

**THE THIRD CONSOLIDATED
ANNUAL REPORT
OF THE INSTITUTION OF
LOKAYUKTA
OF TELANGANA**

FOR THE PERIOD FROM
1ST JANUARY, 2022 TO 31ST DECEMBER, 2022

INSTITUTION OF LOKAYUKTA OF TELANGANA

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THIRD CONSOLIDATED ANNUAL REPORT

I am highly privileged in presenting this 3rd Consolidated Annual Report on the performance of the Institution of Lokayukta of Telangana during the period from 1st January,2022 to 31st December,2022, as required under Sub-Section (5) of Section 12 of Telangana Lokayukta Act, 1983.

**JUSTICE C.V. RAMULU
LOKAYUKTA OF TELANGANA**

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INSTITUTION OF LOKAYUKTA OF TELANGANA: HYDERABAD

1. PREFACE:

The concept of having an independent Ombudsman was originated in Sweden to oversee all the governmental action and to redress the grievances of the citizens that arise owing to maladministration in public service. The Lokayukta of Telangana is an anti-corruption ombudsman organization for the State of Telangana and pursuant to this Telangana Lokayukta Act was made to meet the pressing requirements of the times to curb the evil of corruption and administrative misconduct. This independent forum is available to the general public so as to effectively ventilate their grievances against the administrative excesses or lapses on the part of the Public Servants and started functioning from 23rd December, 2019. Since then, this Institution has become an effective tool in the hands of the public to combat the evil of corruption and mismanagement in public governance and with the principles of natural justice as its framework under cover of judicial character, this Institution has successfully completed 3 years and has achieved the preferred results.

It is with great pleasure, I am submitting this 3rd Consolidated Annual Report of the Institution of Lokayukta of Telangana, Hyderabad, on the work done by this Institution during the period from 01.01.2022 to 31.12.2022 to Dr.(Smt.) Tamlisai Soundararajan, the Honourable Governor of Telangana.

At the outset, it is pertinent to state that during the year under review, i.e., from 01.01.2022 to 31.12.2022 this Institution has received 1885 complaints and there was a backlog of 3369 complaints, totaling to 5254 Complaints. Out of these complaints, 1663 complaints have been disposed of during the year under review, leaving a balance of 3591 Complaints. It is not out of place

to mention here that this Institution is giving utmost importance for quick redressal of the grievances of the common man with no loss of time and money. In view of the quick/speedy redressal of the grievance, public are fearlessly approaching this Institution which can be seen from the increase in number of complaints filed as also the increase in their redressal.

I take this opportunity to state that the functions of this Institution are onerous and they cannot be discharged effectively without the cooperation of various wings of the Government and I solicit my deep appreciation for all the prompt response and cooperation received from various officers and authorities, who have invariably implemented the orders/recommendations of this Institution communicated to them either as Interim measures or after final adjudication with commendable promptness, barring a very few exceptions.

I also wish to thank Government of Telangana for its cooperation and timely response to the proposals sent by this Institution from time to time and I hope that the Government will continue to extend its cooperation to further strengthen this Institution.

Further, I would like to reiterate that I am much privileged to have a very hard working and dedicated staff, whose unstinted cooperation, dedication, commitment and perseverance towards work has made my task easy. I hope and trust that, with the continued cooperation from the staff and of various Government Departments and agencies, this Institution will perform much better in the coming years in combating the evil of corruption, maladministration and mismanagement in the society.

JUSTICE C.V. RAMULU
LOKAYUKTA OF TELANGANA

2. CONSTITUTION AND ESTABLISHMENT OF THE INSTITUTION OF LOKAYUKTA OF TELANGANA - APPOINTMENT OF LOKAYUKTA & UPA-LOKAYUKTA

The inadequacy of the existing machinery for the redress of citizens' grievances was highlighted by the Administrative Reforms Commission and they stressed in their report of 1966, the need for establishing an Ombudsman like authority with necessary modifications suitable to our country and on its recommendations, the Institutions of Lok Ayukta were established in various States of our country with jurisdiction to deal with complaints not only against elective public servants, but also against the other categories of public servants defined in the Act. Accordingly, the erstwhile A.P. Lokayukta Act 11 of 1983 came into force with effect from 01.11.1983 through State Legislature, having jurisdiction over the entire territory of the erstwhile combined State of Andhra Pradesh.

Thereafter, on bifurcation of the State which took place w.e.f., 2nd June, 2014, the Government of Telangana has adapted "The Andhra Pradesh Lokayukta Act, 1983" as "The Telangana Lokayukta Act, 1983 vide G.O.Ms.No.45, Law (F) Department, dated 01.06.2016 and the Institution of Lokayukta of Telangana started functioning from 23rd December, 2019 onwards.

In terms of Amendments and Ordinances from time to time, Sri Justice Chintapanti Venkata Ramulu, Retired Judge of High Court has been appointed as Lokayukta of Telangana vide G.O.Ms.No.187 General Administration (Cabinet) Department dt.19.12.2019 and Dr. Volimineni Niranjana Rao, Retired District Judge has been appointed as Upa-Lokayukta of Telangana vide G.O.Ms.No.188 General Administration(Cabinet) Department dt.19.12.2019 and they have taken oath before the Hon'ble Governor of Telangana, in a State function held at Raj Bhavan, Somajiguda, Hyderabad and

assumed their respective offices on Monday, the 23rd day of December, 2019.

Sri Justice C.V.Ramulu was born on 20th February, 1949. He hails from Achanapalli village of Bodhan Town in the combined Nizamabad district. He completed schooling at Government Boys High School, Shakarnagar in Bodhan Town, did his Graduation from Giraj Government Degree College, Nizamabad and prosecuted his Law Degree in 1978 with distinction from Yeswanth Law College of Maratwada University in Aurangabad. He enrolled himself as an Advocate on 10.08.1978 and had a standing of more than 24 years in the erstwhile High Court of Andhra Pradesh. He also served as a Senior Standing Counsel for APSRTC, in the erstwhile High Court of Andhra Pradesh for a period of 13 years and also as the Senior Central Government Standing Counsel in the erstwhile High Court of Andhra Pradesh from September 2001 till his elevation.

Sri Justice C.V.Ramulu was sworn in as an Additional Judge of the High Court of Andhra Pradesh on 2nd December, 2002. He was sworn in as permanent Judge of the High Court on 26th June, 2004 and demitted his Office on 19th February, 2011.

Dr.Volimineni Niranjan Rao was born on 26.01.1960. He is a native of Karimnagar district. He did his schooling in his own village Rudrangi and later did MA (Sociology) from University of Hyderabad. He pursued Law Degree from Campus Law Centre, Delhi University, did his LLM (Constitutional Law) from Osmania University and Ph.D in Constitutional Policy of Reservation in Public Employment from Osmania University.

He enrolled himself as Advocate in the year 1987 and practiced as such till he joined State Judicial Service in 1994. He served as Law Secretary to Government of Telangana, before opting for voluntary retirement as District Judge in October, 2019.

4. SALIENT FEATURES, MANDATE, AUTHORITY AND ACCESSIBILITY TO THE INSTITUTION:

(i) SALIENT FEATURES OF THE INSTITUTION

The salient features of the Institution of Lokayukta of Telangana are:

- i) Independence from Executive Control;
- ii) Informal procedure and easy accessibility to complaints; and
- iii) Almost free and prompt services to the citizens.

(ii) MANDATE AND AUTHORITY OF THE INSTITUTION:

Under the Telangana Lokayukta Act and Rules made thereunder, the Lokayukta and Upa-Lokayukta are empowered with the authority to investigate complaints against a wide array of Public Servants in respect of any Administrative action on their part, viz., (1) involving abuse of power for personal gain or maladministration or to harm anyone, (2) actions motivated by improper or corrupt motives causing loss to the State or any person and (3) involving in any corruption or lack of integrity in his capacity as public servant.

The public servants, who fall within the purview of the Act, include all Government Officers of the State holding posts of Ministers, Members of State Legislature, Chairmen of Zilla Parishads, Presidents of Panchayat Samithis, Mayors of Municipal Corporations, Chairmen of Municipal Councils other than those of Second Grade Municipalities, Chairmen or Presidents and Directors of the Governing Body to which management is entrusted in respect of any local authority in the State, any Corporation established under State Act and owned by the Government and any Government Company, any Society registered under Societies

Registration Act and any Co-operative Society. It also includes Vice Chancellor and Registrar of a University in the State.

However, certain authorities and public servants have been specifically excluded from the purview of the Lokayukta. They are: Judiciary, Members of Judicial Service, any Officer or servant of any Court in a State, Accountant General, Chairman or a Member of Telangana Public Service Commission, Chief Election Commissioner, Election Commissioner and Regional Commissioner, Speaker and Deputy Speaker of Legislative Assembly and Chairman and Deputy Chairman of Legislative Council and the Staff of the Legislature Secretariat.

(iii) WHO CAN HAVE ACCESS TO THE INSTITUTION OF LOKAYUKTA AND HOW TO FILE A COMPLAINT:

The provisions of Lokayukta Act reveal that a policy of open and free access has been adopted as against the policy of "filtered access". Thus, any citizen or an aggrieved person being aggrieved by maladministration or misuse of power of Public Servants may approach the Institution by filing a complaint in the prescribed Form along with the details of grievance or allegations against the Public Servants. Besides the Lokayukta can suo motu i.e., on his own can decide to take up investigation in respect of any administrative action involving misconduct of Public Servant, if such information comes to his notice otherwise than by a complaint. Further, the Lokayukta can investigate into an allegation on a written reference from the Hon'ble Governor of Telangana.

Any person aggrieved by the action of the Public Servants in relation to official indiscipline, abuse of official position, actuating the personal interest in discharge of official functions, corruption, favouritism, nepotism, lack of integrity, improper or corrupt motives in discharge of duties, omission to act in accordance with the norms

of integrity, unreasonable, unjust, oppressive or improperly discriminative action, willful negligence, undue delay in taking action etc., can approach this Institution by filing a complaint at negligible cost, by paying a nominal fee of Rs.150/- by way of Cash/Money Order/Bankers' Cheque/Demand Draft in the name of the Registrar of the Institution or any Bank having a Branch at Hyderabad. Further, in deserving cases, at the discretion of Lokayukta or the Upa-Lokayukta, even the payment of this fee can be waived, if the circumstances so demand. The complaints can sometimes invite the attention and action of this Institution in respect of huge scams involving Public officials and Crores of Rupees of Public money.

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5. FUNCTIONS OF LOKAYUKTA AND UPA-LOKAYUKTA:

The primary purpose of the Institution of Lokayukta lies in providing impartial investigation on behalf of citizens who feel they have suffered injustice through the actions of Departments, Agencies or Officials in the Government. The Institution can bring the lamp of scrutiny to otherwise dark places in the administrative arena of the Government. Whatever action Government takes to improve or reorganize society always results in increasing the size and power of the executive. Thus, while administration has created a place for itself in every corner and reach of day-to-day life of human beings, a common man has not been allowed comparable access to the administration and a one-sided relationship of little man and big Government has come into existence. In this closed tunnel of administration, the Institution of Lokayukta offers inspection galleries to the common man. While the majority of the action and decisions of the Government Officials may be just and reasonable, however, errors do occur. While undertaking programmes of community welfare and common good, consequences flow causing injury and hardship to individuals out of the actions of the over-zealous administrators exceeding the authority. It is the duty and function of Lokayukta to identify such abuse and misuse of power causing hardship to individuals and find a way to redress them.

It may be pointed out that investigations into complaints by Lokayukta not only result in redressal of injustice or a grievance, but sometimes it can also serve to exonerate the Government Agencies and Civil Servants from unjustified accusations. The mere existence of an Institution which is freely accessible to common man and which can probe into and pin-point the arbitrary abuse of power in itself promotes restraint and conformity to rules by the

Government Agencies. The Institution helps in improving human rights standards and forming a transparent and accountable administration and thereby assisting the Government in achieving good governance, by giving recommendations and reports.

The Lokayukta or Upa-Lokayukta, on coming to know about the maladministrative action on the part of Public Servants, can also suo motu take up investigation without formal complaint.

On receiving a complaint, the Lokayukta or Upa-Lokayukta, whenever takes up the cases, undertakes preliminary verification by whatever mode suitable to ascertain, if there is a prima facie truth in the allegations. This initial probe and verification may be done by calling for reports from the concerned authorities or by entrusting this to the Investigation Wing of this Institution or to any other Investigative Agencies like A.C.B., Vigilance & Enforcement and C.B.C.I.D., who may conduct a discreet probe and report to the Lokayukta. At this stage, probing or enquiry is confidential to safeguard the identity of the apprehensive complainants and to protect the reputation of the public servants complained against. Once a prima facie case is held to have been made out, a regular enquiry (investigation) is conducted after giving opportunity to the complainant as well as public servant complained against to put forth their versions and adduce their evidence. This enquiry is on the lines of a trial in Court in which parties are permitted to be represented by their lawyers.

On the basis of such evidence, if the Lokayukta or Upa-Lokayukta finds that the allegations against the public servant have been proved, a report has to be made regarding the findings and recommending the punishment to be imposed.

6. FUNCTIONING OF THE INSTITUTION OF LOKAYUKTA OF TELANGANA WITH EFFECT FROM 23RD DECEMBER, 2019:

On bifurcation of the erstwhile State of Andhra Pradesh, the State of Andhra Pradesh and the State of Telangana are formed, in accordance with the guidelines issued in G.O.Ms.No.312, G.A.(SR) Department, Government of Andhra Pradesh, dtd.30.10.2014 and on the lines of G.O.Ms.No.161, General Administration (SR) Department, Government of Andhra Pradesh, dtd.31.12.2019, the employees working in the erstwhile Institution of Lokayukta of Andhra Pradesh and the assets available then, were distributed between the Institution of Lokayukta of Andhra Pradesh and the Institution of Lokayukta of Telangana. Accordingly, the newly formed Institution of Lokayukta of Telangana started functioning with effect from 23.12.2019.

This Institution of Lokayukta of Telangana has territorial jurisdiction over the entire 33 districts of the State of Telangana i.e., Adilabad, Bhadrachalam, Bhadrachalam, Hanamkonda, Hyderabad, Jagtial, Jangaon, Jayashankar Bhupalapally, Jogulamba Gadwal, Kamareddy, Karimnagar, Khammam, Kumarambheem Asifabad, Mahabubabad, Mahabubnagar, Mancherla, Medak, Medchal-Malkajgiri, Mulugu, Nagarkurnool, Narayanpet, Nalgonda, Nirmal, Nizamabad, Peddapally, Rajanna Sircilla, Ranga Reddy, Sangha Reddy, Siddipet, Suryapet, Vikarabad, Wanaparthy, Warangal and Yadadri-Bhuvanagiri. The complaints pertaining to the above said 33 Districts pending as on 01.01.2020 and filed thereafter have been taken over for redressal/investigation, by the newly formed Institution of Lokayukta of Telangana.

7. STAFF PATTERN OF INSTITUTION OF LOKAYUKTA OF TELANGANA:

On bifurcation of the erstwhile Institution of Lokayukta of Andhra Pradesh in accordance with the guidelines issued in G.O.Ms.No.312, G.A.(SR) Department, Government of Andhra Pradesh, dt.30.10.2014 and on allocating the total number of 131 posts available in the erstwhile Institution of Lokayukta vide G.O.Ms.No.161, dt.31.12.2019, among the Institution of Lokayukta of Andhra Pradesh and Telangana, the Institution of Lokayukta of Telangana was allocated 61 posts, while 70 posts were allocated to the Institution of Andhra Pradesh at the ratio of 58:42. However, considering the increase in number of complaints when compared to earlier periods and also considering the fact that Hon'ble Lokayukta and Hon'ble Upa-Lokayukta are functioning and keeping in view the need of present period, a letter dt.6.1.2020 was addressed to the Government of Telangana for sanction of additional 79 posts in various categories required in various wings of the Institution i.e., Administration, Judicial, Legal, Investigation, Accounts and at the residences of Hon'ble Lokayukta and Hon'ble Upa-Lokayukta.

Adverting to the letter of the Institution, the Government of Telangana, after considering the request made therein, sanctioned 49 additional posts for the Institution, which include the posts of Director (Legal), Deputy Director (Legal), Secretary to Hon'ble Lokayukta, Secretary to Hon'ble Upa-Lokayukta, Assistant Registrar, Investigating Officer, Section Officers among other posts of Typists, Assistants, Drivers, Attenders, Gardener and Sweeper-cum-Scavengers.

Of the above posts so sanctioned, the posts of Director(Legal), Deputy Director(Legal), Secretary to Hon'ble Lokayukta, Secretary to Hon'ble Upa-Lokayukta, Investigating

Officer and Assistant Registrar have been filled up by way of re-employment and by promoting a suitable candidate from among the existing staff, while the posts of Typists, Assistants, Drivers, Attenders, Gardener and Sweeper-cum-Scavengers have been filled up by following due process of recruitment.

The present Staffing Pattern/Hierarchy of the Institution upto Gazetted level officers is as under:

S.No.	Name (Sri / Smt. / Kum.)	Designation
1	Justice C.V. Ramulu	Hon'ble Lokayukta
2	V. Niranjan Rao	Hon'ble Upa-Lokayukta
3	P.Vijender	Registrar
4	A. Nava Mohan Rao	Director (Legal)
5	C.Venkatesh	Deputy Director (Legal)
6	V.Lakshmi Kantha Reddy	Secretary to Hon'ble Lokayukta
7	A. Somi Reddy	Secretary to Hon'ble Upa-Lokayukta
8	K.Neeraja	Deputy Registrar
9	M. Sarada Prasuna	Assistant Registrar (Accounts)
10	G.Varalakshmi	Assistant Registrar (Judicial)
11	R. Radhika	Assistant Registrar
12	S. Padma Sree	Personal Assistant to Lokayukta
13	V.Anuradha	Personal Assistant to Upa-Lokayukta
14	B. Jyothsna	Personal Assistant to Registrar
15	E. Srinivas	Accounts Officer

16	K. Hima Bindu	Section Officer
17	C. Punya Murthy	Section Officer
18	K. Premila	Section Officer
19	R. Hari	Section Officer
20	N. Venkata Lakshmi	Section Officer
21	K.Babulal	Section Officer

Particulars of other cadre strength in this Institution.

Sl. No.	Name of Posts	No. of Posts
1	Special Category Stenographers	2
2	Assistant Section Officers	4
3	U. D. Stenographers	2
4	Librarian	1
5	Steno-Typists	3
6	Typists	8
7	Assistants	10
8	Drivers	5
9	Motor Cycle Messenger	1
10	Record Assistants	3
11	Roneo Operator	1
12	Jamedars	2
13	Attenders	25
14	Chowkidars	2
15	Sweeper-cum-Scavengers	4
16	Gardener	2

<u>INVESTIGATION WING</u>		
1	Dr. Thirupathi Venkat Rao	Director (Investigation)
2	V.Muchap Rao	Deputy Director (Investigation)
3	Mohd. Tajuddin	Deputy Director (Investigation)
4	B. Janardhan Reddy	Deputy Director (Investigation)
5	Mathew Koshy	Investigating Officer
6	N. Vidyasagar	Investigating Officer
7	Head Constable	1 Post
8	Police Constable	09 Posts

7. ADMINISTRATION AND ORGANIZATIONAL STRUCTURE OF THE INSTITUTION OF LOKAYUKTA OF TELANGANA:

The entire Administration of the Institution is under the charge of the Registrar, who is declared as the Head of the Department. Presently Sri P.Vijender, Principal District & Sessions Judge (Retd.) is the Registrar of this Institution. The Administrative Structure of the Institution consists of Four Wings, which are as under:

- a) Administration Wing
- b) Judicial Wing
- c) Legal Wing &
- d) Investigation Wing

a) ADMINISTRATION WING:

The Registrar, with the assistance of the Deputy Registrar, supervises the entire Administrative Wing, which consists of the Establishment and Accounts Section and will oversee all administrative matters and allocation of work among various Sections of the Institution and also the matters relating to Right to Information Act, 2005.

The Establishment Section is headed by an Assistant Registrar assisted by a Section Officer, Assistant Section Officer and other staff. It deals with the work relating to Conditions of Service of the Employees, Library, Stores, Furniture, Maintenance of Motor Vehicles, Stationery, Roneo, Inward, Dispatch, etc.

The Accounts Section is headed by an Assistant Registrar, assisted by an Assistant Section Officer and other staff, and deals with financial matters i.e., forwarding budget proposals to the Government, receiving budget, preparation and submitting pay bills and other bills like Medical Bills, Purchase Bills etc., deducting

Income Tax at source from the salaries of the officers and staff members and remitting the same to Government account, receiving and remitting the Complaint fees & RTIP fees etc., besides maintenance of ledgers and other registers relating to fiscal matters of the office.

b) JUDICIAL WING:

For the sake of convenience, the Bench of the Hon'ble Lokayukta is identified as B-1 and that of the Hon'ble Upa-Lokayukta as B-2, which are headed by a Section Officer each and duly assisted by Assistant Section Officers and other supporting staff.

The complaints Section, functions under the supervision of an Assistant Registrar, assisted by a Section Officer, Assistant Section Officer and other staff members. This Section receives the complaints, scrutinizes the same and registers the complaints for placing them before the Lokayukta.

After registration of complaints and on being allocated, the complaints are taken up by the staff of the B-1 Section and B-2 Section respectively. Besides, the P.As /Special Category Stenographers would assist in taking down dictation of the orders on Bench of the Lokayukta and Upa-Lokayukta.

This apart, there is an usual Process Section separately for B-1 and B-2 Sections, which too are headed by a Section Officer each, to process the files as per the orders of the Lokayukta and Upa-Lokayukta and dispatch the letters, notices, orders, memos etc., to the concerned with the support of Dispatching Assistant.

The Record Room is managed by an Assistant Section Officer, assisted by an Assistant and a Record Assistant.

After the complaints are disposed of/registers and files are closed as the case may be, all the disposed of records, closed registers and files etc., will be consigned in Record Room for safe custody after making entry into the relevant Registers. The said documents are consigned to the Record Room by B1 and B2 Sections, Establishment and other Sections. The records will be dealt with by the Assistant Section Officer and staff in Record Room retaining the permanent records and destroying the records, which are ripe for destruction under the rules incorporated.

c) LEGAL WING:

Legal Wing consists of Director (Legal) and Deputy Director (Legal). Both these officers assist the Lokayukta and the Upa-Lokayukta respectively, in all legal matters such as processing the reports received and presenting them before the respective Benches and they also render assistance to the complainants in conducting the proceedings. If a complainant is not having the legal assistance, that deficiency is filled up by the Legal Wing in presenting the case of the complainant. The Director (Legal) and the Deputy Director (Legal) also perform the duties of Presenting Officers in the Courts and would assist in conducting final investigation by the Lokayukta and Upa-Lokayukta in the form of submitting Brief Notes, Written Comments etc., during the preliminary verification stage and by preparing the Statement of Allegations against the Public Servants, the list of witnesses to be examined during the Final Investigation and also list of documents to be confronted to the witnesses during recording of the evidence. They would also advance arguments on behalf of the complainants during final investigation proceedings, when the complainants are not having any legal assistance.

d) INVESTIGATION WING:

The Investigation Wing is headed by a Director (Investigation), who is presently of the rank of Superintendent of Police, and is assisted by 3 Deputy Directors, who are of the cadre of Deputy Superintendent of Police, 2 Investigating Officers, who are of the cadre of Inspector of Police, besides 01 Head Constable and 09 Police Constables. This Investigation Wing causes enquiry into the complaints that are referred to it, by the Lokayukta and Upa-Lokayukta and after collecting the necessary material by conducting discreet enquiries, submit a report, which is of immense help to the Presiding Officers i.e., the Hon'ble Lokayukta or Hon'ble Upa-Lokayukta in the conduct of Preliminary Verification and in determining as to whether it is a fit case to investigate into the allegation levelled in the complaints or otherwise. This agency maintains the confidentiality and secrecy of information during the discreet enquiry and conducts the enquiry impartially.

When occasion arises, the office, on the orders of Lokayukta and Upa-Lokayukta, will be entrusting the Summons, Notices to be served on the witnesses/parties to the complaint, reminders to the Public Servants/Complainant and also Warrants to be executed on such persons, to the Investigation Wing and the Officers of the Wing will be discharging the said functions most effectively and submit compliance reports and assist the Presiding Officers.

The officers, who conduct investigation, may sometimes be required to give their evidence during Final Investigation, in connection with the enquiries conducted and the reports submitted by them.

8. WORKING HOURS, VACATIONS AND HOLIDAYS

The working hours for the Institution of Lokayukta of Telangana are from 10.30 A.M. to 5.00 P.M. on all working days. For the Calendar year 2022, 23 Public Holidays (excluding Sundays and Second Saturdays) and 15 Optional Holidays were declared. For the Hon'ble Lokayukta and Upa-Lokayukta Sankranti Vacation from 10.01.2022 to 12.01.2022 (03) working days, Summer Vacation from 02.05.2022 to 03.06.2022 (27) working days and Dasara Vacation from 29.09.2022 to 07.10.2022 (05) availed.

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9. DESIGNATED OFFICERS UNDER RIGHT TO INFORMATION ACT IN THE INSTITUTION OF LOKAYUKTA OF TELANGANA:

The Institution of Lokayukta is receiving several Applications under the Right to Information Act, 2005 from the general public. In view of this, as mandated under the provisions of Right to Information Act, 2005, the officers of Institution have been designated to receive and dispose with the Applications/Appeals so received, as under:

The Registrar is designated as First Appellate Authority under Right to Information Act, 2005.

The Deputy Registrar is designated as Public Information Officer under Right to Information Act, 2005.

The above Officers are assisted by Assistant Registrar (Judicial) who is designated as Assistant Public Information Officer under RTI Act, 2005 and supporting staff to provide the requisite information to the Applicants, seeking information under Right to Information Act.

10. BUDGET PROVISION & DETAILS OF BUDGET ALLOCATED FOR THE YEAR 2022-23:

The Budget Provision made available for this Institution for the Financial Year 2022-23 under various Heads of Account has been Rs.11,09,05,000/-.

A Sum of Rs.8,51,28,375/- has been spent under the Head, 'Salaries' and Rs.47,06,714/- has been spent under the Head, 'Non-Salaries' upto December, 2022 and there is a balance of Rs.1,87,47,160/- under the Head Salaries and Non-Salaries, as on 01.01.2023.

**DETAILS OF THE BUDGET ALLOCATED BY THE GOVERNMENT
FOR THE YEAR 2022-2023**

Sl. No.	Head of Account	Amount Rs.
1.	010 - Salaries	10,02,93,000
2.	110 - Domestic Travel Expenses	---
3.	111 - Travelling Allowance	7,70,000
4.	112 - Bus Warrants	91,000
5.	130 - Office Expenses	---
6.	131 - Service Postage, Telegram and Telephone Charges	17,30,000
7.	132 - Other Office Expenses	28,60,000
8.	133 - Water Charges	4,53,000
9.	135 - Electricity Charges	10,60,000
10.	200 - Other Administrative Expenses	7,000
11.	240 - Petrol, Oil and Lubricants	18,30,000
12.	270 - Minor Works	---
13.	272 - Maintenance	5,00,000
14.	280 - Professional Services	---
15.	281 - Pleaders Fees	3,03,000
16.	310 - Grants-in-Aid	---
17.	311 - Grants-in-Aid towards salaries	---
18.	410 - Secret Service Expenditure	1,00,000
19.	510 - Motor Vehicles	---
20.	511 - Maintenance Office Vehicles	9,08,000
21.	512 - Purchase of Motor Vehicles	---
22.	521 - Machinery and Equipment	---
	TOTAL	11,09,05,000

11. STATISTICAL DATA OF THE COMPLAINTS FILED, PENDING AND DISPOSED OF DURING THE PERIOD UNDER REVIEW:

STATEMENT SHOWING THE PARTICULARS OF COMPLAINTS RECEIVED, DISPOSED OF AND PENDING BEFORE THE HON'BLE LOKAYUKTA OF TELANGANA DURING THE PERIOD FROM 01.01.2022 TO 31.12.2022.

CONSOLIDATED

SL. NO.	PARTICULARS	LOKAYUKTA	UPA-LOKAYUKTA	TOTAL
1	Complaints pending as on 01.01.2022	1968	1401	3369
2	Complaints received during the period from 01.01.2022 to 31.12.2022	1072	813	1885
3	Total Complaints available for disposal	3040	2214	5254
4	Complaints disposed of during the period from 01.01.2022 to 31.12.2022	760	903	1663
5	Complaints Pending as on 31.12.2022	2280	1311	3591

12. STATISTICAL DATA OF THE COMPLAINTS REFERRED TO INVESTIGATION WING FOR INVESTIGATION AND REPORTS DURING THE PERIOD UNDER REVIEW

SI.No	Particulars	Lokayukta (B1- Section)	Upa- Lokayukta (B2-Section)	Total
1.	Complaints entrusted for enquiry pending as on 01.01.2022	54	16	70
2.	Complaints received for enquiry from 01.01.2022 to 31.12.2022	37	24	61
3.	Total Complaints as on 31.12.2022	91	40	131
4.	Enquiry Reports submitted in the complaints entrusted, from 01.01.2022 to 31.12.2022	35	08	43
5.	Entrusted complaints pending for enquiry as on 31.12.2022	54	32	86

13. BREAK UP OF COMPLAINTS FEE DETAILS

Cash, DDs received from 01.01.2022 to 31.12.2022
remitted to the Govt. Account/Refunded to Complainants

Sl. No.	Month	Receipts		Remittances		Refund
		Cash	DDs	Cash	DDs	
1	Jan' 2022	16,250	2,550	27,508	2,550	-
2	Feb'2022	21,750	2,550	18,900	2,550	-
3	March'2022	21,050	7,950	24,200	7,950	-
4	April'2022	27,750	1,450	23,550	1,450	-
5	May'2022	10,050	2,125	10,800	2,125	-
6	June'2022	20,050	3,150	21,400	3,150	-
7	July'2022	15,210	4,400	15,600	4,400	-
8	Aug'2022	13,800	2,850	12,060	2,850	-
9	Sept'2022	15,900	3,450	17,550	3,450	-
10	Oct'2022	12,380	2,550	12,830	2,550	-
11	Nov'2022	21,610	3,600	23,110	3,600	-
12	Dec'2022	11,850	2,400	10,650	2,400	-
	TOTAL Rs.	2,07,650	39,025	2,18,158	39,025	-

14. BRIEF NOTES ON CERTAIN COMPLAINTS DISPOSED OF BY HON'BLE LOKAYUKTA & HON'BLE UPA-LOKAYUKTA:

The Institution of Lokayukta of Telangana will be dealing with allegations made in relation to Public Servants, as to their official indiscipline, abuse of official position, actuating the personal interest in discharge of official functions, corruption, favouritism, nepotism, lack of integrity, improper or corrupt motives in discharge of duties, omission to act in accordance with the norms of integrity, unreasonable, unjust, oppressive or improperly discriminative action, willful negligence, undue delay in taking action etc. Likewise, this Institution deals with grievances of the Complainants like a claim by a person that he sustained injustice or undue hardship in consequence of maladministration.

During the year under review, on the intervention of the Institution of Lokayukta of Telangana, the injustice caused and hardship sustained by the complainants owing to abuse of official position and maladministration etc., on the part of Public Servants have been safe guarded.

The Brief citations on some of such complaints dealt by Hon'ble Lokayukta or Hon'ble Upa-Lokayukta, are detailed hereunder.

Further, the grievances of umpteen number of the Complainants, who approached this Institution, have been redressed and the details of some of such complaints are also integrated hereunder in a tabular form.

Illegal construction made by the adjacent owner of the complainant, affecting the easementary rights of light and air of the complainant have been removed and the grievance of the complainant was redressed, on the intervention of Lokayukta.

COMPLAINT No.1001/2021/B1

HYDERABAD DISTRICT

This complaint is filed by one Sri Mohammed Zakriya of Kummarwadi, Chandrayanagutta, Hyderabad stating that his neighbour Mrs.Nazia Qaulani, the owner of his adjacent property bearing House No.18-9-136 is encroaching into 2 ½ feet seri which is on the back side of his property and making unauthorised construction of Ground plus two Upper floors, which is affecting the easementary right of light and air of the complainant. Though the complainant made several representations to the Commissioner, GHMC and other officials, no action has been taken till date. Hence the complainant preferred this complaint.

In this complaint, after some persuasion, on the directions of Hon'ble Lokayukta, the Assistant City Planner, Circle-8, Chandrayanagutta, South Zone, GHMC., Hyderabad has filed a report stating that the encroachments have been removed. Thereafter, the learned Counsel appearing for the complainant stated that the officials of GHMC have acted promptly after filing complaint before this Institution and demolished the illegal construction made by the adjacent owner of the complainant and that the grievance of the complainant is redressed.

Thus, on the intervention and continuous persuasion by the Hon'ble Lokayukta, the GHMC Authorities demolished illegal construction made by the adjacent owner of the complainant. Thus, the grievance of the complainant was redressed.

Long pending grievance of the complainant for payment of compensation Rs.12,51,250/- for the land acquired from her for construction of Ranganayaka Sagar Reservoir is resolved, on the intervention of Hon'ble Lokayukta.

COMPLAINT NO.3534/2017/B1

SIDDIPET DISTRICT

This complaint is filed by one Smt.Kasarla Mallavva, W/o.Late Malla Reddy, R/o.Sandulapur Village, Chinnakodur Mandal, Siddipet District, Telangana State stating that she was not paid compensation for the land acquired from her in Survey No.501/AA to an extent of Ac.1.37 guntas situate at Sandulapur village of Chinnakodur Mandal, Siddipet, for the purpose of construction of Ranganayaka Sagar Reservoir under Kaleshwaram Project.

In this complaint after much persuasion by Hon'ble Lokayukta, the District Collector, Siddipet has filed a report dt.7.12.2021, which shows that an amount of Rs.12,51,250/- was paid to the complainant Smt.Kasarla Mallavva, W/o.Malla Reddy by way of a cheque towards compensation.

Thus, on the intervention of this Institution and on persuasion by the Hon'ble Lokayukta, the long pending grievance of the complainant has been redressed and this complaint was closed.

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The complainant's name was updated in Dharani portal and she was issued Pattedar Pass Book and Title Deed in respect of her land on the intervention and persuasion of Hon'ble Lokayukta

COMPLAINT No.946/2020/B1

KARIMNAGAR DISTRICT

Smt. Chada Rekha, W/o.Ch.Padma Reddy, Guggilla Village, Bejjanki Mandal, Siddipet District has filed this complaint stating that she owns Ac.1.20 guntas of land in Survey No.737B situated at Sangem village of Ganneruvaram Mandal, Karimnagar District and her name was not updated in Dharani Portal and prayed this Institution to order for updating the same and to issue of Pattadar Pass Book and Title Deed to her in respect of above land.

In this complaint, after some persuasion by Hon'ble Lokayukta, the Revenue Divisional Officer, Karimnagar has filed a report dt.11.9.2022, stating that the District Collector, Karimnagar vide his proceedings No.D1/609/2021 Dated March,2022 has accorded approval for the updation of the name of the complainant as Pattedar for the extent of Ac.1.20 guntas of land in Survey No.737/B/B situated at Hanmajipalli, H/o.Sangem village in Dharani Portal. Basing on the said approval, the name of the complainant has been updated in Dharani portal with Khatha No.522 in respect of Ac.1.20 guntas of land in Survey No.737/B/B of Sangem village and she was issued ePPB/TD.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the name of the complainant was updated in Dharani portal and she was issued Pattedar Pass Book and Title Deed in respect of her land.

Complainant was issued the Death Certificate of his late father so as to claim his ancestral agricultural land on his name, on the persuasion made by Hon'ble Lokayukta.

COMPLAINT NO.1178/2021/B1

VIKARABAD DISTRICT

Sri Nanikeri Sharanappa, S/o.Late N.Nagappa, R/o.Dathatreya Nagar Colony, Chengicherla, Boduppal, Hyderabad has filed his complaint stating that his father was the absolute owner and possessor of agricultural land to an extent of Ac.13.00 guntas situated at Tandur Mandal, Vikarabad District. Of the said land, an extent of Ac.10.00 guntas was taken over by Government India under Land Ceiling Act and the remaining land to an extent of Ac.3.00 guntas is in the name of Complainant's father, Nanikeri Nagappa and his name is entered in all the revenue records. Subsequently on the death of Nanikeri Nagappa, the complainant approached the revenue Authorities for inclusion of his name in the revenue records in respect of the above land of Ac.3.00 guntas, but the same was denied owing to Non-availability of Death Certificate of complainant's father. Though the complainant made several representations to the Revenue and Municipal Authorities for issuance of Death Certificate of his father, but in vain. Hence the complainant filed the present complaint praying this Institution to direct the concerned for issuance of Death Certificate of his later father.

After registering the complaint, on some persuasion by Hon'ble Lokayukta and in response to the notices issued by this Institution, the Revenue Divisional Officer, Tandur Division, Vikarabad District has filed a report dt.19.8.2022 stating that the Tahsildar, Tandur Mandal has conducted local enquiry and submitted that Nanikeri Nagappa expired but do not know the exact date of his death. Thereupon, on being directed by the Revenue authorities, the complainant submitted a Self declaration Affidavit

stating that that the date of death of his father Late Nanikeri Nagappa is 11.9.1974 and basing on the same, the Tahsildar, Tandur Mandal recommended for issuance of Death Certificate of complainant's father Late Nanikeri Nagappa and that the issuance of said Certificate is approved through online services.

Further, the complainant has also filed a letter dt.14.9.2022 stating that the concerned officials have issued the death certificate of his father Late Nanikeri Nagappa.

Thus, on the intervention of this Institution and on the persuasion made by Hon'ble Lokayukta, the grievance of the complainant was redressed.

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Complainant could get the just compensation on the death of his wife due to Electrocution due to lightening, owing to the intervention and persuasion of Hon'ble Lokayukta.

COMPLAINT NO.318/2022/B1

SIDDIPET DISTRICT

This complaint is filed by Sri Thatikonda Venkataswamy, R/o.Siddipet stating that his wife Thatikonda Latchavva died on 13.9.2016 due to hit by "Thunderbolt" while working in the Agricultural field in Akunoor village of Cherial Mandal of Siddipet District. The Station House Officer, Cherial Police station also registered the incident as Crime No.157/2016 dt.14.9.2016 under section 174 Cr.P.C. Autopsy was conducted on 14.9.2016 by the Civil Assistant Surgeon, Community Health Centre, Cherial, Siddipet District revealing the cause of death as "Electrocution due to lightening".

The complainant further stated that the Government of India notified "Cyclone, Drought, Earthquake, Fire, Flood, Tsunami, Hailstorm, Landslide, Avalanches, Cloudburst and Pest attack as natural calamities and as per G.O.Ms.No.1, Revenue (DM.I) Department dt.4.5.2015, the family of the victims are entitled for a sum of Rs.5.00 Lakhs. Though the complainant made repeated requests for sanction of the Exgratia of Rs.5.00 Lakhs, the Authorities denied to sanction the same. Hence he preferred this complaint.

After registering the complaint, on the continuous persuasion made by Hon'ble Lokayukta, the Tahsildar, Cherial Mandal, Siddipet District has filed a report dt.16.6.2022 stating that in pursuance of G.O.Ms.No.1, Revenue (DM.I) Department dt.4.5.2015, proceedings No.A/01/2022 dt.27.4.2022 has been issued, sanctioning exgratia amount of Rs.5.00 Lakhs to the complainant, who is the husband of the deceased and submitted the contingent bill at Sub Treasury Office, at Cherial with Token No.507183 and the compensation

cheque bearing No.317971 dt.16.6.2022 drawn on State Bank of India, Cherial Branch was handed over to the complainant.

Thus, on the intervention of this Institution and on continuous persuasion by Hon'ble Lokayukta, the complainant could get the just compensation and his grievance was redressed and hence the complaint was closed.

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On continuous persuasion made by Hon'ble Lokayukta the mother of the complainant was paid Exgratia under Farmer Suicidal Death Scheme.

COMPLAINT No.1091/2021/B1

MULUGU DISTRICT

This complaint is filed by one Sri Tejavath Hussain Nayak, S/o.Late Swamy of Devagiripatnam Village, Mulugu Mandal and District stating that his father owned certain agricultural lands in Pathipally village and for the purpose of agriculture, he had raised loans from the Money Lenders. But as the crops are not harvested properly and as he was not able to repay the debts, he committed suicide by consuming pesticide on 3.10.2015. Though the said fact was confirmed by the officers concerned, the exgratia under Farmer's Suicidal Death Scheme was not paid inspite of his many representations.

In this complaint, on the continuous persuasion made by Hon'ble Lokayukta with the District Collector, Mulugu and Tahsildar Mulugu Mandal, the Tahsildar Mulugu Mandal has filed a report dt.30.9.2022 stating that the family of the deceased have been sanctioned an amount of Rs.6,00,000/- as Exgratia under Farmer Suicidal Death Scheme and the said amount was paid through Bank Cheques to Smt.Tejavath Dwali, mother of the complainant

Thus, on the intervention of this Institution and on continuous persuasion made by the Hon'ble Lokayukta, the complainant's family could get the Exgratia of Rs.6,00,000/- under Farmer Suicidal Death Scheme and his grievance is redressed.

On continuous persuasion made by Hon'ble Lokayukta, the officials of Greater Hyderabad Municipal Corporation acted promptly to generate the income from the shops and other commercial places of the Corporation.

COMPLAINT Nos.1243 & 1654/2013/B1 HYDERABAD DISTRICT

Of the above two complaint, the former is taken suo motu basing on a news item published in Eenadu dt.2.4.2013 and the later is filed by one Mohd.Yakoobh of Janahuma, Hyderabad. The sole grievance in both the complaints is that there are some shops of Greater Hyderabad Municipal Corporation at Abids Complex, Hyderabad, which are kept vacant without giving on rent and not allotting to the tenants, due to which the GHMC is losing huge amounts by way of rent. Hence this complaint.

In these complaints periodical reports are received from the GHMC Authorities Circle wise about the details of names of tenants, dates of their rental agreements, details of lapsed Rental Agreements etc. and also separate reports received for the vacant shops and the number of shops of GHMC located in Abids Area, Hyderabad. On examination of the material in the above reports, this Institution passed an order dt.8.6.2016 with an observation that the rents shown in the reports are very meagre and that some of the shops are in dilapidated condition and not fit for doing business as such the Estate Officer, GHMC is directed to demolish the dilapidated premises and construct new structures in that place and to take prompt action.

Thereafter it is further revealed from the reports received that after this Institution had taken cognizance of the above complaints, the GHMC has enhanced the rents from time to time and they have been collecting the rents regularly and have identified the sub tenants and tenants who died and obtained fresh tenancy deeds.

Further some of the dilapidated shops were removed and the vacant shops were given on lease to the tenants.

Thus, on the intervention of this Institution and on continued persuasion of Hon'ble Lokayukta, the officials of Greater Hyderabad Municipal Corporation are acting properly to generate income from the shops and other commercial places and hence no further enquiry is needed in the above complaints and the same are closed.

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On the intervention of this Institution and on continued persuasion by Hon'ble Lokayukta, the 7 Electric Poles which were on the verge of collapse and likely to prove fatal to the lives of the public have been shifted and the grievance of the complainant is redressed.

COMPLAINT No.287/2021/B1

NIZAMABAD DISTRICT

Sri Er.Sultan Ahmed Bamahdi, R/o.Quilla Road, Nizamabad, has filed this complaint contending that on 10.1.2021 he requested the Divisional Engineer, Operation Division, TSNPDCL, Nizamabad to take urgent action and to remove the decades old left over poles which are 7 in number from the thickly populated and notified slum area of Satish Nagar, Nizamabad Town. He further stated that he also made a written representation to the Assistant Divisional Engineer, Nizamabad Town, Nizamabad District to remove the said poles which are on the verge of collapse at any time and likely to prove fatal to the lives of the public in the slum area. The complainant further stated that he made an application under Right to Information Act,2005 to the divisional Engineer, Operation Division, TSNPDCL, Nizamabad seeking certain information inter alia action taken report on his above requisitions, but so far no response has been received. Hence he preferred this Complaint.

After registering the complaint and on some persuasion by Hon'ble Lokayukta, in response to the notice issued by this institution, the Superintending Engineer, Operation Circle, TSNPDCL, Nizamabad has filed a report dt.18.11.2021 stating that the work of shifting of the poles is under process and prayed to close the complaint as the grievance of the complainant is redressed. When a copy of the said report was sent the complainant inviting his objections, if any, the complainant responded by his letter stating that he has no objection to accept the said report and further stated that the poles have been shifted and his grievance has been resolved.

Thus, on the intervention of this Institution and on persuasion by the Hon'ble Lokayukta, appropriate steps have been taken by the Authorities of TSNPDCL and the electric poles which are on the verge of collapse have been shifted and the grievance of the complainant was redressed. Hence this complaint is closed.

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Compensation amount for the land acquired from the complainant together with interest for delayed payment was deposited in the Competent Civil Court on the intervention and directions of Hon'ble Lokayukta.

COMPLAINT No.570/2019/B1

SIDDIPET DISTRICT

Sri Ittiredy Swamy Reddy, R/o.Gagillapur village, Bejjanki Mandal, Siddipet District has filed this complaint stating that for the purpose of construction of Ogulapoor (Tootapally) Balancing Reservoir in the limits of Gagillapur village of Bejjanki Mandal, the Land Acquisition Officer has acquired his Agricultural land to an extent of Ac.0.21 guntas in Survey No.36/39 and Ac.0.22 guntas in Survey No.49 situated in Gagillapur village of Bejjanki Mandal, Siddipet District along with others, which land is not ancestral land nor there is any dispute on it. But while awarding compensation, the Revenue Divisional Officer cum Land Acquisition Officer, Husnabad Division, Siddipet District unilaterally passed the Award under Section 30 and 31 of Land Acquisition Act,2013 and referred the matter to the Civil Court, Huzurabad, which reference was returned by the said court to the District Collector, Siddipet District, who in turn did not resubmit the same to the Civil Court, Huzurabad nor disbursed the compensation amount to the complainant without any reason, though the compensation amount of Rs.1,27,99,965/- was disbursed to all others except the amount of Rs.2,37,630/- which is the compensation amount meant for the complainant.

After registering the complaint, on a notice issued by this Institution and on the continuous persuasion of Hon'ble Lokayukta, the Revenue Divisional Officer, Husnabad Division, Siddipet has filed a report dt.21.3.2022, which reveals that prior to this complaint, the complainant preferred a complaint before this Institution vide C.No.2461/2014/B2 before Hon'ble Upa-Lokayukta, who passed an order dt.7.8.2014 directing the Public Servants therein to comply the objections raised by the Civil Court under Section 309 and 31 of

the Land Acquisition Act,2013 within one month. Accordingly, the District Collector, Siddipet District sanctioned an amount of Rs.2,37,630/- vide Cheque No.077577 towards compensation of land acquisition and also issued Cheque bearing No.035714 drawn on Indian Bank, Siddipet Branch for Rs.5,79,193/- towards interest on delay in payment of compensation and deposited both the cheques before the learned Senior Civil Judge Court, Huzurabad.

Thus, on the persuasion and directions of the Hon'ble Lokayukta, the grievance of the complainant for payment of compensation for his land acquired was redressed and hence this complaint was closed.

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On the persuasion made by Hon'ble Lokayukta, grievance of the complainants was redressed and fine was imposed on the person who cut down a Gulmohar Tree without permission

COMPLAINT No.206/2021/B1

VIKARABAD DISTRICT

Sri Varala Srinivas Reddy and 3 others of Vikarabad District have filed this complaint stating that they are the elected Councillors of Tandur Municipality, Vikarabad District and that the Chairman, Tandur Municipality, Vikarabad District is committing huge maladministration by permitting to cut six perennial trees in Yashoda Nagar Park, though it is her responsibility to protect the greenery and environment. In this regard, though they gave a complaint to the forest Range Officer, Tandur, Vikarabad District, no action is taken till date. Hence they preferred this complaint.

After registering the complaint, on being pursued by Hon'ble Lokayukta and in response to the notice issued by this Institution, the District Forest Officer, Vikarabad District filed a report dt.1.2.202 stating that the Forest Range Officer and the Deputy Forest Range Officer, Tandur visited the spot to enquire cutting of trees and found out that only One Gulmohar Tree was cut down in Yashoda Nagar Colony without permission of the Forest Department and not Six trees as alleged by the complainants. It is stated that the said tree was cut down for the purpose of constructing bathrooms by the contractor by name C.Punish Kumar. The Forest officials immediately booked a case on the said C.Punish Kumar vide POR NO.20-13/2018 dt.24.1.2022 and collected an amount of Rs.11,000/- towards compounding fees vide challan dt.25.1.2022 duly directing him to plant two trees immediately elsewhere. Further the Forest officials also recorded the statement of the complainant Sri Varala Srinivas Reddy which revealed that only one

tree was cut down and not six trees as alleged by him in the present complaint.

Further, the Counsel for the complainants present before this Institution stated that with the imposition of fine by the Forest officials, the grievance of the complainants is redressed.

Thus, on the intervention of this Institution and on the continued persuasion by Hon'ble Lokayukta, the grievance of the complainant was redressed and fine was imposed on the person who cut down a Gulmohar Tree without permission.

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Grievance of the complainant is redressed and the excess amount paid was recovered from the Multi-purose worker on the intervention of Hon'ble Lokayukta.

COMPLAINT No.1103/2021/B1

KHAMMAM DISTRICT

Sri Mamunuri Ramakrishna and 2 others of Jayalaxmi Puram village, Vemsoor Mandal, Khammam District have filed this complaint alleging that the Gram Panchayat K.G.Mallela of Vemsoor mandal has been bifurcated into 4 Gram Panchayats i.e., K.G.Mallela, Jayalaxmipuram, Shambhunigudem and Chinnamallela. But the earstwhile Panchayat Gumastha of K.G.Mallela Sri K.Anjaneyulu has been continued as Gumastha for these four Gram Panchayats and paid wages by all these four Gran Panchayats and thus there is misuse of money and hence prayed to recover the amount and appoint four local persons to the above Four Gram Panchayats.

After registering the complaint, on continuous persuasion by Hon'ble Lokayukta, the District Panchayat Officer(FAC), Khammam appeared before this Institution and filed his report dt.30.11.2022, wherein it is stated that the Mandal Panchayat Officer, Kalluru has conducted enquiry and reported that Sri K.Anjaneyulu has been working as Gumastha on temporary basis in the erstwhile K.G.Mallela Gram Panchayat, which was bifurcated into 4 Gram Panchayats during 2019 and thereafter the services of Sri K.Anjaneyulu was utilized by the respective Sarpanchas and Junior panchayat Secretaries of newly formed 4 Gram Panchayats as the said Multipurpose worker is well experienced to collect the taxes and other works in the Gram Panchayats and paid him wages from their respective Gram Panchayats. However the excess paid amount of Rs.1,02,000/- was recovered from Sri K.Anjaneyulu, Multipurpose worker and remitted the same to the said Four Gram Panchayats and at present the said Multipurpose worker is working in only one Gram Panchayat i.e.,

K.G.Mallela and for the remaining 3 Gram Panchayats, separate persons are appointed as Multipurpose workers.

Thus, on the intervention of this Institution and on the persuasion made by Hon'ble Lokayukta, the grievance of the complainants was redressed and the excess paid money was recovered from the Multipurpose worker.

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Grievance of the complainant is redressed on the intervention of Hon'ble Lokayukta.

COMPLAINT No.1086/2022/B1

NIZAMABAD DISTRICT

Sri Sultan Ahmed Bamahdi, Resident of Quilla Road, Nizamabad-503 001 has filed this complaint alleging that the foundation of High Tension Pole NO.82/A-NZ-1/BRP-02/A10 situated at Quilla Road under D-1 Distribution Section of TSNPDCL got damaged when the drain adjacent to the pole was cleaned by using heavy machinery like JCB and since then the said pole has been leaning on the side of the adjacent building and it may be fatal to the lives of inmates of that building or the general public. He further stated that inspite of his repeated complaints and tweets no action has been taken either to repair the base of that pole or to install a stay wire so that the pole do not fall on anybody. Hence he preferred this complaint for appropriate orders.

After registering the complaint, and on the directions of Hon'ble Lokayukta, the Assistant Divisional Engineer, Operation, TSNPDCL, Nizamabad Town-1 has filed a report dt.15.9.2022 stating that the leaned pole at Quilla Road under D1 Section, Nizamabad, has been rectified and that the rectification work is completed on 11.7.2022.

The complainant also filed a letter dt.30.7.2022 stating that his grievance has been redressed and hence prayed this Institution to close his complaint.

Thus, on the intervention of this Institution and on the persuasion made by Hon'ble Lokayukta, the grievance of the complainant is redressed and accordingly this complaint is closed.

On the constant persuasion and efforts of Hon'ble Lokayukta, the Full Tank Level of the 3 Water Bodies in Chelgal village have been restored and the interest of the fishermen for their livelihood is protected.

COMPLAINT No.2513/2013/B1

JAGTIAL DISTRICT

Sri Armuri Dharmaiah, President of Fisherman Cooperative Society, Chelgal Village, Jagtial Mandal, Jagtial District(erstwhile Karimnagar District) has filed this complaint stating that there are 3 Water bodies in their village called as Pedda Cheruvu, Chinna Cheruvu and Thirumalacheruvu, which are the only source of income for the local fishermen. However, the shikam lands of Pedda Cheruvu and Chinna Cheruvu were illegally occupied by 6 persons, while that of the Thirumalacheruvu were occupied by 4 persons and they are uplifting the level of land in their occupied portions for cultivation which is directly affecting the Full Tank Level storage of the water bodies and indirectly affecting the income of the fishermen of the village. Though the complainant made several representations to the concerned Authorities, no action is taken. Hence he filed this complaint praying for justice.

After registering the complaint, on being called for by Hon'ble Lokayukta and in response to the notices issued by this Institution, the Public Servants concerned filed their respective reports from time to time.

Further, on being referred by Hon'ble Lokayukta, the Director (Investigation) of this Institution along with his Team of Officers conducted a Joint Inspection of the above said Water bodies on 23.5.2022, along with the officials of Revenue, Irrigation and Fisheries Departments, in the presence of the Complainant and other villagers. Thereafter, the Director (Investigation) has filed his detailed Investigation report dt.4.6.2022 along with statements recorded etc., which revealed that all the encroachments were

removed from the water bodies and the Public servants concerned are taking steps to protect the Full Tank level of the said three water bodies. The said fact was also confirmed by the complainant in his statement.

Thus, on the intervention of this Institution and on the constant persuasion made by Hon'ble Lokayukta, the full tank level of the above water bodies have been restored and accordingly this complaint is closed with a direction to the Public Servants concerned to protect the Shikam lands from encroachments and also be vigilance and see that the livelihood of the fishermen is not affected in any way.

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Bill towards Compensation amount payable to the complainants for acquiring their lands for formation of SRSP Canal was submitted to the Sub Treasury on the intervention of Hon'ble Lokayukta.

COMPLAINT No.431/2017/B1

WARANGAL DISTRICT

This complaint is filed by Sri Mundrathi Chantaiah, S/o.Veeraiah and 3 others of Palakurthy Village, Atmakur Mandal, Warangal District for non depositing of the Compensation amount payable to them towards acquiring their lands for formation of Sri Ram Sagar Project Canal as per the Decree passed by the II Additional Senior Civil Judge, at Warangal in O.P.No.26 of 1999 dt.20.8.2001 enhancing the compensation to Rs.45,000/- per acre along with solatium of 30% with 9% interest and 15% on the land value till the amounts were deposited. They also state that this Order was further affirmed by the Hon'ble High Court in the Appeal. Hence this complaint.

After registering the complaint and on constant persuasion by Hon'ble Lokayukta, on being called for by this Institution, the Revenue Divisional Officer, Parkal Division, Warangal District has filed a report dt.20.9.2022 stating that the decretal charges and the calculation sheet has been prepared and submitted to the Chief Commissioner of Land Administration, Telangana, Hyderabad through the District Collector, Hyderabad. After verification of the said proposals, the Government have released the budget for an amount of Rs.2,43,473/- towards depositing of the Decretal charges in O.P.No.26 of 1999 vide G.O.Rt.No.190, Irrigation & Command Area Development (LA) Department. Accordingly the District Collector, Hanamkonda has issued the sanction proceedings dt.1.7.2022 and submitted the bill to the Sub Treasury Officer,

Hanamkonda for drawal of amount. Thus the grievance of the complainant is redressed.

Thus, on the intervention of this Institution and on the directions issued by Hon'ble Lokayukta, the bill towards compensation amount payable to the complainants is submitted to the Sub Treasury Office for drawal of the amount and hence this complaint was closed.

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The complainant's grievance for issuance of Pattedar Pass Book and entering his name in Dharani Portal was redressed and Online Pahani in respect of his land was issued, on the intervention of the Hon'ble Lokayukta.

COMPLAINT No.884/2020/B1

KARIMNAGAR DISTRICT

Sri Gajulla Bal Reddy, S/o.Jampa Reddy of Bommenapally Village, Chigurumamidi Mandal, Karimnagar District has filed this complaint stating he is the owner and possessor of land to an extent of Ac.2.37 guntas in Sy.No.495a/A situated at Bommenapalli village, Chigurumamidi Mandal of Karimnagar District and his name is recorded as Pattedar in the Revenue records. But the Tahsildar, Chigurumamidi Mandal has wrongly entered the names of Thada Vasanth and Thada Kamala in the Pessessory Column. On this, the complainant's son filed petitions before the concerned Tahsildar and the Revenue Divisional Officer to correct the entries and to remove the wrong entries. Thereupon the Revenue Divisional Officer, Karimnagar passed order vide Memo No.D/14189/2014 dt.31.12.2019 directing the Tahsildar, Chigurumamidi Mandal to delete the names of Thada Vasantha and another from the Pahani for the year 2009-10 onwards and to cancel their Pattedar Pass Books and record the same of complainant as Pattedar. Aggrieved by the said Order, Smt.Thada Vasantha and Thada Kamala preferred a revision petition before the Joint Collector, Karimnagar and also filed a Civil Suit in O.S.No.79/2016 before the Senior Civil Judge, Huzurabad for Perpetual injunction and the same was dismissed. Despite the orders of the Revenue Divisional Officer, the Joint Collectror, Karimnagar and the Orders of Senior Civil judge, Huzurabad, the Tahsildar failed to correct the entries. Hence the complainant preferred this complaint, praying for justice.

In this complaint, on the persuasion made by Hon'ble Lokayukta and in response to the notice issued by this Institution, the Revenue Divisional Officer, Karimnagar has filed a report

dt.29.8.2022 stating that basing on the requisition made by the complainant through online vide No.GLM2200032479 dt. .05.2022 in Dharani Portal to issue Pattedar Pass Books in respect of land in Sy.No.495A/A to an extent of Ac.2.37 guntas at Bommanapalli Village of Chigurumamidi Mandal, after examining the matter Pattedar Pass Book in respect thereto was issued in the name of the complainant and his name was also entered in Dharani Portal and Online Pahani.

Thus, on the intervention of this Institution and on the persuasion made by Hon'ble Lokayukta, the grievance of the complainant was redressed and he was issued Pattedar Pass Book for his land and his name was also entered in Dharani Portal and Online Pahani.

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Grievance of the complainant is redressed by correcting the wrong entry made in respect his land declaring it as Government land, on the constant persuasion made by Hon'ble Lokayukta.

COMPLAINT No.917/2020/B1

KARIMNAGAR DISTRICT

Sri Muppidi Ram Reddy, R/o.Mallikarjuna Nagar, Bagh Amberpet, Hyderabad has filed this complaint stating that he is the owner and in possession of land to an extent of Ac.6.26 guntas in Survey No.192 of Ammanagurthi Village of Karimnagar District, of which an extent of Ac.2.07 guntas was acquired by the S.C.Corporation and given to Weaker Sections vide File No.A9/2244/29 dt.30.4.1980 and thereupon the said Survey No.192 was bifurcated as Survey No.192 to an extent of Ac.4.19 guntas and Survey No.192/1 to an extent of Ac.2.07 guntas. However during the year 2019, the Sub Registrar, Huzurabad erroneously declared the land of the complainant to an extent of Ac.3.30 guntas in Survey No.192 as Government land and further the then Tahsildar, Saidapur Mandal, Karimnagar District has issued Form No.3 notification erroneously stating that land to an extent of Ac.3.30 guntas in Survey Mo.192 is Government land. Though the complainant made several representations to the Revenue Authorities, no action was taken to rectify the said mistake. Hence this complaint.

In this complaint, after registering the complaint, on being called for by Hon'ble Lokayukta, the Collector & District Magistrate, Karimhagar has filed a report dt.13.2.2021 duly enclosing the reports of Revenue Divisional Officer, Huzurabad and Tahsildar, Saidapur Mandal, Karimnagar, stating that the rectification issue is under process. On further persuasion by Hon'ble Lokayukta, the Collector and District Magistrate has filed another report dt. 2.9.2022 enclosing the report of Tahsildar, V.Saidapur, Karimnagar District stating that on the basis of Application made by the

complainant under TM-15 module vide Application No.2200000975 for correction of extent of land in Survey No.192 to an extent of Ac.4.19 guntas and on the recommendation of Tahsildar, V.Saidapur, he approved the TM-15 module grievance and also excluded from the prohibited list and further stated that the complainant's name has been recorded as Pattedar in Survey No.192 to an extent of Ac. 4.19 guntas in Dharani Portal.

The Counsel for the complainant, who was present also confirmed the above report stating that the mistake made by the Revenue Authorities is rectified and the grievance of the complainant is redressed.

Thus, on the intervention of this Institution and on the constant persuasion made by Hon'ble Lokayukta, the grievance of the complainant was redressed and this complaint stands closed.

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On the intervention and persuasion made by the Hon'ble Upa-Lokayukta, the agricultural land of the complainant was surveyed and the boundaries were fixed.

COMPLAINT No.201/2021/B2

KARIMNAGAR DISTRICT

Sri G.Raji Reddy, S/o.Malla Reddy of Ch0oppadandi Mandal, Karimnagar District has filed this complaint alleging that the Revenue Divisional Officer, Karimnagar Division, Karimnagar District did not conduct survey in respect of his land to an extent of Ac.0.24 guntas, Ac.3.00 guntas and Ac.2.23 guntas in Survey No.257 of Kolimikunta Village of Choppadandi Mandal, Karimnagar District inspite of his several representations. Hence he preferred this complaint praying this Institution to direct the Public Servants to conduct survey of his agricultural land and to fix boundaries.

After registering the complaint, on the persuasion made by Hon'ble Upa-Lokayukta and on being called for a report, the Additional District Collector(Revenue), Karimnagar, has filed a report dt.7.7.2021, a copy of the said report when served on the complainant, inviting objections, if any, the complainant filed his objections dt.8.11.2021.

Thereafter, the complainant sent a letter dt.27.7.2022, requesting to close the complaint as after filing complaint before this Institution, survey of his agricultural land in Survey No.257 was done on 4.5.2022 and the boundaries were fixed and as such requested to close the complaint, as his grievance has been redressed.

Thus, on the intervention of this Institution and on the persuasion made by Hon'ble Upa-Lokayukta, the survey of the Agricultural land of the complainant was done and boundaries were fixed and his grievance has been redressed.

On the persuasion of the Hon'ble Upa-Lokayukta, the Public Servants initiated action and got issued the Bonafide Certificate of the daughter of the complainant from her School and redressed the grievance of the complainant.

COMPLAINT No.1598/2021/B2

RANGA REDDY DISTRICT

This complaint is filed by one Sri H.Anantha Padmanabha, S/o.H.Muralidhar, R/o.Likitha Enclave, Near Kendriya Vihar-III, Hydershakote, Hyderabad, stating that his daughter Kum.Hatoor Saakshi studied in St.Adam's High School, Rajendranagar from 2nd Class to 8th Class and when he requested the said School Authorities for issuance of her Bonafide Certificate for higher studies, the same was not given and when the complainant brought the matter to the notice of the District Educational Officer, Ranga Reddy District and others, no action has been taken. Hence the complainant filed the present complaint praying for enquiry and to do justice.

In this complaint, after some persuasion by Hon'ble Upa-Lokayukta and on being called for a report, the District Educational Officer, Ranga Reddy District has filed a report dt.7.4.2022 stating that the Mandal Educational Officer, Rajendranagar Mandal has conducted detailed enquiry in the matter and submitted report stating that the Management of St.Adam's High School, Rajendranagar Mandal has issued the Bonafide Certificate and Transfer Certificate of Kum.Hatoor Saakshi, daughter of the complainant and that the complainant has received the same.

Thus, on the persuasion made by Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed and this complaint stands closed.

The grievance of the complainant was redressed on the intervention of Hon'ble Upa-Lokayukta, by registering his complaint and issuance of FIR by the Nandigama Police.

COMPLAINT No.1246/2021/B2

RANGA REDDY DISTRICT

This complaint is filed by one Sri Kavali Srinivas, S/o.Anjaiah, of Nandigama village and Mandal, Ranga Reddy District stating that his grandfather Kavali Narsaiah got land to an extent of Ac.5.00 guntas in Survey No.807 in Nandigama Village Shivar, Ranga Reddy District, which he acquired through a Bhoodan Patta issued vide proceedings No.6346/75 of A.P.Bhoodan Yagna Board. That one Anantha Reddy and K.Manjula Reddy, residents of Medaguda village have fraudulently created fake ORC bearing No.IA/47/49/77 and cheated him. In this regard, the complainant approached the Police Station Nandigama, Ranga Reddy District, by way of a complaint, but his complaint was not registered and though he made a complaint to the higher ups in Police Department, no action was initiated. Hence he prefers the present complaint before this Institution praying to direct the Authorities concerned for issuance of FIR Copy and to do justice.

After registering the above complaint, on being called for by this Institution, the Assistant Commissioner of Police, Shadnagar has filed a report dt.7.12.2021 stating that the Inspector of Police, Nandigama Police Station, Ranga Reddy District, registered a case in Crime No.364/2021 under Section 420 IPC, entrusted the same to Sri Ch.Dhanunjaya, Sub Inspector of Police, Nandigama Police Station and that the case is under Investigation for collection of documentary and oral evidence. It is further stated in the said report that FIR Copy was issued to the complainant.

Thus, at the intervention of Hon'ble Upa-Lokayukta, the complaint of the complainant was registered and he was issued FIR Copy by the Nandigama Police Authorities. As the grievance of the complainant is redressed, this complaint stands closed.

The Complainant's grievance has been redressed on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT NO.1353/2021/B2

PEDDAPALLI DISTRICT

This complaint is filed by one Sri Chandru Rajamallu, former MPTC Member, Gaddalapalli and former Sarpanch of Gopalpur Village, Manthani Mandal, Peddapalli District, making serious allegations of negligence and dereliction of duties and corruption against Smt.M.K.Hemalatha, Assistant Labour Officer, Manthani stating that she is not residing at Manthani and occasionally visits the Office and is permanently residing at Mancherla; that she is resorting to corruption and fixing rates as per the work and has appointed mediators for the execution of works and that she is resorting to filing criminal cases against those who question about her irregularities etc. Hence the complainant prefers this complaint to direct the Authorities to enquire into the matter and to do justice.

On registering the complaint and after some persuasion by Hon'ble Upa-Lokayukta, the Joint Commissioner of Labour, Warangal, has filed a report dt.29.1.2022 stating that an enquiry was conducted against the irregularities of Smt.M.K.Hemalatha, Assistant Labour Officer, Manthani by the Joint Commissioner of Labour, Warangal and submitted report to the Commissioner of Labour, on 23.4.2021, who in turn, instructed the Joint Commissioner of Labour, Warangal to take appropriate action against the said Assistant Labour Officer under CCA Rules,1991 by framing charges. Accordingly Charge Memo was issued to her duly framing Article of Charges under CCA.Rules and that the action will be initiated on receipt of her reply to the Articles of Charges. A copy of the said report was sent to the complainant, inviting objections, if any.

Thereafter, the complainant appeared before this Institution and states that his grievance has been redressed and he has no objection with regard to the report dt.29.1.2022 of the Joint Commissioner of Labour, Warangal.

Thus, on the intervention of Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed.

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Grievance of the complainant has been redressed and the unauthorised constructions taken up by his neighbours by encroaching the road have been removed by the Municipal Authorities, on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT NO.1459/2021/B2

WARANGAL DISTRICT

This complaint was filed by Sri K.Srinivas, S/o.Venkatrajam of Hasarparthy, Warangal regarding the unauthorised construction taken up by his neighbours Jalli Ramesh and Jalli Sambaraju over the land situated at Hasanparthy, Hanumakonda, stating on a complaint preferred though the Municipal Authorities six pillars of the unauthorised construction, the above persons are continuing to construct the remaining pillars by encroaching the road, with the connivance and support of the Municipal City Planner and Political Leaders. Hence he filed this complaint praying this Institution to enquire into the matter and to direct the Authorities concerned to demolish the illegal structures raised by the above persons.

In this complaint, on being pursued by Hon'ble Upa-Lokayukta, the Commissioner, Greater Warangal Municipal Corporation has filed a report dt.21.3.2022 stating that inspite of intimation under Section 178 and 180(1) of Telangana Municipalities Act,2019, Sri Jalli Ramesh and Jalli Sambaiah have failed to remove the unauthorised construction taken up by them, as such, the corporation has removed the Centering fixed for laying of the Ground floor slab and removed the pillars raised by encroaching the road and also closed the bore well which was erected by encroaching the road and that at present there is no ongoing construction by the above persons.

The complainant has also sent a letter dt.14.3.2022 stating that the authorities have given assurance to solve the problem and that his grievance has been redressed and hence he is intending to withdraw his complaint.

Thus, at the intervention of Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed and the unauthorised constructions taken up by his neighbours have been removed.

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The grievance of the complainants was redressed by entering their name in ROR and Pahani of Julekal village to the extent of their lands, on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.786/2019/B2 JOGULAMBA GADWAL DISTRICT

Sri S.Timmanna and another of Jullakal village, Vaddepally Mandal, Jogulamba Gadwal District have filed this complaint stating that the Tahsildar, Vaddepalli Mandal, Jogulamba Gadwal District issued orders as to rights of inheritance in their names in Survey No.361/1/F to an extent of Ac.2.00 guntas of land situated in Julekal Village, which was earlier held by their respective fathers and that in the recent land survey their names were entered in the records as Lavuni Pattadars instead of entering the same as Pattedars, due to which they could not get new Pattedar Pass Books but also could not get the benefit under Rythu Bandhu Scheme and inspite of their many representations to issue new Pass Books and given them inheritance rights, no action was taken. Hence they filed this complaint, praying for appropriate orders and justice

After registering the Complaint, on being called for by Hon'ble Upa-Lokayukta, the Revenue Divisional Officer, Gadwal District has filed his report basing on the report of the Tashildar, Vaddepalli Mandal stating that notice have been issued to the concerned on recording the names of the complainants and after enquiry and verification of records, the names of the complainants were recorded against Survey No.361/F1 to an extent of Ac.1.00 gunta each in the ROR and Pahani of Julekal Village. When a copy of the said report was sent to the complainant, inviting objections, if any, he did not file any objections.

Thus, at the intervention of this Institution, the grievance of the complainants has been redressed and their names were entered in ROR and Pahanis to the extent of their land and hence this complaint stands closed.

Grievance of the complainant has been redressed by dismantling the illegal layouts and initiating action on the erring Public Servants on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.4441/2016/B2

SANGAREDDY DISTRICT

This complaint is filed by one Sri P.Yadagiri, S/o.Ramulu of Kasal village, Hathnoora Mandal, Sangareddy District, alleging that there are some illegal lay outs in the Kasala village and that the Sarpanch, Kasala Village is responsible for the same and is causing revenue loss to the Government and that in spite of making several representations, the District Panchayat Officer, Sangareddy District and the Executive Officer, Panchayati Raj and Rural Development Hathnoora Mandal, Sangareddy District have failed to initiate any action. Hence this complaint.

In this complaint, on a notice issued by this Institution, the District Panchayat Officer, Sangareddy has filed a report dt.19.1.2018, stating that a show cause notice has been issued to the then Sarpanch and Panchayat Secretary concerned with regard to the illegal lay outs and as to why necessary action should not be initiated against them and Articles of Charge were served on them. Thereafter on further persuasion by Hon'ble Upa-Lokayukta, the present District Panchayat Officer, Sangareddy has filed a report stating that the illegal layouts were dismantled by the team consisting of Local Police, HMDA Enforcement and the Board's Vigilance Officers and the Panchayat Secretary and further that Notice Boards were erected therein stating that "it is the illegal layouts and the sales will not be applied".

Thus, at the intervention of Hon'ble Upa-Lokayukta, the illegal layouts were dismantled and Notice Board have been erected therein stating that they are illegal layouts and sales will not be applied and hence the complaint is closed, as the grievance of the complainant is redressed.

Disciplinary action has been initiated against the erring officials who indulged in misappropriation of MGNREGS Funds on the persuasion made by Hon'ble Upa-Lokayukta.

COMPLAINT No.1063/2017/B2

KARIMNAGAR DISTRICT

This complaint is filed by one Sri Punnam Parashuramulu, S/o.Bhumaiah, of Laxmidevipally Village, Gangadhara Mandal, Karimnagar District, against the Mandal Parishad Development Officer, Gangadhara Mandal, Karimnagar and the President, Mandal Praja Parishad, Gangadhara Mandal, Karimnagar District stating that they have drawn an amount of Rs.70,000/- to meet the CC.Works under Gram Panchayat Upadhi Pathakam without obtaining the approval of Asst.Project Officer and misused the same without doing any work. Hence this complaint.

After registering the complaint and on the persuasion made by Hon'ble Upa-Lokayukta, the District Collector, Karimnagar District has got an enquiry conducted through Asst.Project Director(Legal), DRDA, Karimnagar and filed a detailed report stating that certain irregularities have been committed by some of the employees viz., Sri V.Mahendra Varma, Field Assistant, Sri B.Chandramouli, Technical Assistant, Ms.Sujatha, Computer Operator and Sri D.Srinivas, Additional Programme Officer and disciplinary action has been initiated against them for misappropriation of MGNREGS funds apart from filing Criminal case against them. However, the said report also revealed that the Public Servants complained against in this complaint have nothing to do with the said misappropriation.

Thus, on the persuasion of Hon'ble Upa-Lokayukta, action has been initiated against the erring officials for misappropriation of MGNREGS Funds and this complaint stands closed, as the grievance of the complainant was redressed.

The grievance of the complainant was redressed by the Commissioner, Siddipet Municipality on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.1038/2022/B2

SIDDIPET DISTRICT

This complaint is filed by Sri Shaik Shabuddin, S/o.Arifuddin, R/o.Siddipet stating that he filed representations dt.6.6.2022 and 27.6.2022 before the Commissioner, Siddipet Municipality, Siddipet, requesting to mutate the House bearing NO.12-2-155/1 with Assessment No.1113009241 situated at Ganesh Nagar, Siddipet Town, as per Registered Partition Deed bearing Document No.3190/2017 dt.19.6.2017 registered at Sub Registrar's Office, Siddipet Urban. But as no action was forthcoming, he preferred this complaint before this Institution praying for appropriate orders and to do justice.

In this complaint, as per directions of Hon'ble Upa-Lokayukta and on a notice issued by this Institution, the Commissioner, Siddipet Municipality, Siddipet District filed a report dt.11.10.2022 stating that on receipt of notice from this Institution, on 15.9.2022, their office informed the complainant to submit online application for transfer of mutation of house bearing No.12-2-155/1 on his name and as per the request of the complainant through online, they issued Certificate of Transfer/Mutation Certificate vide No.1000348550 dt.11.10.2022 and prayed this Institution to dispose of the complaint as the grievance of the complainant is redressed.

Thus, on the intervention of this Institution and on the persuasion of Hon'ble Upa-Lokayukta, the grievance of the complainant was redressed by mutating his ancestral house in his name as per registered Partition Deed and hence this complaint was closed.

The grievance of the complainant is redressed and survey of his land was conducted on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.273/2022/B2

VIKARABAD DISTRICT

Sri B.Rajaram, S/o.Gundappa, R/o.Malkapur Village, Tandur Mandal, Vikarabad District has filed this complaint stating that he is having land to an extent of Ac.3.30 guntas in Survey No.78/A at Malkapur village, Tandur Mandal, Vikarabad District and got the same surveyed on 29.3.2000 and thereafter the adjacent land in Survey No.77/A also got surveyed on 22.2.2017 by one Smt.K.Shakuntala for taking up Limestone slab purpose and at that juncture, there was no issue over his land. But for the third time one K.Basi Reddy, S/o.Tammi Reddy, R/o.Kothlapur who is having land in Survey No.79 of Malkapur village, Tandur Mandal, Vikarabad District, which is adjacent to the Survey No.78 got surveyed by the Surveyor and the Surveyor has shown the boundaries in his land upto 52 feet. On this, though the complainant filed application for demarcation of his land bearing Survey No.78 on 7.1.2020 by paying the requisite fee, no survey was conducted till date and inspite of his repeated representations to the District Collector, Vikarabad District no action is initiated. Hence this complaint.

After registering the complaint, on the directions of Hon'ble Upa-Lokayukta, the District Officer, Survey and Land Records, Vikarabad District has filed a report dt.21.6.2022 stating the circumstances under which the survey could not be taken up and on receipt of notice from this Institution, Survey has been conducted as per the procedure. The complainant, who is present before this Institution also confirmed the conduct of survey and stated that he has no further grievance in regard to survey.

Thus, on the intervention of this Institution and on the directions of Hon'ble Upa-Lokayukta, the grievance of the complainant is redressed and this complaint was closed.

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Grievance of the complainant was redressed by mutating her name in respect of the land purchased by her on the intervention and continued persuasion by Hon'ble Upa-Lokayukta.

COMPLAINT No.1649/2018/B2

SIDDIPET DISTRICT

Smt.Palumaru Muthyalavva, W/o.P.Mallaiah of Dharmasagarpalli Village, Koheda Mandal, Siddipet District has filed this complaint against Sri B.Yadagiri, Revenue Inspector and Sri K.Srinivas, Tahsildar of Koheda Mandal, Siddipet District, alleging that about 14 years back, herself and her husband have purchased land in Survey No.1116 to an extent of Ac.1.17 ½ guntas from Sri Palumaru Anandam, S/o.Lingaiah situated at Koheda Village and Mandal and including her husband's share of Ac.0.12 guntas, totaling to Ac.1.29 ½ guntas has been registered at Husnabad Sub Registrar Office and since 10 years, they received loans from the Bank on the said land. But, the above said Sri Palumaru Anandam got colluded with the Revenue officials and got the above land entered in his name in the revenue records. Though the complainant approached the Revenue officials in this regard, no action was taken. Hence the complainant filed this complaint seeking action against the erring public servants.

After registering this complaint, on being called for by this Institution, the District Collector, Siddipet District has filed a report stating that as per the registered Document NO.724/2007 dt.7.5.2007, executed by Sri Palumaru Lingaiah in favour of the complainant, for the land in Survey No.1116 to an extent of Ac.1.29 guntas situated at Koheda village, and Mandal is authenticated and the complainant's name is mutated in respect of her land. The said report when served on the complainant, she along with her son appeared before this Institution filed objections and later her son

stated that the Public Servants have given pass book in his mother/s name.

Thus, on the intervention of this Institution and on continued persuasion by Hon'ble Upa-Lokayukta, the grievance of the complainant has been resolved by mutating her name in respect of the land purchased by her and hence this complaint stands closed.

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Grievance of the complainant has been redressed by mutating her name in respect of her land, on the intervention of Hon'ble Upa-Lokayukta.

COMPLAINT No.1549/2018/B2

NALGONDA DISTRICT

This complaint is filed by Smt.S.Sundaramma, W/o.Brahmachari, R/o.Guduru Village, Miryalaguda Mandal, Nalgonda District against the Tahsildar Miryalaguda Mandal, Nalgonda District stating that as per the Award of Lok Adalat Case No.4/2018, she has been declared as Pattedar to an extent of Ac.0.20 guntas of land in Survey No.7 of Gudur village, Miryalaguda Mandal, Nalgonda District. In this regard, when she made an Application to the above Public Servant for mutating her name in respect of the above land and to issue Pattedar Pass Book, he did not act and hence she preferred this complaint for appropriate orders and to do justice.

In this complaint, after some persuasion by the Hon'ble Upa Lokayukta and on being called for a report, the District Collector, Nalgonda District has filed a report stating that after filing of this complaint and having done field enquiry and basing on the record, the name of the complainant has been mutated to an extent of Ac.0.20 guntas in Survey No.7 of Gudur village, Miryalaguda Mandal, Nalgonda District.

Thus, on the intervention and persuasion by Hon'ble Upa-Lokayukta the grievance of the complainant was redressed by mutating her name in respect of her land and accordingly this complaint was closed.

The grievance of the complainant is redressed by mutating the land purchased by them under Sadabainama in their favour on being pursued by Hon'ble Upa-Lokayukta.

COMPLAINT No.3592/2017/B2

WARANGAL RURAL DISTRICT

This complaint is filed by Sri P.Rajender Reddy, S/o.Venkat Reddy and Smt.P.Rajani W/o.P.Rajender Reddy of Saayampeta Village and Mandal, Warangal Rural District against the Tahsildar, Saayampet Mandal, Warangal Rural District, with a grievance that they have purchased land to an extent of Ac.2.26 guntas and Ac.3.24 guntas respectively in Survey No.299/A, which was a patta land and that they purchased the said land under a Sadabainama and they had applied for regularization of Sadabainama and for issuance of Pattedar Pass Book, the above Public Servant failed to issue the same. Hence, they preferred this complaint praying for appropriate orders and to do justice.

After registering the complaint and on calling for a report by the Hon'ble Upa-Lokayukta, the Tahsildar, Saayampet Mandal, Warangal Rural District has filed a report, which clearly states that having regard to the Government orders issued in G.O.Ms.No.153 (Revenue Assignment-I), dated 3.6.2016 to regularize the Sadabainama lands upto Ac.5.00 guntas as one time settlement, the request of the complainants submitted in MeeSeva and having obtained relevant information, in pursuance of the above G.O., the said land was mutated in favour of the complainants vide proceedings No.B/3474/2017 and B/3475/2017 under Sadabainama Scheme.

A copy of the above report was sent to the complainants, inviting their objections, if any. However, as no objections were filed by the complainants, accepting the report of the Tahsildar, Saayampet Mandal, Warangal Urban District this complaint is closed.

Thus, on the intervention of this Institution and on being pursued by the Hon'ble Upa-Lokayukta, the grievance of the complainants was redressed and the land purchased by them is mutated in their favour.

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On the intervention of Hon'ble Upa-Lokayukta, C.C.Roads were laid in Ward No.1 of Sadashivpet Municipality and thereby redressing the grievance of the complainant.

COMPLAINT No.3701/2019/B2

MEDAK DISTRICT

Sri B.Arun Kumar, R/o.Harijanawada, Sadashivpet, Medak District, Telangana State and the Councilor of Ward No.1 and also Congress Floor Leader of Sadashivpet Municipality has filed this complaint stating that though there was a resolution in the Council for laying road in Ward No.1, but on the guise of laying Mission Baghiratha Pipe lines, works were not commenced and as such he preferred this complaint praying this Institution to direct the Public Servants viz., the Executive Engineer, Public Health Department, Sadashivpet, Medak District, the Commissioner, Sadashivpet Municipality, and the Municipal Engineer, Sadashivpet Municipality, Medak District to lay the roads as per resolution and to do justice.

After registering the above complaint, on being called for by Hon'ble Upa-Lokayukta, the Municipal Commissioner, Sadashivpet Municipality has filed his report dt.21.6.2021 stating that though initially the Road laying work was not taken up for laying of the Mission Bhagiratha Pipe lines, but later technical sanction was obtained and laid the roads in Ward No.1 of Sadashivpet Municipality. A copy of the said report when sent to the complainant for filing his objections, if any, he has not filed any objections.

Thus, on the intervention of this Institution and on being pursued by the Hon'ble Upa-Lokayukta, the C.C.Roads have been laid in Ward No.1 of Sadashivpet Municipality, thereby, the grievance of the complainant is redressed and this complaint is closed.

The grievance of the complainant is redressed by cancelling the wrong mutation carried out in favour of respondent, on the intervention and persuasion by Hon'ble Upa-Lokayukta.

COMPLAINT No.220/2017/B2

KARIMNAGAR DISTRICT

This complaint is filed by Sri Yenaganti Vijay Bhaskar, S/o.Pochaiah, R/o.Bhoktapur, Adilabad Town and District, against the Tahsildar, Manakondur Mandal, Karimnagar District alleging that the said Public Servant has wrongly granted transfer of Patta in favour of Sri Yenaganti Srikanth, S/o.Pochaiah in Survey No.833 to an extent of Ac.8.00 guntas situated at Yeldi village of Manakondur Mandal of Karimnagar District, without taking consent of the pattedars and without issuing notification before grant of patta and not publishing the notification in the concerned Gram Panchayat and that inspite of several representations to the Revenue Divisional Officer, Karimnagar and the District Collector, Karimnagar, no action has been taken. Hence, the complainant preferred this complaint praying for necessary action and to do justice.

After registering the complaint, on being called for by Hon'ble Upa-Lokayukta, interim reports have been filed by the Public Servants. However, on further persuasion by Hon'ble Upa-Lokayukta, the Joint Collector, Karimnagar District has filed his final report which reveals that the Revenue Divisional Officer, Karimnagar has issued Notices to the Appellants and Respondents under Section 5(B) of ROR Act, conducted final hearing and passed orders on the complaint petition filed by the complainant, whereby the ROR proceedings No.B/3875/05-6 dt.-.12.2008 issued by the then Tahsildar, Manakondur validating the simple sale deed dt.14.6.1998 in favour of Sri Yenaganti Srikanth in respect of the land in Sy.No.833 to an extent of Ac.8.18 guntas situated at Veldi village, Manakondur Mandal, 13-B and 13-C Certificates and Pattedar Pass Books and Title Deeds issued in his favour and further

ordered to rectify the entries as per the pahanies from 1997-98 to 2009-2010.

Thus, under the above circumstances and on the intervention and persuasion of Hon'ble Upa-Lokayukta, the grievance of the complainant is redressed and this complaint is closed accordingly.

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15. Particulars of some of the complaints, among various complaints, wherein the grievances of the complainants have been redressed due to the intervention of Lokayukta & Upa-Lokayukta

Sl. No.	Complaint No.	Name of the complainant	District	Nature of Grievance Redressed
Cases on the file of Hon'ble Lokayukta				
1.	3026/2016/B1	Sri D.Rajaiah	Warangal	Ex-gratia amount for death due to electrocution sanctioned.
2	960/2017/B1	Sri M.Rajavardhan Reddy	Wanaparthy	Payment of Enhanced compensation for the land acquired.
3	2590/2017/B1 & 4104/2016	Sri Vemula Yadaiah	Hyderabad	The GHMC Authorities resolved the issue by laying CC roads and dual gas crematoriums, PFT modular toilets were provided in graveyard.
4	2824/2017/B1	Sri B.Narsimha	Rangareddy	Salary amount for the period worked was paid to the complainant.
5	1121/2018	Mohd. Abul Saleem	Hyderabad	The GHMC Authorities have resolved the issue of Development of Landscape park and Drilling of Borewell, Supply and delivery and erection of submersible pump sets etc.
6	1851/2018/B1	Sri N.Gangadhar	Jagtial	Payment of the arrears of subsistence allowance etc.
7	815/2019/B1	Smt P.Rajani	Warangal Rural	Payment of Rythu Bandu for the Kharif season, 2019.

8	611/2020/B1	Smt.C.Bandhamma	Vikarabad	The Tahsildar, Yalal Mandal resolved the issue by restoring the name of the complainant as Pattadar and issued Pattadar Pass Book.
9	174/2021/B1	Smt.S.Mangamma	Sangareddy	Ex-gratia amount for death due to hit by Thunderbolt sanctioned.
10	1393/2021/B1	M/s.Satwik Industries	Hanamkonda	The full and final settlement amount of Rs.4,32,000/- was paid.
11	1567/2021/B1	Sri Lokanadham	Hyderabad	The Hyderabad Metropolitan Water Supply and Sewerage Board Authorities have resolved the issue by laying a new pipe line.
12	177/2022/B1	Sri J.Prashanth Kumar	Secunderabad	Land of the complainant was surveyed and boundaries have been fixed duly recording Panchanama.
13	609/2022/B1	Sri Pappu Srinivas Sharma & Ms.Snigdha sharma	Ranga Reddy	Occupancy Rights Certificate has been issued to the complainants in respect of their lands.

Cases on the file of Hon'ble Upa-Lokayukta

Sl. No.	Complaint No.	Name of the complainant	District	Nature of Grievance Redressed
1.	3867/2016/B2	Pratapa Tirumala Reddy & Others	Karimnagar	Disciplinary action initiated against concerned officials who misappropriated the Panchayat funds.
2.	CMP No. 09/2021 in C.No.526/2018/B2	Sri K.R. Christopher	Ranga Reddy	BC/BL amount of Rs.28,000/- and ID card registration amount of Rs.2,000/- was refunded to the complainant.

3.	547/2018/B2	Sri R. Venkataiah @ Bikshapathi	Jangaon	Illegal patta issued to Sri Regula Bakkaiah cancelled and the land is equally partitioned between the complainant and his brother.
4.	956/2018/B2	Sri A.Ravi	Mahabubnagar	An amount of Rs.4,600/- sanctioned towards construction of Individual House Hold Latrine was paid to the complainant.
5.	1108/2018/B2	Sri A.Shankar	Suryapet	The Police registered case and filed charge sheet.
6.	1790/2018/B2	Sri Mohd Ahmed	Hyderabad	Steps were taken for protection of Government land.
7.	531/2019/B2	Sri A.Govinda Rao	Amalapuram, A.P.	Last Pay Certificate with old Pay Scales was issued to the complainant.
8.	656/2020/B2	Sri Danda Jyothi Reddy	Khammam	Pattadar pass book was issued in the name of the complainant
9.	495/2021/B2	Smt.Uppunuthula Indira	Nalgonda	The Police registered case and investigation is under process.
10.	1163/2021/B2	Sri Chadhuvu Narayana Reddy	Karimnagar	The DBM-7 Field Channel restored.
11.	1272/2021/B2	Sri K.Raju	Narayanpet	Construction of crematorium in Sy.No.100 stopped.
12.	203/2022/B2	Sri Nadeem Ahmed	Nizamabad	The BT Road was laid.
13.	265/2022/B2	Sri S.Bhumaiah	Jagityal	The illegal power supply to agricultural well disconnected.