokayukta, the grievance of the complainant was redressed.

-0-

Grievance of the complainant is redressed and the Hyderabad Metropolitan Water Supply & Sewerage Board Authorities have provided Water Supply Connection and released water to the house of the complainant, on the persuasion made by Hon'ble Lokayukta.

COMPLAINT No.803/2020/B1

MEDCHAL MALKAJGIRI DISTRICT

This complaint is filed by Smt.Medikonda Ruth Samson, W/o.Samson George, R/o.Ambedkar Nagar, Old Peerzadigudagutta, Medipally, Medchal Malkajgiri District, stating that she belongs to poor Scheduled Caste Community, that her husband and daughter are physically handicapped persons and that she applied to the concerned Authorities of Hyderabad Metropolitan Water supply & Sewerage Board, Hyderabad, for providing water connection to her house on 21.7.2020 and on 12.8.2020, but in vain. She further stated that presently they are using the rain water for their domestic needs. Hence, she preferred this complaint, praying this Institution to direct the Public Servants concerned to provide Water connection to her house.

In this complaint, after registering the complaint, on the persuasion made by Hon'ble Lokayukta, the Director(Personnel), Hyderabad Metropolitan Water supply & Sewerage Board, Hyderabad, has filed a report dt.28.1.2021 stating that after completing the necessary formalities, the General Manager(Engg.), O&M Division-XIX, Boduppal, Hyderabad addressed a letter dt.18.9.2020 to the Municipal Commissioner, Peerzadiguda for according permission to take up the works of maintenance and laying of water supply lines in their jurisdiction and on according such permission, the pipeline works were started in the month of October,2020. But due to natural calamities i.e., bad climate, weather, heavy rains, floods, overflow of tanks etc., that occurred in the month of October,2020, the works of laying water pipelines were stopped. After removal of stagnated storm water at ground

level, the works were resumed in November,2020 and laying of water supply pipeline was taken up immediately in the 6th Ward, where the complainant is residing and water supply connection was sanctioned and released water to her house duly generating Customer Account Number under Individual-Domestic Category.

Thus, on the intervention of this Institution and on the persuasion made by Hon'ble Lokayukta, the grievance of the complainant was redressed.

-0-

Action has been initiated on the complaint of complainant by awarding punishment of imposing cut in pension against the Public Servants responsible for mal-administration and corruption in HMWS&SB and action has been initiated against the erring contractors, who executed works under JNNURM Scheme on the continued persuasion made by Hon'ble Lokayukta.

COMPLAINT No.429/2014/B1

HYDERABAD DISTRICT

This complaint is filed by Sri Gutha Sukender Reddy, the then Member of Parliament of Nalgonda Constituency in the interest of public alleging that, there is lot of corruption and maladministration prevailing in the Hyderabad Metropolitan Water Supply and Sewerage Board in the works taken up under Jawaharlal Nehru National Urban Renewal Mission (JNNURM) funds, by way of fraudulent allotment of the contract works to inexperienced contractors, corruption in receiving fake invoices by the Officials concerned etc., of Hyderabad Metropolitan Water Supply and Sewerage Board, which is the nodal agency for the works, which draws the Central funds under JNNURM for implementing the said schemes. Hence, he preferred this complaint praying for detailed probe and to initiate necessary action against the erring persons and officials.

In this complaint, after registering the complaint, on the persuasion made by Hon'ble Lokayukta and on the notices issued by this Institution, several reports have been filed by various Public Servants i.e., the Principal Secretary to Government, Municipal Administration & Urban Development Department and others, as to the issue of causing inquiry into the subject issue and as to the action initiated by the Government against the maladministration in the Hyderabad Metropolitan Water Supply and Sewerage Board with regard to utilisation of JNNURM funds. The said reports reveal that the punishments have been awarded to the officials i.e., imposing of the penalty of 2% cut in monthly pension for a period of two years

against two Charged Officers who committed irregularities i.e., Sri Y.Anjani Kumar, Chief General Manager(E) (Retired) and Sri G.M.Manohar Chief General Manager(E) (Retired) of Hyderabad Metropolitan Water Supply and Sewerage Board besides other officials by issuing G.O.Rt.No.792, Municipal Administration & Urban Development (Vig.II(2) Department, dt.26.10.2021. Further the Counsel for the complainant has also filed a Memo dt.23.11.2021 stating that the Authorities have conducted an enquiry upon the work executed by the contractors under JNNURM Scheme and initiated necessary action against the erring contractors, and prayed to permit to withdraw the complaint.

Thus, on the intervention of this Institution and on the continued persuasion made by Hon'ble Lokayukta, the Public Servants found responsible for the maladministration were awarded punishment and action has been initiated against the erring Contractors after due enquiry and accordingly this complaint is closed.

The request of the complainant to exonerate him from the charges was considered and further action was dropped by the Disciplinary Authority of Transport Department, Telangana, Hyderabad on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.2751/2017/B2

MEDAK DISTRICT

Sri Hazari Ganesh, District Transport Officer, Medak District(Now Retired) and earlier worked as Motor Vehicle Inspector, Unit office, Zaheerabad has filed this complaint praying to issue suitable directions to the Principal Secretary to Government, Transport, Roads & Buildings Department, Telangana Secretariat, Hyderabad and to the Transport Commissioner, Telangana State Transport Authority, Hyderabad to exonerate him from the charges i.e., Charge Memos dt.22.8.2015 and 28.6.2016 respectively, which were falsely framed against him stating that he failed to verify the proof of residential address, Pan Card and Aadhar Card etc. as regards to registration of several BS-III vehicles, though he inspected BS-IV vehicles only and that the BS-III vehicle falls under the jurisdiction of M.V.I., Sangareddy. According to the complainant, inspite of his repeated pleadings and representations, no action has been taken to drop the charges against him. Hence, the complainant preferred this complaint to do justice.

Thereupon, after registration of the complaint and after some persuasion, on a notice issued by this Institution, the Transport Commissioner, Hyderabad has filed a report, stating that on considering the explanation and the representation submitted by the complainant and on calling for a detailed report from the I.T.Section of Transport Commissioner's Office and Deputy Transport Commissioner, Sangareddy, the Disciplinary Authority after careful consideration of the material available on record,

decided to drop further action against the complainant Sri H.Ganesh and issued proceedings dt.25.1.2019 accordingly.

Thus, on the intervention of this Institution, the Transport Commissioner, Telangana, Hyderabad acted quickly and that the charges framed against the complainant have been dropped after due consideration of his explanation and the material on record and his grievance has been redressed.

-0-

On the intervention of the Hon'ble Upa-Lokayukta, substantial amount out of the misappropriated amounts under MGNREGS and Gram Panchayat Funds have been recovered.

COMPLAINT No.1417/2014/B2

WARANGAL RURAL DISTRICT

Sri Kothapelli Srinivas, R/o.Maheswaram village, Narsampet Mandal, Warangal District has filed this complaint alleging irregularities in sanctioning Houses under Indiramma Housing Scheme and misappropriation of funds in implementing the Mahatma Gandhi National Rural Employment Guarantee Scheme in the Gram Panchayats of Narsampet Mandal.

After registering the complaint, on being called for by Hon'ble Upa-Lokayukta, several reports have been received from the authorities of Revenue and Panchayat Raj Departments. Further, the matter was got enquired by the Additional Joint Collector, Warangal District, who found that during the year 2006-2007, 31 beneficiaries have been sanctioned houses under various Housing Schemes and construction of houses are still under progress at different levels and that payments were made in respect of the houses already constructed, similarly amounts were released in respect of the houses which were laid with AC sheet/GI Sheet/Tile roofing and RC Stage and all the payments are through online only.

In respect of allegation of misappropriation of MGNREGS funds, one Mr.P.Ravi, Technical Assistant, Maheswaram village has been terminated and was subsequently reinstated into service after deposit of the misappropriated amount. Further, one Mr.M.Venkanna, Field Assistant was also held responsible for misuse of an amount of Rs.1,27,208/- of which he deposited a paltry amount and for recovery of balance amount D1 notice was issued for seizure of his movable and immovable properties under R.R.Act,1864.

Further, with regard to misappropriation of Gram Panchayat funds, the total misappropriated amounts have been recovered from the 3 defaulters i.e., the respective Sarpanches of Gram Panchayats, Laknepally, Nagurlapalli and Itukyalapalli.

Thus, on the intervention of this Institution, the misappropriated amounts under MGNREGS and Gram Panchayat Funds have been recovered from the persons responsible and that the grievance of the complainant has been redressed.

-0-

Illegal encroachment of road and temporary structures raised thereon have been removed on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.647/2020/B2

NIZAMABAD DISTRICT

This complaint is filed by one Sri Sultan Ahmed Bamahdi, of Quilla Road, Nizamabad District regarding encroachment of 13-½ feet public road out of 25 feet in front of Dr.Aleem Hospital, Auto Nagar, Nizamabad and trying to raise construction in the said land by one Md.Hasham, due to which the road has been reduced to 11-½ feet and was causing much inconvenience to the passers by and neighbours. Though the matter was brought to the notice of Municipal Commissioner, Nizamabad Municipal Corporation, Nizamabad, no action has been taken. Hence, the complainant prayed this Institution to issue necessary directions for removal of above encroachment and to do justice.

After registering the above complaint, on being called for by this Institution, the Commissioner, Nizamabad Municipal Corporation, Nizamabad has filed a report dt.4.12.2020 stating that on receipt of notice from this institution, the staff of Municipal Corporation, Nizamabad visited the subject site and issued Show cause notice to one Smt.Taj Bee and after verification of the documents submitted by her and after coming to a conclusion that he encroached the public road and raised temporary structures, the same have been demolished on 17.11.2020 with the help of police and also filed photographs to that extent. Further, the complainant also filed a letter dt.17.4.2021 stating that his grievance has been redressed.

Thus, at the intervention of this Institution, the illegal encroachment of road in front of Dr.Aleem Hospital, Auto Nagar, Nizamabad and the temporary structures raised thereon have been removed and the grievance of the complainant has been redressed.

The Complainant's name mutated in relevant revenue records and he has been issued Pattedar Pass Book and Title Deed in respect of the lands purchased by him on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT NO.1752/2016/B2

KARIMNAGAR DISTRICT

This complaint is filed by one Sri Bairaneni Laxman Rao, of J.J.Nagar, Alwal, Secunderabad alleging that the Tahsildar, Malliyal Mandal, Karimnagar District is refusing to mutate the patta lands purchased by him from one B.Ramchander Rao and 3 others, though he mutated the patta lands purchased by him from Mutyala Mallamma and that the Village Revenue Officer, Potharam Village, Malliyal Mandal has demanded illegal gratification of Rs.2,00,000/- from him on behalf of the Tahsildar and Revenue Inspector of Malliyal Mandal and though he made a written complaint dt.1.3.2016, the Sub Collector, Jagtial Division, Karimnagar District failed to initiate any action. Hence, he preferred this complaint for mutating his name in relevant revenue records and for issuance of Pattedar Pass Book and Title Deed.

On registering the complaint and after some persuasion, the Counsel for the complainant filed a Memo dt.28.1.2021 stating that after filing the complaint and on the intervention of Hon'Upa-Lokayukta, the Revenue Authorities have carried on mutations and issued Pattedar Pass Book and Title Deed to the complainant and that the grievance of the complainant is redressed.

Thus, on the intervention of Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed.

Grievance of the complainant has been redressed by measuring his land and fixing boundaries, on the intervention of Hon'ble Upa-Lokayukta.

CMP.No.12/2020 IN C.No.3845/2016/B2

JANGAON DISTRICT

This complaint was originally filed by one Smt.Thota Lakshmi, W/o.Lakshmi Narayana of Sivunipalli Village and Post, Station Ghanapur Mandal, Jangaon District praying to direct the Assistant Director, Survey and Land Records, Warangal to conduct survey and fix boundaries in respect of her land of 1.18 guntas in Survey No.233/2 of Sivunipalli Village, Station Ghanpur Mandal, Warangal District. The said complaint was closed on 26.11.2016 with a direction to the Assistant Director, Survey & Land Records, Warangal District to depute the Mandal Surveyor to measure the land of the complainant and fix boundaries and that the complainant is also directed to pay the requisite fee for such survey.

Thereafter, the above C.M.P. was filed by Sri Thota Laxminarayana, the husband of the complainant stating that the orders passed by this Institution were not implemented. Thereupon, on being issued with a notice, the Inspector of Survey-cum-Assistant Director, Survey & Land Records, Jangaon, has filed a report dt.7.4.2021 stating that the Mandal Surveyor, Ghanpur Station has conducted survey, measured the land of the complainant and fixed boundaries for Survey No.233 in the presence of the complainant and neighbouring land holders. It is further stated in the said report that the complainant has deposed that he is satisfied with the survey and enclosed a copy of the location map and the copy of statement of the complainant.

Thus, at the intervention of Hon'ble Upa-Lokayukta, the Orders of this Institution have been implemented and the grievance of the complainant has been redressed.

The grievance of the complainant was redressed by allotting Survey Number to his land in Baladakala and he was issued Pattedar Pass Book on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.3959/2016/B2

VIKARABAD DISTRICT

This complaint is filed by one Sri A.Venkataiah, R/o.Devanonigudem, H/o.Somangurthi, Pudur Mandal, Vikarabad District stating that he belongs to SC Community and in the year 1993, he was issued Assignment land final certificate in Biladakala Lands situated at Somangurthy village, Pudur Mandal, but he has not been issued Pattedar Pass Book and Title Deed. As a result of which, he is unable to avail agricultural crop loan and other benefits. Hence he preferred this complaint for allotment of Survey Number to his land and issue of Pattedar Pass Book and Title Deed.

After registering the Complaint, on being called for by Hon'ble Upa-Lokayukta, the District Collector, Vikarabad District has filed a report dt.3.6.2021 stating that the complainant and 8 others have been assigned the Biladakala lands duly allotting a new Suvey No.378 in Somagurthy Village vide Proceedings dt.18.12.2017 and the assignees were issued Assignment Pattas and incorporated their names in the Revenue Records. It was further stated in the said report that the complainant was issued Assignment Patta in Baladakala and was given Survey No.378/6 to an extent of Ac.4.33 guntas with Khata Number at Somangurthy Village by incorporating his name in the Revenue Records and issued Pattadar Pass Book.

Thus, at the intervention of this Institution, the grievance of the complainant has been redressed and his land in Biladakala was given Survey Number and his name was incorporated in the revenue Records and was issued with Pattedar Pass Book.

Grievance of the complainant has been redressed by clearing the road passage occupied by the encroacher on the intervention of Hon'ble Upa-Lokayukta.

C.M.P.No.06/2020 IN C.No.4535/2016/B2 NIZAMABAD DISTRICT

This C.M.P. has arisen out of the above complaint filed by one Sri Abdul Aleem, of Shastri Nagar, Armoor, Nizamabad District alleging inaction on the part of the Municipal Commissioner, Municipal Council, Armoor, for his failure to take action against one Smt.Thota Gangu, W/o.Rajaram, who raised construction over her Plot No.125/1, in Survey No.401/67, by encroaching the Public passage, which was closed on 28.6.2016 by directing the Municipal Commissioner, Municipal Council, Armoor to enquire into the matter and take an appropriation action for removal of the encroachment, as per the Municipality Act and submit compliance report to this Institution within six months from the date of receipt of a copy of the Order. Thereafter, the complainant has filed the present C.M.P. stating that the above Public Servant did not comply the orders of this Institution and also did not take any action for removal of the encroachment.

On a notice issued by this Institution, the Commissioner, Municipal Council, Armoor filed Compliance report dt.3.4.2021 stating that the road passage occupied by Thota Gangu, W/o.Rajaram is cleared and there is clear passage to the Public and also filed photographs to that effect.

Thus, at the intervention of Hon'ble Upa-Lokayukta, the Orders of this Institution have been implemented and the grievance of the complainant has been redressed.

The misappropriated amount by the Sarpanch, Annaram village, Thungaturthy Mandal, Suryapet District recovered and deposited into the Panchayat Fund on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.623/2016/B2

SURYAPET DISTRICT

This complaint is filed by one Sri K.Janardhan Reddy, R/o.Annaram Village, Thungaturthy Mandal, Nalgonda district alleging that Sri Soma Shekar, Sarpanch, Annaram Village, Thungaturthy, Nalgonda District(Now Suryapet District) has drawn Rs.15,00,000/- allotted towards laying of roads, planting of trees, construction of drainage and for providing lights in the village from S.T.O., Thungaturthy for the period 9.7.2013 to 21.1.2015 and misused the same. Hence this complaint.

After registering the complaint and on some persuasion, in response to the notice issued by this Institution, the District Panchayat Officer, Suryapet has filed a report, stating that as per the directions of the District Collector, the matter was got enquired by the Divisional Panchayat Officer, who after verifying the records and on considering the explanation submitted by the Sarpanch, conducted a Special Grama Sabha to recover the amount misused from the Sarpanch and Village Secretary of Annaram village and as such the Sarpanch, Annaram deposited an amount of Rs.49,500/- into the Panchayat Fund by way of Challan dt.25.7.2018.

Thus, on the intervention of this Institution and as per the directions of Hon'ble Upa-Lokayukta, action has been initiated and the misappropriated amount was recovered from the Sarpanch, Annaram village and got deposited into the Panchayat Fund.

***The grievance of the complainant was redressed by the
Telangana State Pollution Control Board on the intervention
of Hon'ble Upa-Lokayukta.***

COMPLAINT No.54/2018/B2

NIZAMABAD DISTRICT

This complaint is filed by Sri Er.Sultan Ahmed Bamahdi, of Quilla Road, Nizamabad, alleging that the running of Charbhai Beedi Works adjacent to Charbhai Petrol Bunk, Bodhan Road, Nizamabad is causing severe hazardous air pollution and is causing health hazards to the residents of the nearby areas. He further stated that though he made complaints to the Commisisoner, Nizamabad Municipal Corporation, Nizamabad and the Tahsildar, Nizamabad South Mandal, Nizamabad District requesting them to initiate immediate steps, no action was taken. Hence he preferred this complaint praying to direct the concerned for necessary inspection of the above plant and take steps for closure of the same or to shift it to any other place.

In this complaint, on a notice issued by this Institution, the Environmental Engineer, Telangana State Pollution Control Board, Regional Office, Nizamabad has filed a report dt.4.1.2021, a copy of which was sent to the complainant for his objections, if any. Thereafter the complainant vide his letters dt.17.3.2021 and 24.6.2021 stated that the grievance raised by him was redressed by the Telangana State Pollution Control Board, Nizamabad and hence he requested this Institution to close the complaint.

Thus, on the intervention of this Institution and on the continued persuasion of Hon'ble Upa-Lokayukta, the grievance of the complainant was redressed and hence this complaint was closed.

Illegal dumping of building material was stopped and heavy penalty of Rs.1,50,000/- was imposed on the erring persons on the continued persuasion by Hon'ble Upa-Lokayukta.

COMPLAINT No.2912/2016/B2

RANGA REDDY DISTRICT

This complaint is registered suo motu basing on a paper publication sent by one Sri Babu Goud, claiming himself to be a Social Worker without furnishing his address particulars, regarding encroachment of entire land admeasuring Ac.2.00 in Survey Nos.38 and 38/1, situated at Khanamet Village, Serilingampally Mandal, Ranga Reddy District and dumping of scrap material illegally by some private persons in the said land and thereby causing air pollution and health hazards.

In this complaint, a notice was issued to the Deputy Commissioner, Circle No.21, G.H.M.C., Chandanagar, Hyderabad calling for his report. Accordingly he filed a report dt.11.3.2020 stating that the said site has been inspected by the concerned officers and found that the land in which building materials were dumped belongs to some private party at Khanamet village and that some vehicles were found dumping building material, for which the Corporation imposed a penalty of Rs.1,50,000/- on them, which was accordingly remitted to the Corporation and that they also gave an undertaking to the effect that they will not dump any further material.

Thus, on the intervention of this Institution and on continued persuasion by Hon'ble Upa-Lokayukta, the illegal dumping of Building material was stopped and heavy penalty was imposed on the erring persons.

Grievance of the complainant was redressed by updating his name in the concerned revenue records in respect of his lands on the intervention and continued persuasion by Hon'ble Upa-Lokayukta.

COMPLAINT No.296/2018/B2

RANGA REDDY DISTRICT

Sri Gorre Shekar Reddy, R/o.Kalakonda Village, Madgula Mandal, Ranga Reddy District has filed this complaint against the Village Revenue Officer, Kalakonda Village, Madgula Mandal, Ranga Reddy District and the Tahsildar, Madgula Mandal, Ranga Reddy District, stating that in the family settlement in the year 1985, he got Ac.4.15 guntas in Survey No.203 towards his share. In 2009-2010, the Village Revenue Officer, Kalakonda motivated by corrupt considerations, erased his name in the Pahanies and wrote the name of one Manikyamma in his place; and in 2010-2011, he entered the name of complainant's father in the Computer Pahani, who died way back in the year 1994. The complainant further stated that since 1985 to 2009, his name was reflected in the revenue records and thereafter his name was removed from the revenue records by the Village Revenue officer, Kalakonda, due to which, he sustained a loss of Rs.30.00 Lakhs. Hence the complainant requested for necessary action.

In this complaint, on being called for by this Institution, the Tahsildar, Madgul Mandal has filed a report dt.3.2.2020, stating that the name of Gorre Damodar Reddy, S/o.Raghuma Reddy was recorded in the revenue records due to double entry in respect of land admeasuring Ac.1.08 guntas in Survey No.04 and that efforts are being made to incorporate the name of the complainant by deleting the double entry. With regard to the land admeasuring Ac.3.04 guntas in Survey No.08 and Ac.2.39 guntas in Survey No.206 are concerned, the same have been updated in revenue records. In respect of land admeasuring Ac.0.23 guntas in Survey

No.14 and Ac.4.15 guntas in Survey No.203 are concerned, the name of the complainant was never enrolled in the revenue records in Pattedar Column. However, his name was recorded in the occupant column till 2008-2009 and that the complainant executed a Gift Deed in favour of his wife to an extent of Ac.4.15 guntas in Survey No.203 without having any title to the same. As regard the using of whitener in the pahani for 2009-2010, it is stated in the said report that whitener was applied to the entry of Pattedar Column No.12 against Sy.No.203/1A, but no over writing or any other entry was made. However, the entry on which the whitener was applied is visible and it is read as "Manikyamma".

Thus, on the intervention of this Institution and on continued persuasion by Hon'ble Upa-Lokayukta, the grievance of the complainant has been resolved by updating his name in the revenue records in respect of his lands.

-0-

Grievance of the complainant has been redressed by removing the encroachments from Government properties and closing the wells that were dug illegally in the Oora Cheruvu Shikam land, at Gollapadu village, Khammam Rural Mandal, on the intervention of Hon'ble Upa-Lokayukta.

CMP.No.47/2017 IN C.No.1986/2016/B2

KHAMMAM DISTRICT

This complaint was filed by one Mr.D.Siva, Treasurer, Siddu Social Welfare Society, Gollapadu, Polepalli, Khammam Rural Mandal, Khammam District, alleging inaction on the part of the revenue officials of Khammam District in protecting the Oora Cheruvu and its Shikam land. In this complaint, on a notice issued by this Institution, the Joint Collector, Khammam District has filed a report dt.29.10.2016 stating that on the shikam land of Oora Cheruvu, situated in Survey No.8 and 26 of Gollapadu village, there are 12 encroachments and they dug wells and doing cultivation and that the Tahsildar, Khammam Rural Mandal initiated action and got the properties cleared from encroachments and handed over the same to Village Revenue Officer, Gollapadu for safe custody and the Executive Engineer, Irrigation and Command Area Development Department, Khammam was requested to take action to close the wells that were dug by the encroachers. This complaint was closed on 1.11.2016 with a direction to the Executive Engineer, Irrigation and Command Area Development Department, Khammam to close the aforesaid wells within a period of one month and report compliance to the Joint Collector, Khammam and in the event of not complying with the said order, the Joint Collector, Khammam shall take steps to get the wells closed.

Now the present C.M.P. is filed by the complainant bringing it to the notice of this Institution that the orders of this Institution dt.1.11.2016 are not complied with. Then, the matter was got enquired by the Deputy Director(Investigation) of this Institution, who filed a report stating that there is a delay in complying with the

orders of this Institution by the Executive Engineer, Irrigation and Command Area Development Department, Khammam to close the wells in Oora Cheruvu Shikam due to submergence of wells for some time and due to status quo orders of the Civil Court and that after the status quo orders were vacated by the Court, the Irrigation Department authorities filled the open wells leaving two wells, which are being used by the villagers for their daily needs.

Thus, on the intervention of Hon'ble Upa-Lokayukta the grievance of the complainant was redressed and this C.M.P. is closed appreciating the complainant for bringing the issue before this Institution for passing appropriate direction to the authorities concerned.

-0-

The grievance of the complainant is redressed by registering her complaint and investigating the same by the S.I. of Police, Bonakal Police Station, Khammam District on the continued persuasion by Hon'ble Upa-Lokayukta.

COMPLAINT No.161/2021/B2

KHAMMAM DISTRICT

This complaint is filed by one Smt.Chebrolu Sujatha, R/o.Ravinuthala village, Bonakal Mandal, Khammam District stating that they inherited some agricultural land at their village and one Chebrolu Venkateswarlu, his wife Aruna and others in connivance with revenue authorities and by tampering the records got the said land in their name. When the complainant and her family members objected to the same, they threatened them with dire consequences and also removed the vegetable plants, cut the fruit bearing trees etc. and also threatened to kill them. Thereafter the complainant and her family members went to Bonakal Police Station and lodged a complaint. But the Sub Inspector of Police and the Circle Inspector of Police failed to register the case. In this regard, though the complainant approached the superior Police Authorities, there was no response. Hence, the complainant preferred this complaint before this Institution seeking appropriate directions to the above Public Servants for registering their complaint and to do justice.

After registering the complaint and on calling for a report by the Hon'ble Upa-Lokayukta, the Assistant Commissioner of Police, Wyra, Khammam District has filed a report dt.19.6.2021 stating that on 17.6.2021, the S.I.of Police, Bonakal Police Station has registered the complaint filed by the complainant as crime No.90/2021 under Sections 448, 427, 506 read with 34 IPC, issued FIR and issued notice to all the concerned and took up investigation.

Thus, on the intervention of this Institution and on being pursued by the Hon'ble Upa-Lokayukta, the grievance of the complainant is redressed and her complaint was registered by the S.I.of Police, Bonakal Police Station and took up investigation.

-0-

The grievance of the complainant is redressed and action has been initiated against the Public Servants for their slack supervision on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.1285/2019/B2

KARIMNAGAR DISTRICT

Sri S.Sunny Edward, General Secretary, Telangana Christian Council, Adarshnagar, Karimnagar has filed this complaint against Dr.Ajay Kumar, Medical Superintendent, District Hospital, Karimnagar District and others stating that Dr.Ajay Kumar is not following the tender rules and purchasing the equipment for the Hospital from highest bidders instead of lowest bidders and misappropriated the Government funds and that though Dr.Swathi, Physiotherapist is not regular to her duties, there was no action against her. Hence, the complainant preferred this complaint praying this Institution to enquire into the matter and to initiate necessary action.

After registering the above complaint, on being called for by Hon'ble Upa-Lokayukta, the Commissioner, Telangana Vaidya Vidhana Parishad, Hyderabad has filed a report dt.23.11.2020 stating that Dr.K.V.Ramesh Kumar, I/c.Programme Officer, Telangana Vaidya Vidhana Parishad, Hyderabad was appointed as an Enquiry Officer to conduct enquiry into the contents of the complaint, who accordingly conducted enquiry on 25.9.2020 and submitted his report confirming inaction on the part of Medical Superintendent and R.M.O. to take action against Dr.Swathi, Contract Physiotherapist even though she was not regular in her duties and is causing inconvenience to the patients coming for physiotherapy. Basing on the said Enquiry report, Dr.Ajay Kumar, Medical Superintendent was removed from the Incharge Post of Superintendent, District Headquarters, Karimnagar, as well as from the post of Medical Superintendent , District Hospital, Karimnagar and the incharge duties were entrusted to some other doctor. It is

further stated in the said report that the R.M.O. was also shifted to another hospital for his lapses.

However, as far as the allegation made with regard to tenders, the same can not be considered as they are not specific.

Thus, on the intervention of this Institution and on being pursued by the Hon'ble Upa-Lokayukta, the grievance of the complainant is redressed and action is initiated against the Public Servants, for their slack supervision.

-0-

The grievance of the complainant is redressed by registering the complaint and taking up investigation by the Police, Nagarkurnool, on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.583/2021/B2

HYDERABAD DISTRICT

Sri P.Krishnaiah, R/o.NIA Family Quarters, Madhapur, Hitech City, Hyderabad has filed this complaint against Sri Vijay Kumar, S.I.of Police, Nagarkurnool District Police Head Quarters and others stating that on 10.3.2021, when he attended a case at Nagarkurnool District Court, his Opposite parties Mr.Srinivasulu and others have attacked him before the District Judge in the Court Hall and when he lodged a complaint with the above Public Servants, they failed to initiate any action. Hence, the complainant preferred this complaint praying for necessary action.

After registering the complaint, on being called for by Hon'ble Upa-Lokayukta, the Sub Divisional Police Officer, Nagarkurnool District has filed a detailed report dt.23.7.2021, stating that the complainant lodged report with the Police on 7.7.2021, basing on which, a crime was registered vide FIR No.190/2021 under Sections 324, 323, 504 read with 34 IPC of Nagarkurnool Police Station and took up investigation.

Thus, on the intervention of this Institution and on being pursued by the Hon'ble Upa-Lokayukta, the grievance of the complainant is redressed and his complaint was registered by the police and took up investigation.

The grievance of the complainant is redressed by the Authorities and she is getting drinking water regularly on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.635/2020/B2

NIZAMABAD DISTRICT

Smt.Irfana Saleem, R/o.Vengal Rao Colony, Nizamabad District has filed this complaint with a grievance that she gave a complaint to the Municipal Commissioner, Nizamabad Municipal Corporation, Nizamabad, requesting to restore the drinking water supply to the tap connection of her house at Vengal Rao Colony, Nizamabad. But since past 21 months, no action has been taken inspite of her repeated representations. Hence, she made this complaint, praying this Institution to direct the Public Servant for restoring the water supply to her house.

In this complaint, on being called for a report by the Hon'ble Upa-Lokayukta, the Commissioner, Municipal Corporation, Nizamabad has filed a report dt.19.2.2021 stating that the tap connection of the complainant was inspected by the authorities and resolved the problem. Along with the report, he has also filed a Written Statement given by the complainant stating that she is getting drinking water regularly.

Thus, on the intervention of Hon'ble Upa-Lokayukta, the grievance of the complainant is redressed and drinking water supply is restored to the tap connection of her house.

The grievance of the complainant is redressed and his land has been surveyed and fixed boundaries by the Survey authorities on the continued persuasion by Hon'ble Upa-Lokayukta.

COMPLAINT No.503/2021/B2

RANGA REDDY DISTRICT

This complaint is filed by one Nayani Pulla Reddy, of Mogullavampu village, Yacharam Mandal, Ranga Reddy District alleging that though he made an Application for conducting survey of their land of Ac.7.09 guntas in Survey No.48 situated at Mogullavampu village, Yacharam Mandal, Ranga Reddy District by paying the requisite fee through Mee-Seva, the Mandal Surveyor has visited the spot, conducted survey and gave only the Panchanama copy without giving the measurements of the land and its boundaries. Hence, the complainant approached this Institution with the present complaint praying to issue necessary directions to the concerned authorities to conduct survey and fix up boundaries to his land.

After registering the complaint, on being called for by the Hon'ble Upa-Lokayukta, the Commisisoner & Director, Survey Settlements and Land Records, Telangana State, Hyderabad has filed a report dt.20.7.2021 stating that the Assistant Director, Survey & Land Records, Ranga Reddy District was directed to take necessary steps, who in turn by his letter dt.14.7.2021 stated that the Deputy Inspector of Survey has completed the demarcation work in presence of the complainant and all other concerned by conducting Panchanama and submitted survey report along with Panchanama, Tippon and Village Map.

The complainant also confirmed that as per the directions of this Institution and letter of the Commissioner and Director, Survey, Settlements and Land Records, survey has been done and boundarieds have been fixed and he has got back his land.

Thus, on the intervention of this Institution and on being pursued by the Hon'ble Upa-Lokayukta, the grievance of the complainant is redressed.

-0-

15.Particulars of some of the complaints, among various complaints, wherein the grievances of the complainants have been redressed due to intervention of Hon'ble Lokayukta & Hon'ble Upa-Lokayukta

Sl. No.	Complaint No.	Name of the complainant	District	Nature of Grievance Redressed
Cases on the file of Hon'ble Lokayukta				
1.	544/2016/B1	Smt.V.V.N. Brahmaramba	Khammam	Remuneration for guest faculty paid.
2.	1142/2007/B1	Smt.A.Sarojana	Warangal	Ex-gratia amount for death due to electrocution sanctioned.
3.	3405/2016/B1	Sri Ch.Ramudu	Mahabubnagar	Enhanced compensation for land acquired paid.
4.	3406/2016/B1	Sri Boya Pedda Jammanna	Mahabubnagar	-do-
5.	3407/2016/B1	Sri Pedda Hanumanthu	Mahabubnagar	-do-
6.	3408/2016/B1	Sri T.Sarveshwar Reddy	Mahabubnagar	-do-
7.	3409/2016/B1	Sri Rajanna	Mahabubnagar	-do-
8.	3410/2016/B1	Sri Bandi Beechupally	Mahabubnagar	-do-
9.	3412/2016/B1	Sri K.Ramudu	Mahabubnagar	-do-
10.	C.M.P.No.28/2017 in C.No. 1352/2016/B1	Sri N.Venkat Reddy	Suryapet	The Tahsildar resolved the property dispute between the complainant and his brother and issued pattadar passbooks.

11.	3706/2016/B1	Sri B.Ram Mohan Reddy	Hyderabad	Directions given to implement the orders of National Green Tribunal, Southern Zone, Chennai and also recommendations of the Director-General, Vigilance & Enforcement Department, Telangana, Hyderabad and to monitor the same without fail periodically.
12.	1187/2016/B1	Sri J.Nishanth Reddy	Secunderabad	Direction issued to the Chief Secretary to Government, State of Telangana, Hyderabad to constitute a full-time Investigation & Monitoring Committee with concerned officials to check the menace of illegal usage of drugs, adulteration of toddy, and liquor.
13.	126/2017/B1	Sri Sultan Ahmed Bamahdi	Nizamabad	Revised Gazette Notification issued in respect of change of place of waqf notified Muslim Graveyard.
14.	419/2017/B1	Sri E.Muthaiah & 5 others	Warangal	Enhanced compensation for the lands acquired paid.

15.	424/2017/B1	Sri Vancha Mohan Reddy & 4 others	Warangal	-do-
16.	469/2017/B1	Smt.P.Laxmi	Karimnagar	Ex-gratia amount for death due to electrocution sanctioned.
17.	470/2017/B1	Sri P.Veera Reddy	Karimnagar	-do-
18.	471/2017/B1	Smt.Ragula Pada	Karimnagar	-do-
19.	523/2017/B1	Sri P.Jai Raj	Hyderabad	Encroacher evicted and possession of the flat handed over to the complainant.
20.	1605/2017/B1	Sri Mirza Shamsheer Baig	Peddapalli	The possession of shutters constructed illegally and unauthorizedly by Md.Amjad has been seized by the Municipal Authorities.
21.	2290/2017/B1	Sri P.Bhumaiah	Hyderabad	Missing deposits recredited to the accounts of complainant.
22.	2606/2017/B1	Sri G.Srinivas Yadav	Hyderabad	Case registered at Jawahar Nagar Police Station.
23.	2580/2017/B1 & 2581/2017/B1	Smt.Sunkari Sujatha	Suryapet	Pattadar Passbooks for land including the well etc., issued in the name of the complainant.

24.	2880/2017/B1	Smt. L.SumaLatha	Warangal Urban	Financial Assistance sanctioned under Farmer Suicidal Death scheme.
25.	3030/2017/B1	Sri Guggilla Yellaiah	Nagarkurnool	Ex-gratia amount for death due to electrocution ordered.
26.	3109/2017/B1	Sri K.Gulam Murtuza	Hyderabad	Payment of retirement benefits ordered.
27.	3158/2017/B1	Sri A.Gangaram	Nizamabad	Ex-gratia amount for death due to electrocution ordered.
28.	3501/2017/B1	Sri Abdullah Bin Hasan	Hyderabad	Illegal and unauthorized construction of small ramps removed by the Town Planning Officials.
29.	3695/2017/B1 & 3928/2017/B1	Sri S.Venkat	Sanga Reddy	Subsidy amount and Bank loan released and consequent vehicle Swift Dzire delivered to complainant under Economic Support Scheme.
30.	3533/2017/B1	Sm.S.Padma-mma	Nagarkurnool	LPG connection given to the complainant.
31.	271/2018/B1	Sri G.Bheem Rao	Adilabad	Payment of withheld retiral benefits amount of Rs.2,41,950/- paid to the complainant.

32.	104/2020/B1	Smt.V.Devamma	Karimnagar	LPG connection given to the complainant.
33.	105/2020/B1	Smt.Ram Madhavi	Karimnagar	-do-
34.	106/2020/B1	Sri K.Harish	Karimnagar	-do-
35.	140/2020/B1	Sri.C.Abhishek Goud	Hyderabad	The Joint Sub-Registrar, Ranga Reddy has registered the sale Deed.
36.	144/2020/B1	Sri Ch.Sudhershnan Reddy & another	Hyderabad	-do-
37.	200/2020/B1	Sri R.Anand	Hyderabad	The Deputy Director, Scheduled Castes Development Department vacated the building belonging to the complainant duly clearing all the due bills.
38.	214/2020/B1	Sri Kishan D.Ramchandram ani	Hyderabad	Change of land from Residential use Zone to Commercial use Zone done.
39.	456/2020/B1	Sri B.Srinivas Goud	Ranga Reddy	Unauthorized structures demolished.
40.	929/2020/B1	Sri M.B.Swamy Das	Secunderabad	Payment of T.A. bills amount of Rs.80,000/- made to the complainant.
41.	1006/2020/B1	Ms.Ruhinaz	Warangal	Enquiry by ACB for misappropriation and submission of report ordered.

42.	243/2021/B1	Smt.Gorre Nilavathi	Mancherial	Ex-gratia amount for death due to electrocution ordered.
43.	639/2021/B1	Sri Mohd.Furruq Jahangir	Hyderabad	Court fee is refunded.
44.	487/2021/B1	Sri B.Vinay Kumar	Warangal	Outdoor unit of Air Conditioner fixed towards the house side of the complainant shifted to another place.

Cases on the file of Hon'ble Upa-Lokayukta

1.	3979/2014/B2	Sri Pinnapureddy Mohan Reddy	Nalgonda	Action taken for unauthorized constructions and disciplinary action initiated against concerned officials who failed to take action.
2.	1283/2017/B2	Sri K.Thakaan Rama Rao	Prakasam	The (TDS) amounts deducted from the salary of the complainant towards Income Tax have been remitted and uploaded.
3.	1792/2017/B2	Sri Ali Bin Sayeed Bamasdoos	Hyderabad	The garbage near the house of the complainant removed.
4.	3593/2017/B2	Smt.P.Subhashini	Warangal Rural	Family pension to the complainant sanctioned.

5.	3810/2017/B2	Sri Er.Sultan Ahmed Bamahdi	Nizamabad	The laying of trunk line by making huge excavations was stopped and the underground pipe line laid removed.
6.	609/2018/B2	Sri M.Mallaiah	Hyderabad	Dispute between the complainant, his son and Daughter-in-Law settled by the Station House Officer, Chandrayangutta through counselling.
7.	618/2018/B2	Smt.G.Sujatha	Bhadradi Kothagudem	Entries made in Revenue record correctly in respect of land of complainant.
8.	1127/2018/B2	Sri N.Muthyalu	Nalgonda	Pattadar Pass Book issued to the complainant.
9.	1832/2018/B2	Smt.D.Kanthi Bai	Khammam	2B Bar M/s.Friend Restaurant & Bar, Khammam-II shifted to other premises, as it was near the house of complainant.
10.	1366/2018/B2	Sri R.Ananad	Khammam	Assigned land taken possession for construction of 2BHK houses is left by the Government after filing of complainant and the complainant and other assignees are in possession of the same.

11.	1602/2018/B2	Smt.Boya Munemma	Jogulamba Gadwal	Mutation affected and pattadar pass book issued to complainant.
12.	23/2019/B2	Sri Md.Ghouse Khan	Warangal	Post of School Assistant filled in Government High School, Masoom Ali, Warangal.
13.	196/2019/B2	Smt.Mangali Laxmi		Land of the complainant surveyed duly recording the Panchanama as prayed.
14.	1394/2019/B2	Sri A.Krishnaiah	Ranga Reddy	Pattadar pass book issued duly carrying out an entry in Dharani Portal.
15.	CMP No.02/2020 in C.No. 3212/2013/B2	Sri J.Bhadraiah	Nalgonda	The Commissioner, Nalgonda Municipality allotted one shop to the complainant in the Vegetable Market Shopping Complex.
16.	CMP No.7/2020 in C.No. 4029/2015/B2	Sri V.Bheema Chary	Warangal	Proposal for pensionary benefits in respect of the complainant submitted to the office of the Accountant General, Hyderabad.
17.	192/2020/B2	Smt.D.Devi	Nalgonda	The Police registered case and filed charge sheet.

18.	285/2020/B2	Sri B.Suresh Babu	Hyderabad	The Joint Transport Commissioner, Hyderabad conducted special drive, identified vehicles having white number plates being used for commercial services, and seized them and further steps taken as per Law.
19.	437/2020/B2	Smt.S.Balamani	Medak	FIR issued and case is under investigation.
20.	827/2020/B2	Sri Murali Goud	Medak	Encroachment removed by Commissioner, Medak Municipality and action is taken to lay road from Medak to Chegunta.