

**THE FIFTH CONSOLIDATED  
ANNUAL REPORT  
OF THE INSTITUTION OF  
LOKAYUKTA  
OF TELANGANA**

FOR THE PERIOD FROM  
1<sup>st</sup> JANUARY, 2024 TO 31<sup>st</sup> DECEMBER, 2024

# **INSTITUTION OF LOKAYUKTA OF TELANGANA**

House No.5-9-49,  
Basheerbagh,  
HYDERABAD-500 063.  
Phone No.040-23226946

## **FIFTH CONSOLIDATED ANNUAL REPORT**

I feel honoured to present this 5<sup>th</sup> Consolidated Annual Report on the activities of the Institution of Lokayukta of Telangana for the period from 1<sup>st</sup> January, 2024 to 31<sup>st</sup> December, 2024, as mandated under Sub-Section (5) of Section 12 of Telangana Lokayukta Act, 1983.

**JUSTICE A.RAJASHEKER REDDY  
LOKAYUKTA OF TELANGANA**

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## **INSTITUTION OF LOKAYUKTA OF TELANGANA: HYDERABAD**

### **1. PREFACE:**

The Lokayukta is an Ombudsman against the State Government and its functionaries. The term "Lokayukta" is derived from two Sanskrit words 'Loka' which means people and 'Ayukta' means appointee.

The inadequacy of the existing machinery for the redressal of citizens' grievances vis-à-vis the Government and its functionaries was highlighted by the Administrative Reforms Commission which emphasized in their report of 1966, the need for establishing an Ombudsman like authority with necessary modifications suitable to our country and on its recommendations, the Institutions of Lok Ayukta were established in various States of our country with jurisdiction to deal with complaints not only against elective public servants, but also against the other categories of public servants defined in the Act. However, all the States have not implemented this Act and some States continue to operate under their own State specific laws as regards Lokayukta and efforts are being made to make them uniform.

The Lokayukta of Telangana started functioning with effect from 23<sup>rd</sup> December, 2019 (after bifurcation of the State of Andhra Pradesh in 2014) on adoption of the A.P. Lokayukta and Upa-Lokayukta Act XI of 1983 as "The Telangana Lokayukta Act, 1983" by the Government of Telangana, Hyderabad vide G.O.Ms.No. 45 Law (F) Department dated 01.06.2016. This Institution has completed a tenure of 5 years successfully and has achieved the desired results. This Institution is a quasi-judicial body and would act as a watchdog on behalf of the Citizens aggrieved by the wrong doings, misconduct etc., of the Public Servants.

I am much delighted in presenting this 5<sup>th</sup> Consolidated Annual Report on the functioning of the Institution of Lokayukta of Telangana, Hyderabad, for the period from 01.01.2024 to 31.12.2024 to Sri Jishnu Dev Varma, the Honourable Governor of Telangana State.

During the year under review, i.e., from 01.01.2024 to 31.12.2024 this Institution has received 1474 Complaints and there was a backlog of 3605 Complaints, totaling to 5079 Complaints. Out of these Complaints, 1976 Complaints have been disposed of during the year under review, leaving a balance of 3103 Complaints pending.

This Institution has succeeded in generating a feeling of assurance among the members of general public that they have an effective mechanism to fall back upon, when wronged by the acts of the indifferent and corrupt Public Servants. The increasing trust of the general public in this Institution is borne out by the fact that there has been a noticeable rise in the number of complaints received in the Institution and redressal of the same without much hassles. The functions of this Institution are onerous and cannot be effectively discharged without the cooperation of various Wings of the Government. My predecessor in office demitted the Office on 22.12.2024 on completion of his five years' tenure. I hope and trust that they will continue to extend their cooperation to me in the same way as they did to my predecessor in office, in my tenure, which has just begun.

Further, I am proud of having the support of very hard working, dedicated and empathetic members of staff.

I, with the continued cooperation of my staff and the functionaries of various Wings of Government hope to play a

meaningful role in protecting the Citizens' rights against maladministration, corruption, delay, inefficiency, non-transparency, abuse of position, improper conduct etc., on the part of the Public Servants, thereby improving the standard of Governance and the quality of life of the citizens of the State.

**JUSTICE A.RAJASHEKER REDDY  
LOKAYUKTA OF TELANGANA**

## **2. CONSTITUTION AND ESTABLISHMENT OF THE INSTITUTION OF LOKAYUKTA OF TELANGANA - APPOINTMENT OF LOKAYUKTA & UPA-LOKAYUKTA**

The inadequacy of the existing machinery for the redressal of citizens' grievances vis-à-vis the Government and its functionaries was highlighted by the Administrative Reforms Commission which emphasized in their report of 1966, the need for establishing an Ombudsman like authority with necessary modifications suitable to our country and on its recommendations, the Institutions of Lok Ayukta were established in various States of our country with jurisdiction to deal with complaints not only against elective public servants, but also against the other categories of public servants defined in the Act. Accordingly, the erstwhile A.P. Lokayukta Act 11 of 1983 was brought into existence with effect from 01.11.1983 through State Legislature, with jurisdiction over the entire territory of the erstwhile combined State of Andhra Pradesh.

Thereafter, on bifurcation of the State which took place w.e.f., 2<sup>nd</sup> June, 2014, the Government of Telangana has adopted "The Andhra Pradesh Lokayukta Act, 1983" as "The Telangana Lokayukta Act, 1983 vide G.O.Ms.No.45, Law (F) Department, dated 01.06.2016 of the Government of Telangana, Hyderabad and the Institution of Lokayukta of Telangana started functioning from 23<sup>rd</sup> December, 2019 onwards at Hyderabad.

In terms of Amendments and Ordinances from time to time, Sri Justice Chintapanti Venkata Ramulu, Former Judge of High Court has been appointed as the first Lokayukta of Telangana and Dr. Volimineni Niranjan Rao, Former District Judge has been appointed as the first Upa-Lokayukta of Telangana and they assumed Office on 23.12.2019 and demitted their Office on completion of their tenure of 5 years on 22.12.2024.

### **3. SALIENT FEATURES, MANDATE, AUTHORITY AND ACCESSIBILITY TO THE INSTITUTION:**

#### **(i) SALIENT FEATURES OF THE INSTITUTION**

The salient features of the Institution of Lokayukta of Telangana are:

- i) Independence from Executive Control;
- ii) Informal procedure and easy accessibility to the complainants; and
- iii) Almost free and prompt services to the citizens.

#### **(ii) MANDATE AND AUTHORITY OF THE INSTITUTION:**

Under the Telangana Lokayukta Act and Rules made thereunder, the Lokayukta and Upa-Lokayukta are empowered with the authority to investigate complaints against a wide array of Public Servants in respect of any Administrative action on their part, viz., (1) involving abuse of power for personal gain or maladministration or to harm anyone, (2) actions prompted by improper or corrupt motives causing wrongful loss to the State or any person and (3) involving in any act of corruption or lack of integrity in his capacity as public servant.

The public servants, who fall within the purview of the Act, include all Government Officers of the State holding posts of Ministers, Members of State Legislature, Chairmen of Zilla Parishads, Presidents of Panchayat Samithis, Mayors of Municipal Corporations, Chairmen of Municipal Councils, Second Grade Municipalities, Chairmen or Presidents and Directors of the Governing Body to which management is entrusted in respect of any local authority in the State, any Corporation established under State Act and owned by the Government and any Government Company, any Society registered under Societies

Registration Act and any Co-operative Society. It also includes Vice Chancellor and Registrar of a University in the State.

However, certain authorities and public servants have been specifically excluded from the purview of the Lokayukta. They are: Judiciary, Members of Judicial Service, any Officer or servant of any Court in a State, Accountant General, Chairman or a Member of Telangana Public Service Commission, Chief Election Commissioner, Election Commissioner and Regional Commissioner, Speaker and Deputy Speaker of Legislative Assembly and Chairman and Deputy Chairman of Legislative Council and the Staff of the Legislature Secretariat.

**(iii) WHO CAN HAVE ACCESS TO THE INSTITUTION OF LOKAYUKTA AND HOW TO FILE A COMPLAINT:**

The provisions of Lokayukta Act reveal that a policy of open and free access has been adopted as against the policy of "filtered access". Thus, any citizen or an aggrieved person being aggrieved by maladministration or misuse of power of Public Servants may approach the Institution by filing a complaint in the prescribed Form along with the details of grievance or allegations against the Public Servants. Besides the Lokayukta can suo motu i.e., on his own can decide to take up investigation in respect of any administrative action involving misconduct of Public Servant, if and when such information comes to his notice otherwise than by way of a complaint. Further, the Lokayukta can investigate into an allegation on a written reference from the Hon'ble Governor of Telangana.

Any person aggrieved by the action of the Public Servants involving official indiscipline, abuse of official position, actuated by the personal interest in discharge of official functions, corruption, favouritism, nepotism, lack of integrity, improper or corrupt motives in discharge of duties, omission to act in accordance with the norms

of integrity, unreasonable, unjust, oppressive or improperly discriminative action, willful negligence, undue delay in taking action etc., can approach this Institution by filing a complaint on paying a nominal fee of Rs.150/- by way of Cash/Money Order/Bankers' Cheque/Demand Draft in the name of the Registrar of the Institution from any Bank having a Branch at Hyderabad. Further, in deserving cases, at the discretion of Lokayukta or the Upa-Lokayukta, even the payment of this fee can be waived, if the circumstances so demand. The complainants can sometimes invoke the attention and action of this Institution in respect of huge scams involving Public Servants and Crores of Rupees of Public money.

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#### **4. FUNCTIONS OF LOKAYUKTA AND UPA-LOKAYUKTA:**

The primary purpose of the Institution of Lokayukta lies in providing impartial investigation on behalf of citizens who feel they have suffered injustice through the actions of Departments, Agencies or Officials in the Government. The Institution can bring the lamp of scrutiny to otherwise dark places in the administrative arena of the Government. Whatever action Government takes to improve or reorganize society always results in increasing the size and power of the executive. Thus, while administration has created a place for itself in every corner and reach of day-to-day life of human beings, a common man has not been allowed free access to the administration and an abyss between the Common man and the mighty Government has come into existence. In this closed tunnel of administration, the Institution of Lokayukta offers inspection galleries to the common man. While the majority of the action and decisions of the Government Officials may be just and reasonable, however, errors do occur. While undertaking programmes of community welfare and common good, consequences follow causing injury and hardship to individuals out of the actions of the over-zealous administrators exceeding the authority. It is the duty and function of Lokayukta to identify such problems which cause hardship to individuals and find a way to redress them.

This Institution provides a Platform through which the aggrieved persons can question the wrong actions of the Public Servants and seek answers to their questions. It also provides them an opportunity to accept or raise objections to the contents of the reports obtained from the Competent Authorities, superior to the Public Servants complained against.

It may be pointed out that investigation into complaints by Lokayukta not only results in redressal of injustice or a grievance, but sometimes it can also serve to exonerate the Government Agencies and Civil Servants from unjustified accusations and frivolous complaints. The very existence of an Institution which is freely accessible to common man and which can probe into and pinpoint the arbitrary abuse of power, in itself, promotes restraint and conformity to rules by the Government Agencies. The Institution helps in improving human rights compliance, ensuring a transparent and accountable administration and good governance, by giving recommendations and reports.

The Lokayukta or Upa-Lokayukta, can also take up suo motu investigation without there being a formal complaint, on coming to know about the malpractices, mal-administrative action or abuse and misuse of power on the part of the Public Servants.

On receiving a complaint, the Lokayukta or Upa-Lokayukta, whenever takes up the cases, undertakes preliminary verification, by whatever mode suitable to ascertain, if there is a prima facie truth in the allegations. This initial probe and verification may be done by calling for reports from the concerned authorities or by entrusting this to the Investigation Wing of this Institution or to any other Investigative Agencies like A.C.B., Vigilance & Enforcement and C.B.C.I.D., who may conduct a discrete probe and report to the Lokayukta. At this stage, probe or enquiry is confidential to safeguard the identity of the apprehensive complainants and to protect the reputation of the public servants complained against. Once a prima facie case is held to have been made out, a regular enquiry (investigation) is conducted after giving opportunity to both the complainant as well as public servant complained against to put forth their versions and adduce their evidence. This enquiry is on

the lines of a trial in Court in which parties are permitted to be represented by their lawyers.

On the basis of such evidence, if the Lokayukta or Upa-Lokayukta finds that the allegations against the public servant have been proved, a report has to be made giving the findings and recommending to the Disciplinary Authority of the concerned Department to impose appropriate punishment which shall commensurate with the gravity of the delinquency after following the due procedure contemplated under the statute and the rules for initiating disciplinary action.

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## **5. FUNCTIONING OF THE INSTITUTION OF LOKAYUKTA OF TELANGANA WITH EFFECT FROM 23<sup>RD</sup> DECEMBER, 2019:**

On bifurcation of the erstwhile State of Andhra Pradesh, the State of Andhra Pradesh and the State of Telangana are formed, in accordance with the guidelines issued in G.O.Ms.No.312, G.A.(SR) Department, Government of Andhra Pradesh, dtd.30.10.2014 and on the lines of G.O.Ms.No.161, General Administration (SR) Department Dt.31.12.2019, Government of Andhra Pradesh, the employees working in the erstwhile Institution of Lokayukta of Andhra Pradesh and the assets available then, were distributed between the Institution of Lokayukta of Andhra Pradesh and the Institution of Lokayukta of Telangana. Accordingly, the newly formed Institution of Lokayukta of Telangana started functioning with effect from 23.12.2019.

This Institution of Lokayukta of Telangana has territorial jurisdiction over the entire 33 districts of the State of Telangana i.e., Adilabad, Bhadradri-Kothagudem, Hanumakonda, Hyderabad, Jagtial, Jangaon, Jayashankar Bhupalapally, Jogulamba Gadwal, Kamareddy, Karimnagar, Khammam, Kumarambheem Asifabad, Mahabubabad, Mahabubnagar, Mancherial, Medak, Medchal-Malkajgiri, Mulugu, Nagarkurnool, Narayanpet, Nalgonda, Nirmal, Nizamabad, Peddapally, Rajanna Sircilla, Ranga Reddy, Sanga Reddy, Siddipet, Suryapet, Vikarabad, Wanaparthy, Warangal and Yadadri-Bhuvanagiri. The complaints pertaining to the above said 33 Districts pending as on 01.01.2020 and filed thereafter have been taken over for redressal/investigation, by the newly formed Institution of Lokayukta of Telangana.

## **6. STAFF PATTERN OF INSTITUTION OF LOKAYUKTA OF TELANGANA:**

On bifurcation of the erstwhile Institution of Lokayukta of Andhra Pradesh in accordance with the guidelines issued in G.O.Ms.No.312, G.A.(SR) Department dt.30.10.2014 of the Government of Andhra Pradesh, and out of the total number of 131 posts available in the erstwhile Institution of Lokayukta, 61 posts were allocated to the Institution of Lokayukta of Telangana, while 70 posts were allocated to the Institution of Lokayukta of Andhra Pradesh at the ratio of 58:42 vide G.O.Ms.No.161 General Administration (SR) Department dt.31.12.2019. However, considering the increase in number of complaints received when compared to earlier period, the fact that Hon'ble Lokayukta and Hon'ble Upa-Lokayukta started functioning from 23.12.2019 and keeping in view the need, a letter dt.6.1.2020 was addressed to the Government of Telangana with a request for sanction of 79 additional posts in various categories required in various wings of the Institution i.e., Administration, Judicial, Legal, Investigation, Accounts and at the residences of Hon'ble Lokayukta and Hon'ble Upa-Lokayukta.

Adverting to the above letter of the Institution, the Government of Telangana, after considering the request made therein, sanctioned 49 additional posts for the Institution, which include the posts of Director (Legal), Deputy Director (Legal), Secretary to Hon'ble Lokayukta, Secretary to Hon'ble Upa-Lokayukta, Assistant Registrar, Investigating Officer, Section Officers, Typists, Assistants, Drivers, Attenders, Gardener and Sweeper-cum-Scavengers.

Of the posts so sanctioned, the posts of Director(Legal), Deputy Director(Legal), Secretary to Hon'ble Lokayukta, Secretary to Hon'ble Upa-Lokayukta, Investigating Officer and Assistant

Registrar have been filled up by way of re-employment as well as by promoting a suitable candidate from among the existing staff, while the posts of Typists, Assistants, Drivers, Attenders, Gardener and Sweeper-cum-Scavengers have been filled by direct recruitment through a proper and transparent selection process by a Committee duly constituted as per rules.

The Staffing Pattern/Hierarchy of the Institution during the year 2024 upto the level of Gazetted officers is as under:

<b>S.No.</b>	<b>Name (Sri / Smt. / Kum.)</b>	<b>Designation</b>
1	Justice C.V. Ramulu	Hon'ble Lokayukta
2	Dr.V. Niranjan Rao	Hon'ble Upa-Lokayukta
3	P.Vijender	Registrar
4	A. Nava Mohan Rao	Director (Legal)
5	K.Neeraja	Deputy Registrar
6	M.Sarada Prasuna	Deputy Director (Legal)
7	V.Lakshmi Kantha Reddy	Secretary to Hon'ble Lokayukta
8	A. Somi Reddy	Secretary to Hon'ble Upa-Lokayukta
9	R. Radhika	Assistant Registrar (Judicial)
10	E.Srinivas	Assistant Registrar (Accounts)
11	S.Padma Sree	Assistant Registrar
12	V.Anuradha	Personal Assistant

13	B.Jyothsna	Personal Assistant
14	M.Sai Prasad	Personal Assistant
15	K. Hima Bindu	Accounts Officer
16	C. Punya Murthy	Section Officer
17	K. Premila	Section Officer
18	R. Hari	Section Officer
19	N. Venkata Lakshmi	Section Officer
20	K.Babulal	Section Officer
21	N.Lakshmi Devi	Section Officer

Particulars of other cadre strength in this Institution are as follows:

<b>Sl. No.</b>	<b>Name of Posts</b>	<b>No. of Posts</b>
1	Special Category Stenographers	2
2	Assistant Section Officers	4
3	U. D. Stenographers	2
4	Librarian	1
5	Steno-Typists	3
6	Typists	8
7	Assistants	10
8	Drivers	5

9	Motor Cycle Messenger	1
10	Record Assistants	3
11	Roneo Operator	1
12	Jamedars	2
13	Attenders	25
14	Chowkidars	2
15	Sweeper-cum-Scavengers	4
16	Gardener	2

The particulars of staff of Investigation Wing are as follows:

<b><u>INVESTIGATION WING</u></b>		
1	Dr. Thirupathi Venkat Rao	Director (Investigation)
2	Mohd.Tajuddin	Deputy Director (Investigation)
3	V.Muchap Rao	Deputy Director (Investigation)
4	B. Janardhan Reddy	Deputy Director (Investigation)
5	Mathew Koshy	Investigating Officer
6	N. Vidyasagar	Investigating Officer
7	Head Constable	1 Post
8	Police Constable	09 Posts

## **7. ADMINISTRATION AND ORGANIZATIONAL STRUCTURE OF THE INSTITUTION OF LOKAYUKTA OF TELANGANA:**

The Registrar who is declared as Head of the Department of the Institution is incharge of the entire Administration. Presently Sri P.Vijender, Principal District & Sessions Judge (Retd.) is working as the Registrar of this Institution. The Administrative Structure of the Institution consists of Four Wings, which are as under:

- a) Administration Wing
- b) Judicial Wing
- c) Legal Wing &
- d) Investigation Wing

### **a) ADMINISTRATION WING:**

The Registrar, with the assistance of the Deputy Registrar, supervises the entire Administrative Wing, which consists of the Establishment and Accounts Sections, and oversees all administrative matters, allocation of work among various Sections of the Institution and also the matters relating to Right to Information Act,2005.

The Establishment Section is headed by an Assistant Registrar assisted by a Section Officer, Assistant Section Officer and other members of staff. It deals with the work relating to Conditions of Service of the Employees, Library, Stores, Furniture, Maintenance of Motor Vehicles, Stationery, Roneo, Inward Section, Dispatch Section, etc.

The Accounts Section is headed by an Assistant Registrar, assisted by an Accounts Officer and other members of staff, and deals with financial matters i.e., forwarding budget proposals to the Government, receiving budget, preparation and submission of pay bills and other bills like Medical Bills, Purchase Bills etc., deducting

Income Tax at source from the salaries of the officers and other members of staff members and remitting the same to Government account, receiving and remitting the Complaint fees & RTIP fees etc., besides maintenance of ledgers and other registers relating to fiscal matters of the Institution.

**b) JUDICIAL WING:**

For the sake of administrative convenience, the Bench of the Hon'ble Lokayukta is identified as B-1 and that of the Hon'ble Upa-Lokayukta as B-2. Both B1 and B2 are headed by a Section Officer each. The Section Officers are assisted by Assistant Section Officers and other supporting members of staff.

The complaints Section functions under the supervision of an Assistant Registrar who is assisted by a Section Officer, Assistant Section Officer and other members of staff. This Section receives the complaints, scrutinizes, registers and places them before the Lokayukta.

After registration of complaints and on their allocation, the complaints are taken up by the members of the staff of the B-1 Section and B-2 Section respectively. Besides, the P.As /Special Category Stenographers would assist in taking down the dictation of the orders on Bench of the Hon'ble Lokayukta and that of the Hon'ble Upa-Lokayukta.

This apart, there is a Process Section separately for B-1 and B-2 Sections, which too are headed by a Section Officer each, to process the files as per the orders of the Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta and dispatch the letters, notices, orders, memos etc., to the concerned with the support of the Dispatching Assistant.

The Record Room is managed by an Assistant Section Officer, who in turn is assisted by an Assistant and a Record Assistant.

After the complaints are disposed of and the registers and files are closed as the case may be, all the disposed of records, closed registers and files etc., will be consigned to Record Room for safe custody after making due entries in the relevant Registers. The said documents are consigned to the Record Room by B1 and B2 Sections, Establishment and other Sections. The records will be dealt with by the Assistant Section Officer and other members of staff in the Record Room by retaining the permanent records and destroying the records, which are ripe for destruction as per the rules incorporated.

**c) LEGAL WING:**

Legal Wing consists of Director (Legal) and Deputy Director (Legal). Both these officers assist the Lokayukta and the Upa-Lokayukta respectively, in all legal matters such as processing the reports received, presenting them before the respective Benches and also by rendering assistance to the complainants while conducting the proceedings. If a complainant is not having the legal assistance, the Legal Wing will fill up the said deficiency, by presenting the case of the complainant. The Director (Legal) and the Deputy Director (Legal) also perform the duties of the Presenting Officers in the Courts and would assist in conducting final investigation by the Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta in the form of submitting Brief Notes, Written Comments etc., during the preliminary verification stage, the Statement of Allegations against the Public Servants, the list of witnesses to be examined, the list of documents to be relied upon and to be marked during the Final Investigation. They would also advance arguments

on behalf of the complainants who lack legal assistance, during the final investigation.

**d) INVESTIGATION WING:**

The Investigation Wing is headed by a Director (Investigation), who is presently of the rank of Superintendent of Police, and is assisted by 3 Deputy Directors, who are of the cadre of Deputy Superintendent of Police, 2 Investigating Officers, who are of the cadre of Inspector of Police, besides 01 Head Constable and 09 Police Constables. This Investigation Wing causes enquiry into the complaints that are referred to it, by the Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta and after collecting documentary and oral evidence, submit a report, which is of immense help to the Presiding Officers i.e., the Hon'ble Lokayukta or Hon'ble Upa-Lokayukta in the conduct of Preliminary Verification and in determining as to whether it is a fit case to launch final investigation into the allegation levelled in the complaints or otherwise. This agency maintains the confidentiality and secrecy of information during the discrete enquiry and conducts the enquiry impartially.

When the occasion arises, this Institution, on the orders of Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta, will be entrusting the Summons and Notices to be served on the witnesses/parties to the complaint, reminders to the Public Servants/Complainants and also Warrants to be executed on such persons, to the members of staff of Investigation Wing, who will be discharging the said functions most effectively and submit compliance reports and assist the Presiding Officers.

The officers, who conduct investigation, may sometimes be required to give their evidence during Final Investigation, in

connection with the enquiries conducted and the reports submitted by them.

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**8. WORKING HOURS, HOLIDAYS AND VACATIONS**

The working hours for the Institution of Lokayukta of Telangana are from 10.30 A.M. to 5.00 P.M. on all working days. For the Calendar year 2024, 25 Public Holidays (excluding Sundays and Second Saturdays) and 13 Optional Holidays were declared. The Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta availed Sankranti Vacation from 17.01.2024 to 19.01.2024 (03) working days, Summer Vacation from 06.05.2024 to 31.05.2024 (20) working days and Dasara Vacation from 07.10.2024 to 10.10.2024 (4) working days.

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## **9. OFFICERS DESIGNATED UNDER RIGHT TO INFORMATION ACT IN THE INSTITUTION OF LOKAYUKTA OF TELANGANA:**

The Right to Information Act, 2005 mandates timely response to citizens' requests for information. Any citizen can directly file an RTI application for obtaining information from the Institution of Lokayukta of Telangana, which are being received in the Office and the required information is provided as per rules, within the prescribed time frame.

The Institution of Lokayukta of Telangana is receiving several Applications under the Right to Information Act, 2005 from the general public. In view of this, as mandated under the provisions of Right to Information Act, 2005, the following officers of Institution have been designated to receive and dispose of the Applications/ Appeals so received.

The Deputy Registrar is designated as Public Information Officer under Right to Information Act, 2005.

The Registrar is designated as First Appellate Authority under Right to Information Act, 2005.

The above Officers are assisted by Assistant Registrar (Judicial) who is designated as Assistant Public Information Officer under RTI Act, 2005 and his supporting staff to provide the requisite information to the Applicants, seeking information under Right to Information Act.

In the year 2024 i.e., from 1.1.2024 to 31.12.2024, in all 140 applications were received seeking information under the Right to Information Act, 2005. Of these 140 applications were disposed of within the time limit prescribed in the Act. Further, of the 5 Appeals received during the period under review, 5 Appeals have also been disposed of within the prescribed time limit.

**10. BUDGET PROVISION & DETAILS OF BUDGET ALLOCATED FOR THE YEAR 2024-25:**

The Budget Provision made available for this Institution for the Financial Year 2024-2025 under various Heads of Account has been Rs.11,98,81,000/- .

A Sum of Rs.10,93,06,000/- has been allocated under the Head, 'Salaries' and Rs.1,05,75,000/- has been allocated under Head, 'Non-Salaries' for the year 2024-2025. Of the total amount allocated under the Head Salaries, an amount of Rs.10,71,48,444/- has been spent (No budget restriction for salaries) and also incurred an expenditure of Rs.46,07,234/- under the Head Non-Salaries, by the end of December, 2024.

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**DETAILS OF THE BUDGET ALLOCATED BY THE GOVERNMENT  
FOR THE YEAR 2024-2025**

S.No.	Head of Account	Amount
1	010 - Salaries	10,93,06,000
2	110 - Domestic Travel Expenses	
3	111 - Travelling Allowance	7,70,000
4	112 - Bus Warrants	91,000
5	130 - Office Expenses:	---
6	131 - Service Postage & Telegram & Telephone charges	15,00,000
7	132 - Other Office Expenses	30,46,000
8	133 - Water charges	5,00,000
9	135 Electricity charges	11,00,000
10	200 - Other Administrative Expenses	---
11	240 - Petrol, Oil and Lubricants	18,30,000
12	270 - Minor Works	---
13	272 - Maintenance	5,00,000
14	280 - Professional Service	---
15	281 - Pleader Fee	3,03,000
16	310 - Grants in Aid	---
17	311 - Grants-in-Aid towards Salaries	---
18	410 - Secret Services Expenditure	27,000
19	510 - Motor Vehicles	---
20	511 - Maintenance Office Vehicles	9,08,000
21	512 - Purchase of Vehicle	---
22	521 - Machinery & Equipment	---
	Total	11,98,81,000

**11. STATISTICAL DATA OF THE COMPLAINTS FILED, PENDING AND DISPOSED OF DURING THE PERIOD UNDER REVIEW:**

**STATEMENT SHOWING THE PARTICULARS OF COMPLAINTS RECEIVED, DISPOSED OF AND PENDING BEFORE THE HON'BLE INSTITUTION OF LOKAYUKTA OF TELANGANA DURING THE PERIOD FROM 01.01.2024 TO 31.12.2024. CONSOLIDATED**

<b>SL. NO.</b>	<b>PARTICULARS</b>	<b>LOKAYUKTA</b>	<b>UPA-LOKAYUKTA</b>	<b>TOTAL</b>
1	Complaints pending as on 01.01.2024	2465	1140	3605
2	Complaints received during the period from 01.01.2024 to 31.12.2024	908	566	1474
3	Total Complaints available for disposal	3373	1706	5079
4	Complaints disposed of during the period from 01.01.2024 to 31.12.2024	1167	809	1976
5	Complaints Pending as on 31.12.2024	2206	897	3103

**12. STATISTICAL DATA OF THE COMPLAINTS REFERRED TO INVESTIGATION WING FOR INVESTIGATION AND REPORTS DURING THE PERIOD UNDER REVIEW**

<b>SI.No</b>	<b>Particulars</b>	<b>Lokayukta (B1- Section)</b>	<b>Upa-Lokayukta (B2-Section)</b>	<b>Total</b>
1.	Complaints entrusted for enquiry pending as on 01.01.2024	43	33	76
2.	Complaints received for enquiry from 01.01.2024 to 31.12.2024	48	19	67
3.	<b>Total Complaints as on 31.12.2024</b>	<b>91</b>	<b>52</b>	<b>143</b>
4.	Enquiry Reports submitted in the complaints entrusted, from 01.01.2024 to 31.12.2024	35	20	55
5.	Entrusted complaints pending for enquiry as on 31.12.2024	56	32	88

**13. BREAK UP OF COMPLAINTS FEE DETAILS**

Cash, DDs received from 01.01.2024 to 31.12.2024  
remitted to the Govt. Account/Refunded to Complainants

S.No.	Month	Receipts		Remittances		Refund
		Cash	DDs	Cash	DDs	
1	Jan' 2024	7,950	1,650	8,210	1,650	-
2	Feb'2024	12,952	2,250	16,652	2,250	-
3	March'2024	18,750	3,600	18,920	3,600	-
4	April'2024	9,450	3,900	11,550	3,900	-
5	May'2024	10,350	NIL	5,100	Nil	-
6	June'2024	15,850	2,250	18,550	2,100	150
7	July'2024	13,350	1,800	14,700	1,800	-
8	Aug'2024	11,550	3,006	15,310	3,006	-
9	Sept'2024	16,650	3,959	12,300	3,959	-
10	Oct'2024	11,400	NIL	10,650	Nil	-
11	Nov'2024	17,580	5,700	13,500	5,700	-
12	Dec'2024	16,750	6,750	10,800	1,350	5,400
	<b>TOTAL</b>	<b>1,62,582</b>	<b>34,865</b>	<b>1,56,242</b>	<b>29,315</b>	<b>5,550</b>

**14. BRIEF NOTES ON CERTAIN COMPLAINTS DISPOSED OF BY HON'BLE LOKAYUKTA & HON'BLE UPA-LOKAYUKTA:**

The Institution of Lokayukta of Telangana will be dealing with allegations made against the Public Servants, as to their official indiscipline, abuse of official position, acts actuated by the personal interest in discharge of official functions, corruption, favouritism, nepotism, lack of integrity, improper or corrupt motives in discharge of duties, omission to act in accordance with the norms of integrity, unreasonable, unjust, oppressive or improperly discriminative action, willful negligence, undue delay in taking action etc. Likewise, this Institution deals with grievances of the Complainants who sustained injustice or undue hardship as a consequence of maladministration.

During the year under review, on the intervention of the Institution of Lokayukta of Telangana, the injustice caused and hardship sustained by the complainants owing to abuse of official position and maladministration etc., on the part of Public Servants have been safe guarded.

The Brief citations on some of such complaints dealt by Hon'ble Lokayukta and Hon'ble Upa-Lokayukta, are detailed hereunder.

Further, the grievances of umpteen number of the Complainants, who approached this Institution, have been redressed and the details of some of such complaints are also integrated hereunder in a tabular form.

[COMPLAINT No.264/2022/B1](#)

[RAJANNA SIRICILLA DISTRICT](#)

This complaint was filed by Sri Peggarla Pentaiah and four others of Rajanna Siricilla District, stating that they inherited land admeasuring AC.4.10 guntas in Survey No.450/5 of Jillella Village in Tangallapally Mandal of Rajanna Siricilla District from their ancestors and the said land has been in their possession and enjoyment for the past 70 years. But the Government acquired a portion of the said land admeasuring Ac.2.00 guntas for construction of Double Bed Room Houses, but has not paid any compensation to them. Further, no Pattadar Pass Book has been issued for the remaining land admeasuring Ac.2-10 guntas. Despite several representations made by the complainants, no action has been taken.

After registering the above complaint and on persistent persuasion made by the Hon'ble Lokayukta, the Revenue Divisional Officer, Siricilla Division, Rajanna Siricilla District filed report dt. 27.01.2024 stating that in view of the agreement arrived at among the complainants, a joint patta has been given to them in respect of the land admeasuring Ac. 2.00 guntas in Survey No. 450/5 situated at Jillella Village vide proceedings No. B/95/2022, dt.5.5.2022 of the Tahsildar, Tangallapalli Mandal, Rajanna Siricilla District, that the complainants herein have applied for issuance of Pattadar Pass Books in Dharani Portal and that they have been issued Pattadar Pass Books for an extent of Ac.0.20 guntas each, in Survey No. 450/5/1 situated at Jillella Village of Thangalapalli Mandal of Rajanna Siricilla District.

Thus on the prompt intervention of this Institution and on proactive persuasion by Hon'ble Lokayukta, the grievance of the complainants has been redressed and this complaint was closed.

This complaint is filed by Sri B. Seetha Ram Reddy, resident of Hyderabad, stating that he was appointed as Physical Education Trainer Grade-I w.e.f. 15.12.1971 in the pay scale of Rs.130-269/130. In 1978 he was promoted as Physical Director Grade-II in the School Education and posted at Government Boys High School, Golconda, Hyderabad with the pay scale of Rs.575-910/615. In the year 1996, he was further promoted as upgraded Physical Director in the Junior College with the pay scale of Rs.3110-6380. However, in the fixation of pay, the pay for promotion as Physical Director in the Junior College was omitted. Despite several representations made by him to the Director of School Education, Government of Telangana, Hyderabad and the District Educational Officer, Government of Telangana, Hyderabad, no action has been initiated till date. Hence, this complaint.

After registering the complaint and on persistent persuasion by the Hon'ble Lokayukta, the District Educational Officer, Hyderabad District vide his report dt.27.1.2024 submitted that the Commissioner, School Education, Telangana State, Hyderabad has approved the re-fixation of pay in respect of Dr. Seetha Rama Reddy, Retired Physical Director (Gr.II) Government High School (Urdu), Golconda, Hyderabad, that he issued orders vide Proceedings Rc. No. 275/Ser.IV-3-2019, dt.20.01.2024 and that the same was communicated to the Complainant, vide Proceedings Rc. No. 4038/E1/2018, dt.23.1.2024.

Thus on the prompt intervention and persistent persuasion of Hon'ble Lokayukta the grievance of the Complainant has been redressed and accordingly this complaint is closed.

[COMPLAINT No.420/2024/B1](#)

[NALGONDA DISTRICT](#)

Sri K. Venkatesham, resident of Nalgonda District has filed this Complaint alleging that one M. Annapurna who is working as Cluster Coordinator of SERP, Nalgonda District and as Ration Shop Dealer of Jangaon area is drawing two salaries and requesting this Institution to conduct enquiry, remove Smt. M. Annapurna from service, file criminal cases against her and to recover the amount of two salaries drawn by her from Government.

The Hon'ble Lokayukta called for a report from the Sub-Collector, Miryalaguda, Nalgonda District, who filed a report dated 30.10.2024 stating that he issued show cause notice to Smt. M. Annapurna and that the latter submitted her explanation on 10.10.2024. That after due verification of explanation and other records, she was terminated from services of Fair Price shop dealer No.2342035 Venkatadripalem village under Public Distribution System 2016, and control order under G.O.Ms.No.29 and that the authorization was cancelled vide his Proceedings No.J/1302/2024 dt.19.10.2024.

Thus on the proactive persuasion made by Hon'ble Lokayukta, the District Administration, Nalgonda District has initiated action as per law against the Public Servant, on the complaint of the complainant and as such, this complaint is accordingly closed.

COMPLAINT No.950/2022/B1

HYDERABAD DISTRICT

This complaint is filed by Sri T.A. Janardhan Reddy, President of SSD Educational Society, resident of Secunderabad, stating that the said society has taken some land on lease to run the Institution and the said land was converted into Non-agricultural purpose by the Government, vide proceedings dated 31.12.2007. Thereafter the Tahsildar, Toopran was directed to lay a road to serve the general public covering the lands in Survey Nos. 234 to 237 of Ravelly Village and Survey No. 380/1 of Allapur village, vide Proceedings dated 8.12.2005. Accordingly a Kacha road was laid in the year 2005-06 which is being used by the general public and the students of the Complainant's Institution. The road connects to the Old National Highway No. 44, Olympia School of the Complainant's Society via Geetha Reddy Colony. During year 2010, the local residents i.e., J. Surender Reddy, J. Mahender Reddy and J. Ravinder Reddy had dug a trench across the road thereby causing inconvenience to the general public as well as the students of the Institution to have ingress and egress to the Complainant's Institution. Thereupon, the Complainant's society filed a suit in O.S.No.120 of 2010 on the file of Hon'ble Addl. Judicial First Class Magistrate, Gajwel and obtained Decree of Perpetual Injunction, which become final and absolute as no Appeal was preferred against the same. The Complainant further stated that, as per the proceedings dt.24.1.2018 of the District Collector, a pucca Cement Road to an extent of 500 Meters length was laid during 2018. Again the said persons have started interfering and trying to cause damage to the road. Thereupon, pursuant to the complaint made by the Complainant, Station House Officer, Toopran registered a case in Crime No. 91/2018 against the above persons for offences under Sections 447, 427, 323, 504 and 506 IPC., but no action has been taken to prevent them from causing obstruction. Hence, this complaint.

On the prompt intervention of this Institution and on persistent persuasion by Hon'ble Lokayukta, the Revenue Divisional Officer, Toopran Division, Medak District and the Complainant appeared in this Institution. The Complainant has filed a letter addressed to the Revenue Divisional Officer, Toopran Division, Medak District, stating that on the directions of this Institution, a C.C. road was laid through the subject survey numbers at Ravelli Village and that the small unfinished patch of the road was laid on 25.04.2024 by the concerned Panchayat Raj Department.

Under these circumstances, since the grievance of the Complainant has been redressed on the prompt intervention and persistent persuasion of Hon'ble Lokayukta, this complaint is closed.

This complaint is filed by one Sri P. Ravinder Reddy, resident of Jangaon District, stating that land to an extent of Ac. 3.04 guntas in Survey Nos. 39/A and 39/B, situated at Itikalapalli Village of Bachannapet Mandal was given as gift to him and his brother Sri Pabbethi Mahender Reddy (Ac.1.22 guntas each) by his father Sri Pabbethi Chinna Papaiah, vide Registered Gift Deed Documents No. 171/2015 and 170/2015 respectively alleging that the same was not digitally signed and requesting for digital signature for the said lands in Dharani Portal.

After registering the said complaint and on being pursued by Hon'ble Lokayukta, a report dated 11.10.2024 was submitted by the Revenue Divisional Officer, Jangaon Division and District stating that the Complainant and his brother have applied for digital signature option in Dharani Module that the proposals were sent to the District Collector, Jangaon with recommendation to accept the same for digital signature along with connected evidence and records and that the District Collector, Jangaon has accepted the proposals for digital signature for the land with the above Survey Numbers and Digitally signed the same.

Thus on the prompt intervention of this Institution and on proactive persuasion by the Hon'ble Lokayukta, the grievance of the Complainant has been redressed and accordingly this complaint is closed.

Smt. Nisha Varma, resident of Hyderabad, has filed this Complaint stating that she applied for Death Certificate of her late husband Sri Gopal Varma who died on 27.8.2012 through Mee Seva vide Transaction No.C05000078953 dt.26.6.2014, by enclosing all required documents. But, till date she has not received Death Certificate. Though, she made several representations, instead of issuing the Death Certificate, the Greater Hyderabad Municipal Corporation officials are demanding bribes saying that unless the demanded bribe is paid, they will not initiate any action and the Death Certificate will not be issued to her. Hence, this complaint.

After registering the complaint and on persistent persuasion by Hon'ble Lokayukta, the Learned Standing Counsel for GHMC, Hyderabad appeared on 3.7.2024 and submitted a copy of the Death Certificate dt.3.1.2024 of husband of the Complainant.

Despite filing of Application for Death Certificate on 26.6.2014 and filing of a case in this Institution in 2021, the Death Certificate was issued with a delay of over 10 years on 3.7.2024. It is atrocious that the GHMC officials made the Complainant to wait for over 10 years for simple action. However, considering the letter of the complainant dated 24.06.2024 requesting to close the case, this complaint is closed.

Thus the grievance of the Complainant has been redressed on the persistent persuasion made by Hon'ble Lokayukta.

COMPLAINT No.1042/2022/B1

MEDAK DISTRICT

This complaint is filed by Sri Kammari Sugunakar, resident of Medak District stating that during the years 2002 and 2008, he purchased lands of Ac. 0-06 guntas and Ac. 0-06 guntas in extent in Survey Nos.163/E1/1 and 580/A/2 respectively, under Sada binama on Rs.10/- bond paper. During Land Records Updation Programme, he made an Application with a request to mutate the said lands on his name in the Dharani portal. Though the name of complainant was recorded in Pahani, the registration documents were not issued by Sri Jangam Ramulu, Tahsildar, Papannapet Mandal and Sri Sudarshan Singh, Village Revenue Officer, Narsingi inspite of his several representations. Hence this complaint.

After registering the complaint and on persistent persuasion by Hon'ble Lokayukta, the Revenue Divisional Officer, Medak Division and District filed her report dated 06.11.2024 stating that a notice has been issued by the Tahsildar, Papannapet Mandal, to the complainant namely Sri Kammari Sugunakar, S/o. Mallaiah to file the application in Dharani Portal. TM-33 under pending mutation module regarding Sy.No.163/81/1 to an extent of Ac.0.03 ½ guntas situated at Narsingi Village of Papannapet Mandal and accordingly the complainant Sri. Kammari Sugunakar has filed an application in Dharani Portal vide No.2400023564, dt.28.10.2024, which was forwarded by the Tahsildar, Papannapet Mandal along with his report to him and on verifying the same, he sent the proposals to the District Collector, Medak for approval, who accordingly approved the same and incorporated the same in Dharani records and issued 1-B.

Thus on the prompt intervention of this Institution and proactive persuasion by Hon'ble Lokayukta, the grievance of the complainant has been redressed and this complaint is closed.

[COMPLAINT No.425/2022/B1](#)

[NIZAMABAD DISTRICT](#)

Sri M.A.Moiz, resident of Maha Laxmi Nagar, Vinayak Nagar, Nizamabad District, has filed this Complaint stating that he applied for the Survey, demarcation, fixation of boundaries and to conduct Panchanama of the land left over, after a portion of his land was acquired by the Government for the purpose of building Double bed room Houses in Survey No.970 situated in Morthad Village, Nizamabad District. But the Assistant Director of Survey and Land Records, Nizamabad has not initiated any action for the past 2 years. In this regard, though he filed an application before the Commissioner, Survey, Settlement and Land Records, Hyderabad, no action was initiated. Hence, this complaint.

After registering the above complaint and on persistent persuasion by Hon'ble Lokayukta, the Revenue Divisional Officer, Armour, submitted his report dt.19.9.2024 wherein it is stated the field survey was conducted by the Mandal Surveyor, Morthad as per the direction of the Assistant Director, Survey and Land Records, Nizamabad, on 8.8.2022 in the land bearing Survey No.970 of Morthad village and Mandal and the boundaries were fixed for the complainant's land to an extent of Ac.0.0825 guntas in the presence of the complainant and the pattadars of the adjacent lands under cover of panchanama, which was also duly signed by the complainant. It is further stated in the said report that the complainant had filed applications seeking name correction in Dharani Portal and the same has already been approved, and that now the complainant filed a new application Online PDC No.2400095458 dt.11.9.2024 for extent correction (updatation of his missing land Ac.0.06 guntas), which was approved on 19.9.2024. The complainant has also confirmed the said facts.

Under the above circumstances, since the grievance of the Complainant has been redressed, due to prompt intervention and

persistent persuasion by Hon'ble Lokayukta, this complaint is closed.

COMPLAINT No.416/2022/B1

NARAYANPET DISTRICT

Smt. Yeddu Susheelamma, resident of Narayanpet District, has filed this Complaint stating that her husband Yeddu Pentappa, while working in the agricultural fields situated in outskirts of Bhogaram Village in Kosgi Mandal of Narayanpet District died on 04.10.2017, due to hit by "Thunderbolt" causing instant death. The Station House Officer, Kosgi Police Station, Narayanpet District has registered the incident under Section 174 Cr.P.C in Crime No. 133 of 2017, dt.5.10.2017. The autopsy conducted by the Civil Assistant Surgeon, Government Civil Hospital, Vikarabad District on 5.10.2017 also revealed that the cause of death is due to "Cardio Respiratory arrest due to Lightning". The Central Government had notified "Cyclone, Drought, Earthquake, Fire, Flood, Tsunami, Hailstorm, Landslide, Avalanches, Cloudburst and Pest attack", as natural calamities. As per G.O.Ms.No. 1, Revenue (DM.I) Department, dated 4.5.2015, the family of the victims of such natural calamities are entitled for a sum of Rs.5.00 lakhs. But despite the repeated written requests, the concerned authorities failed to sanction the ex-gratia of Rs.5.00 lakhs to the Complainant. The Government vide its Memo dated 21.10.2019 rejected the claim of the complainant on the ground that Thunderbolt is not covered under G.O.Ms.No. 1, Revenue (DM.I) Department, dated 4.5.2015. Under similar cases in W.P.No. 1799 of 2019, dated 24.9.2019, W.P.No. 20882 of 2019, dated 10.1.2020 and W.P. No. 967/2020, the Hon'ble High Court for the State of Telangana held that Thunderbolt is concomitant with Cloudburst/Rainstorm and is squarely covered by G.O.Ms.No. 1, dt.4.5.2015 and the guidelines issued by the Government of India. Hence, this complaint.

After registering the above complaint, on persistent persuasion by Hon'ble Lokayukta, the Revenue Divisional Officer,

Narayanpet Division and District filed a report dt. 28.5.2024, stating that the Complainant was sanctioned an amount of Rs.4,50,000/- after deducting an amount of Rs.50,000/- under Apathbandhu which was already sanctioned for the death of Complainant's husband in thunderbolt, that the same was deposited in the Bank account of the Complainant by way of ECs and that utilization Certificate was also sent to the Government.

Thus on the persistent persuasion made by Hon'ble Lokayukta, the grievance of the Complainant has been redressed and this complaint is closed.

[COMPLAINT No.906/2022/B1](#)

[NALGONDA DISTRICT](#)

This complaint is filed by one Sri T. Venkat Reddy, resident of Cooperative Bank Colony, Nagole, Ranga Reddy District, stating that his mother Smt. T.Yashoda owns ancestral land to an extent of Ac.2-05 guntas in Survey No 367/A and Ac. 0-35 guntas in Survey No. 368/AA, totalling Ac. 3-00 guntas situated at Manimadde Village of Shaligowraram Mandal of Nalgonda District. However, during the Land records updation taken up in the year 2017, the said lands were recorded in the name of third parties, instead of her name thereby depriving her of the benefit under the scheme of Rythubandhu. Though the matter has been brought to the notice of the Tahsildar, Shaligowraram Mandal, Nalgonda District, the District Collector, Nalgonda District, and the Chief Commissioner of Land Administration, and the Chief Secretary to Government of Telangana, no action has been taken till date. Hence, this complaint.

After registering the above complaint, on active persuasion by Hon'ble Lokayukta, the Tahsildar, Shaligowraram Mandal, Nalgonda District has filed report dt.9.12.2022, which when served on the complainant, the latter filed his objections to the said report. Thereafter, the Tahsildar, Shaligowraram Mandal, Nalgonda has filed another report dt.24.11.2023 and also a further report dt.29.12.2023 and thereafter on 30.7.2024, Mr. Abdul Satthar, Deputy Tahsildar, Shaligowraram Mandal, Nalgonda District appeared before this Institution and stated that the mistake has been rectified and Pattadar Passbook is also issued in the name of Smt. T. Yashoda, mother of the complainant.

Thus, on the prompt intervention of this Institution and on the persistent persuasion by Hon'ble Lokayukta, the grievance of the complainant is redressed and this complaint is closed.

[C.No.1718/2022/B1](#)

[KUMARAM BHEEM ASIFABAD DISTRICT](#)

Smt. Tripti Sardar, resident of Kumaram Bheem Asifabad District has preferred this complaint, stating that her husband Sri Sardar Hari Prasad, while grazing the cattle in the agricultural fields at Ravindranagar Village, Chinthalamanepally Mandal, Kumaram Bheem Asifabad District died on 9.6.2016, due to hit by "Thunderbolt". The Station House Officer, Kouthala Police Station, Kumaram Bheem Asifabad District registered the incident under Section 174 Cr.P.C in Crime No. 106 of 2016, dt.9.10.2016 held inquest and got autopsy conducted on 10.10.2016 by the Civil Assistant Surgeon, Community Hospital, Sirpur Town, Kumaram Bheem Asifabad District, which revealed that the cause of death is due to "Thunderbolt Injury". The Government have sanctioned ex-gratia relief of RS.5.00 lakhs to the families of deceased victims of "Thunder Bolt" during the period from 01.04.2015 to 18.07.2018, vide G.O. Rt. No. 23, Revenue (Disaster Management-I) Department, dt.21.09.2021. But inspite of her best efforts, no exgratia was sanctioned to her. Hence she prayed this Institution to issue appropriate direction to the authority concerned for sanction of statutory ex-gratia of Rs.5.00 lakhs to her.

After registering the above complaint and on active persuasion by Hon'ble Lokayukta with the District Collector, Kumaram Bheem Asifabad District and the Principal Secretary to Government, Revenue (Disaster Management) Department, Telangana Secretariat, Hyderabad, the District Collector, Kumaram Bheem Asifabad District filed his report dated 18.05.2024, stating that the Complainant was sanctioned exgratia amount of Rs.5,00,000/- and the said amount was credited the Complainant's Bank account on 22.4.2024.

Thus, on the timely intervention and proactive persuasion by Hon'ble Lokayukta, the grievance of the Complainant has been redressed and this complaint is closed.

COMPLAINT No.1550/2021/B1

NIZAMABAD DISTRICT

This complaint is filed by Sri Syed Ibrahim, R/o.Balkonda Village and Mandal of Nizamabad District stating that he has been making representations since 2018 to the Chief Executive Officer, Telangana State Waqf Board, Hyderabad, with a request to appoint him as Muthawali of the Dargah Hazrath Syed Jalal Bukhari situated in Balkonda Village and Mandal of Nizamabad District, but till date, no action has been initiated. Hence, he prayed this Institution for necessary directions to the concerned to appoint him as Muthawali of above Dargah and to do justice.

After registering the above complaint, on persistent persuasion by Hon'ble Lokayukta, the Chief Executive Officer, Telangana State Waqf Board, Hyderabad filed reports from time to time wherein he stated that the (1) Dargah Hazrath Syed Jalal Bukhari and (2) Graveyard inside Abadi, is a notified Waqf, which was published in A.P. Gazettee No. 45-A, dated 7.11.2022 at Sl.No. 25382 and covered in Commission Report under the Towliath of Hussain Ali Shah, son of Abdullah Shah, that the said notified Muthawali expired 35 years back, that after demise of his grandfather and father, the complainant Sri Syed Ibrahim is looking after the day-to-day affairs of the subject waqf, and that his name is incorporated in the Waqf records under Section 42 of the Waqf Act, 1995 and that he was appointed as a Muthawalli under Section 42 of the Waqf Act,1995.

Thus on the persistent persuasion made by Hon'ble Lokayukta, the grievance of the complainant is redressed and this complaint is closed.

COMPLAINT No.132/2017/B1

SANGAREDDY DISTRICT

Sri Mohd. Sarfarazuddin, resident of Srinagar Colony, Patancheru, Sangareddy District, has filed this complaint stating that he proposed to demolish his old house situated in Plot No. 112, Survey Nos. 607 to 612, situated at Srinagar Colony, Patancheru and to construct new building in its place. As such, he applied for building permission by paying the requisite fee vide File No.3/C13/04492/2016, dated 11.11.2016, as required under the HMC Act. But the concerned GHMC Officials kept his application pending beyond the stipulated time of 30 days, despite his complying with all the norms as set forth by GHMC. and on further insistence by him, they have issued a Notice dt.24.12.2016 stating that he is making illegal construction and a further notice dt.2.1.2017 requiring him to submit NOC from Tahsildar and Irrigation Department showing that the plot of the complainant does not fall in FTL or Buffer zone of saki Cheruvu, which is in violation of Section 429 of GHMC Act,1955. Hence the complainant prays this Institution to intervene in the matter and to do justice to him.

After registering the above complaint and on persistent persuasion by Hon'ble Lokayukta, the Authorities of GHMC, Hyderabad had filed reports from time to time taking various pleas for not issuing Building Permission to the complainant. However, when the hot persuasion was going on, the Complainant appeared before this Institution filed a Memo 16.12.2024, stating that the GHMC has issued building permission, vide TG-bPASS dated 18.10.2024 and that he also paid house tax under PTIN No. 1130810266 and prayed to close this complaint.

Thus, the long pending grievance of the complainant has been redressed on the prompt intervention and persistent persuasion made by Hon'ble Lokayukta and this complaint is closed.

[COMPLAINT No.330/2022/B1](#)

[RAJANNA SIRCILLA DISTRICT](#)

The complainant namely Smt. Thadisina Thara, W/o. T. Venkatesham, resident of Sirikonda Village, Ellanthakunta Mandal, Rajanna Sircilla District filed a complaint against the Sub Inspector of Police, Ellanthakunta Police Station, the Circle Inspector of Police, Rajanna Sircilla and the Superintendent of Police, Rajanna Sircilla District, alleging bias in investigation of Criminal cases in Crime Nos.7/2022 and 10/2022 of Ellanthakunta Police Station registered against her and her family members on one side and her agnate Mr.Tadisina Sattaiah (T.V.News Reporter) on the other, which arose out of a physical duel between them due to the complainant's refusal to give Pathway through her land to the land of Ac.5.00 guntas in Survey No.125 of Mr.T.Sattaiah, who allegedly got it surreptitiously by managing the Revenue officials concerned.

After registering the complaint, the Hon'ble Lokayukta was pleased to call for reports from the Senior Police and Revenue authorities and later entrusted for investigation to the Investigation Officer of this Institution. The Investigation by the Investigating Officer disclosed that Mr.Rafiq Khan and Mr.Upendar acted in a biased manner by irrationally applying Section 307 IPC (Attempt to Murder) in the complaint filed by Mr.T.Sattaiah against the complainant and her family members, while applying simple and non serious sections in the complaint filed by the complainant against Mr.T.Sattaiah. The investigation further disclosed that Mr.Nigamachary, Mr.Anjaiah and Mr.Gamineni Srinivas who earlier worked as Tahsildars, Ellanthakunta Mandal gave Patta over the land of Ac.5.00 guntas in extent in Survey No.125 to Mr.T.Sattaiah, without issuing any official proceedings, with corrupt motives and thereby acted against the interests of the State.

The Hon'ble Lokayukta directed the Principal Secretary to Government, Revenue Department and the Principal Secretary to Government, Home Department, to examine this issue, take appropriate action against the above Public Servants and submit Action taken Reports within 3 months of receipt of this Order.

Thus, but for the timely intervention and active persuasion by Hon'ble Lokayukta, the above corrupt and biased Public Servants would have gone scot free.

[COMPLAINT No.605/2019/B1](#)

[RANGA REDDY DISTRICT](#)

This complaint is filed by Smt. Terupally Laxmamma, W/o. Samuel, resident of House No.12-2-717/60 & 61, Sapthagirinagar, Rethibowli, Mehdipatnam, Hyderabad stating that she is a holder of assignee patta over the land Ac.3.00 guntas in extent in Survey No.190, Chandanavalli Village, Shabad Mandal, Ranga Reddy. She filed a complaint alleging that in January,2019 the Government of Telangana issued notification with a proposal to acquire Ac.1140.00 guntas of land including the Complainant's land for Public purpose, that her name did not appear in the list of beneficiaries published in Saakshi News Daily dt.29.1.2019, that instead, the name of Mr.Darshan who in collusion with Revenue officials tried to dispossess her earlier and whose evil designs were scuttled by the order dt.17.12.2012 of Hon'ble Lokayukta in the Complaint No.554/2010/B1 filed by her and that the Collector, Ranga Reddy District, Revenue Divisional Officer, Chevella and the Tahsildar whose intervention was sought by her failed to redress her grievance. Hence this complaint.

As sought by Hon'ble Lokayukta, the Revenue Divisional Officer cum Land Acquisition Officer, Chevella submitted reports stating that out of Ac.3.00 guntas of land, only Ac.2.00 guntas are recorded in the name of the complainant, that due to a rival claim put forth by Mr.Darshan, the matter was referred to the Land Acquisition Tribunal and that the matter is pending adjudication.

The investigation carried out by the Investigating Officer, as per the orders of Hon'ble Lokayukta disclosed that the complainant is the genuine holder of Assignee Patta over Ac.3.00 guntas of land in Sy.No.190, Chandanavalli village, Shabad Mandal, that Mr.Darshan was the Sarpanch of the village, that he in collusion with his relative Mr.Jangaiah, the former Revenue Inspector, Office

of Tahsildar, Shabad and later promoted as the Deputy Tahsildar, Office of Revenue Divisional Officer cum Land Acquisition Officer, Chavella and Mr.D.Sreenivasa Reddy, the former Tahsildar, Shabad Mandal played fraud, tried to dispossess the complainant from the land assigned to her and claim compensation for the land acquired by the Government for Public purpose, to which the complainant is legally entitled.

The above two Public Servants i.e., Mr.Jangaiah and Mr.D.Sreenivas Reddy, in collusion with Mr.Darshan subjected the complainant to hardship by making her move from Pillar to the post for 14 long years.

The Hon'ble Lokayukta was pleased to direct the Principal Secretary to Government, Revenue Department and Chief Commissioner of Land Administration, of Government of Telangana to examine the matter, take appropriate action against the above two erring Public Servants within three months of receipt of this Order and submit Action taken Reports in accordance with Section 12(2)(3) of Telangana Lokayukta Act,1983, G.O.Ms.No.350, dt.8.8.2002, General Administration (Ser-C) Department and Rule 27 of Civil Services (Clarification, Control and Appeal) Rules,1991.

But for the prompt intervention and proactive persuasion by the Hon'ble Lokayukta, the grievance of the complainant would have gone unredressed and the errant Public Servants Mr.Jangaiah and Mr.D.Sreenivasa Reddy would have gone scot free.

This complaint is filed by Sri Kodicherla Mohan, R/o.Nikalpur village, Nandipet Mandal, Nizamabad District stating that the SRSP Canal was dug through their village and 33' wide roads were laid on both sides of the canal shore by the concerned authorities. Subsequently the funds were sanctioned for laying concrete roads so as to keep the canal and its banks strong. Thereafter, one Mr.Maddela Shanker and others have illegally encroached the road and constructed houses thereby causing inconvenience to the general public. Though the said matter was brought to the notice of the concerned authorities, no action was initiated. Hence this complaint.

After registering the above complaint and on persistent persuasion by Hon'ble Lokayukta, the Collector and District Magistrate, Nizamabad has filed a report dt.14.2.2024 stating that as per his directions, the concerned Panchayat Raj Officials of Nizamabad District have dismantled the illegal constructions made on the Canal boundary and removed the same.

Thus on the intervention of this Institution and on the persistent persuasion made by Hon'ble Lokayukta, the authorities have initiated action and removed the illegal constructions made on the Canal boundary. Thus the grievance of the complainant is redressed and hence this complaint is closed.

[COMPLAINT No.671/2019/B1](#)

[MEDCHAL MALKAJGIRI DISTRICT](#)

Sri Durgam Venkataswami, R/o.Dhoolapally Village, Dundigal Gandimaisamma Mandal of Medchal Malkajgiri District has filed this complaint stating that he is the absolute owner, enjoyer and is in peaceful possession of the land admeasuring Ac. 0.32 guntas in Survey No. 155 of Dhoolapally Village. The Revenue Divisional Officer, East Ranga Reddy Division also issued Occupancy Right Certificate bearing No. M/125/75, dt.30.1.1981 in his favour in respect of the above land, which devolved to his share out of Ac. 4-00 guntas. However, on verification, he found that in pahani and in revenue records only Ac. 0-27 guntas was recorded instead of Ac.0.32 guntas. Though he brought the same to the notice of the concerned authorities, action has not been initiated. Hence, this complaint.

After registering the above complaint and on persistent persuasion by Hon'ble Lokayukta, the Collector and District Magistrate, Medchal Malkajgiri District has filed report basing on the reports of the Revenue Divisional Officer and Tahsildar Dundigal Gandimaisamma Mandal, Medchal Malkajgiri District. Though the said report was furnished to the complainant, he failed to file his objections to the same. Subsequently, the complainant appeared before this Institution on 5.2.2024 and stated that the entries in pahanis and revenue records with regard to the extent of land have been corrected and pattadar passbook issued to him.

Thus on the persistent persuasion made by Hon'ble Lokayukta, the grievance of the complainant is redressed and this complaint is closed.

Sri Chinthakuntha Anil Kumar has filed this complaint stating that he is a resident of Chaitanyanagar, Signal Gadda, Jadcherla. The 35 feet wide road situated opposite to his house connects the Bus stand and Main road. Mr. Adinarayana and Mr.S. Shiva Prasad are constructing Commercial Complex illegally, by obtaining permission for Residential Complex and by encroaching 15 ft. X 6 ft. road on the eastern side and 15 X 6 ft. road on the western side. Though he lodged complaints before the Municipal Commissioner, Jadcherla Municipality, and also in Prajavani, no action was taken. Hence, this complaint.

After registering the above complaint and on persistent persuasion by Hon'ble Lokayukta, the Commissioner, Jadcherla Municipality, Mahabubnagar district filed reports from time to time, the latest one being dt.24.10.2024, wherein it is stated that their office has stopped the construction activity of the said buildings several times and forwarded the matter to the District Task Force with a request to take further necessary action as per TSM Act,2019. Further on regular complaints, their office has once again issued final notice on 31.3.2021 and removed the ongoing deviated portion of construction. Further, the parties have not complied with the directions issued in the notice and approached the Hon'ble High Court and filed W.P.No.13836 of 2021. The Hon'ble High Court was pleased to dispose off the said Writ Petition by orders dt.22.6.2021 directing the official respondents not to interfere with the construction activity being undertaken by the petitioner and if the construction being undertaken is in deviation of the sanctioned plan, the authorities are free to take action, strictly in accordance with the law duly putting the petitioner on notice. As per directions of Hon'ble High Court a notice was issued to Sri Madala Adinarayana and others with an advice to comply with the orders of Hon'ble High

Court and to remove the deviated portion. But they have not complied with the orders of the Hon'ble Court and notice. Hence their Office has forwarded the matter to the District Task Force for taking further necessary action. The Enforcement team, Jadcherla Municipality has taken up action by way of demolition of the deviated portion of construction made by Sri Madala Adinarayana as per rules.

Further, the complainant, who appeared before this Institution, has filed a letter dt.24.10.2024 stating that after issuing notice by this Institution, the subject illegal construction has been removed and praying this Institution to permit him to withdraw the complaint.

Thus on the persistent persuasion made by Hon'ble Lokayukta, the grievance of the complainant has been redressed and this complaint is closed.

COMPLAINT No.106/2023/B1

WARANGAL DISTRICT

This complaint is filed by one Sri Morthala Sammaiah, R/o. Vanjarapally Village, Sangem Mandal, Warangal district stating that he inherited land admeasuring Ac.1.10 guntas situated in Sy.Nos.380/A/1, 380/A/2, 380/A/3 and 380/B of Pallaruguda Village from his ancestors and he got Patta Passbooks in respect of the said land. However, in the new Passbook issued by the Government, the extent in Survey No.308/B/2/3 is shown as Ac.0.11 guntas instead of Ac.0.14 guntas. Though he applied for correction of entries in the new Passbook through Mee-seva, no action has been taken by the concerned Revenue Authorities. Hence, this complaint.

After registering the above complaint and on persistent persuasion by Hon'ble Lokayukta, the Revenue Divisional Officer, Warangal Division filed his report dt.21.3.2023, wherein it is stated that on 17.12.2022, the complainant applied under TM-33 module with application No.2200148396 for correction of extent in Sy.No.308/B/2. The Tahsildar, Sangem recommended the complainant's plea to the Revenue Divisional Officer, Warangal, who, in turn, has forwarded the said application with his recommendation for correction of the extent to the District Collector, Warangal and the same is pending for approval. The Revenue Divisional Officer, Warangal Division filed another report dt.24.07.2024, wherein it is stated that on verification of Dharani Portal, the land to an extent of Ac.0.14 guntas in Survey No.380/B/2/3 was digital signed in the name of the Complainant Sri M.Sammaiah.

Thus on the persistent persuasion made by Hon'ble Lokayukta, the grievance of the complainant has been redressed and this complaint is closed.

This complaint is filed by one Sri Rayeeca M.A.Khadir, R/o.Akber Plaza, Malakpet, Hyderabad stating that his father-in-law Sri Moiduddin was a retired Government Engineer and he died on 18.2.2023. The date of death of deceased person was immediately informed to the Assistant Pension Payment Officer, Hyderabad. On 3.3.2023 he approached the Manager, Mee Seva Centre, Old Malakpet, Hyderabad to report and register the date of death of the deceased Sri Moiduddin, but the same was not taken on record, on the ground that the same is not in appropriate form, which is not true. The Authorities of Mee Seva Centre did not issue Appropriate form. Though he made several representations before the concerned Authorities, no action was taken. Hence this complaint, praying this Institution to direct the concerned Authorities to issue the Death Certificate of his deceased father-in-law Sri Moiduddin.

After registering the above complaint and on the persistent persuasion made by Hon'ble Lokayukta, the Deputy Commissioner, Circle-6, GHMC, Malakpet, Charminar Zone, Hyderabad has filed a report dt.2.5.2023 stating that as per the form No.2 signed by the Applicant, the address at the time of death of the deceased person is mentioned as Defense Colony, Langer House, Hyderabad which falls under Circle-13 (Karwan Circle) of GHMC in Khairatabad Zone and that it does not fall under Circle-6, Malakpet. The said fact was informed to the complainant and he was requested to apply accordingly. Thereafter, the learned Standing Counsel for GHMC and the complainant appeared before this Institution. The complainant stated that his grievance has been redressed and the Death Certificate of his father-in-law Sri Moiduddin was issued by the Deputy Commissioner, Circle No.13, Karwan circle, Khairatabad Zone, Hyderabad.

Thus on the persistent persuasion made by Hon'ble Lokayukta, the grievance of the complainant has been redressed and this complaint is closed.

COMPLAINT No.14/2023/B1

HYDERABAD DISTRICT

This complaint is filed by one Smt.Zaheera Begum, W/o.Late M.A.Gaffar R/o.Bahadurpura, Hyderabad, stating that she has applied for Family Member Certificate vide Application No.FAMC022201175905 dt.14.11.2022 (in respect of her deceased husband Late Mohammed Abdul Gaffar, who expired on 28.12.2021), before the Tahsildar, Bahadurpura Mandal, Hyderabad, but the latter has not initiated any action to issue the same. In this regard, though she made a representation before the District Collector, Hyderabad District, no action has been taken. Hence she preferred this complaint praying this Institution to direct the concerned authorities to take action on her representation and to issue the Family Member Certificate.

After registering the above complaint and on the persistent persuasion made by Hon'ble Lokayukta, the Tahsildar, Bahadurpura Mandal, Hyderabad District has filed a report dt.22.4.2024 rejecting the claim of the Complainant for issuance of Family Member Certificate in respect of her late husband. But on further persuasion by Hon'ble Lokayukta, the Tahsildar, Bahadurpura Mandal, further filed a report dt.12.9.2024 stating that the Family Member Certificate has been issued to the complainant on 9.8.2024 duly specifying the purpose for which it is issued.

Thus on the persuasion made by Hon'ble Lokayukta, the grievance of the complainant has been redressed and this complaint is closed.

This complaint is filed by one Smt.Sultana Begum, W/o.Late Sri Ibrahim Ali Khan, R/o.Nampally, Hyderabad stating that she filed an Application before the concerned Authorities with a request to sanction the benefits under Shaadi Mubarak Scheme of Telangana Government, for the marriage of her daughter Ms.Humera Sultana, but the same is pending due to inaction by the Tahsildar, Nampally Mandal, Hyderabad. In this regard, though she filed a representation to the District Collector, Hyderabad and the Revenue Divisional Officer, Hyderabad Division, no action has been initiated. Hence this complaint.

After registering the above complaint and on the persistent persuasion made by Hon'ble Lokayukta, the Collector and District Magistrate, Hyderabad filed a report dt.2.3.2024 stating that as per online data, the Application of the complainant is in RDO's Login for sanction and that the same is not sanctioned due to non-availability of budget. On further unrelenting persuasion by Hon'ble Lokayukta, the Collector and District Magistrate, Hyderabad, filed another report dt.29.6.2024, stating that the financial assistance under Shaadi Mubarak Scheme has been sanctioned to the complainant and paid through the Banker's Cheque No.526381 under proper acknowledgement. He also furnished a copy of Acquittance for reference.

Thus on the persistent persuasion made by Hon'ble Lokayukta, financial assistance has been sanctioned to the complainant under Shaadi Mubarak Scheme to the complainant, thereby the grievance of the complainant has been redressed and this complaint is closed.

[COMPLAINT Nos.971/2023/B1,  
972/2023/B1 & 973/2023/B1](#)

[MEDCHAL MALKAJGIRI DISTRICT](#)

These three Complaints have been filed by Mr. Kurva Ramana, resident of Kukatpally, Hyderabad, Smt. Sapavat Susheela, resident of Ranga Reddy District and Smt. B. Veena Rani, resident of Hyderabad, who retired on 31.10.2020 as the Assistant Project Officer (Accounts), on 28.2.2021 as Senior Assistant and on 30.6.2019 as the Senior Assistant respectively in the Office of District Rural Development Officer, DRDA, Medchal Malkajgiri District. They were paid gratuity of Rs.3,50,000/- each though they are entitled for payment of Rs.18,74,398/-, Rs.10,27,320/- and Rs.10,50,721/- respectively as per Gratuity Calculation Formula under Payment of Gratuity Act, 1972. Despite the representations made by them to the Chief Executive Officer, Society for Elimination of Rural Property (SERP), Hyderabad and the District Collector/Executive Chairman of DRDA, Medchal Malkajgiri District with a request for sanction of balance gratuity as per their entitlement, no action was taken.

After registering the above complaints and on persistent persuasion made by the Hon'ble Lokayukta, the Chief Executive Officer, SERP, Hyderabad has filed a report dt.20.11.2024 to the effect that in compliance with the orders of this Institution, the Collector and Executive Chairman, DRDA, Medchal Malkajgiri District has sanctioned and released the balance gratuity amount to all the three complainants.

Further, the above three Complainants appeared before this Institution and stated that they have received their respective balance gratuity amount as per their entitlement and requested that their complaints may be closed.

Thus on the prompt intervention and persistent persuasion made by the Hon'ble Lokayukta, the grievances of all the three Complainants have been redressed. In the result all the three Complaints have been closed.

COMPLAINT No.1148/2020/B2

KAMAREDDY DISTRICT

This complaint is filed by one Smt.Allam Roja, W/o.Bethaiah, R/o.R.B.Nagar, Kamareddy Town and District, Telangana State (presently residing at Sarampally, Kamareddy District) levelling allegations of inaction against the authorities of Kamareddy Police Station and others on her complaint of physical torture, harassment and social boycott, against Mr.Madhinam Durgaiah and his relatives.

After registering the above complaint, the Hon'ble Upa-Lokayukta, called for the report from the Sub Divisional Police Officer, Kamareddy and the Superintendent of Police, Kamareddy. Not satisfied with the way the reports were filed by the above Officers, he ordered for enquiry and report by the Investigation Wing of this Institution. The investigation by the Investigating Officer disclosed that the complainant and her family members are not having good terms with the family members of Late Kodandam Parushuram and others of Gosangi Community of that area due to which, her family members, are not in a position to stay in their house i.e. H.No.5-1-104, R.B. Nagar, Kamareddy Town and District, Telangana State. Further the Complainant is even unable to sell her house as the Gosangi Community persons of Ward No.32, R.B. Nagar, Kamareddy are not allowing the prospective purchasers to buy the said house and said to be demanding about Rs.4,00,000/- towards penalty from the complainant for allowing her to sell the said house.

The Hon'ble Upa-Lokayukta ordered that the Superintendent of Police, Kamareddy District and the Sub Divisional Police, Officer, Kamareddy shall extend the required cooperation to the complainant as per law and they shall file the status report by 29.8.2024.

The complainant's grievance has been redressed and the complaint is closed.

But for the prompt intervention and persistent persuasion by the Hon'ble Upa-Lokayukta, the grievance of the complainant would have gone unredressed.

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COMPLAINT No.549/2023/B2

HYDERABAD DISTRICT

Smt. T. Bhagyavathi W/o. late Sri T. Darshan, resident of Muthangi Village, Patancheru Mandal, Sangareddy District, filed complaint against the Tahsildar, Bandlaguda Mandal, Hyderabad alleging that the Tahsildar suppressed the fact that the complainant and her children are legal heirs of late Sri T. Darshan, who worked as Roneo Operator and which fact was also recorded in his service book. However, even before the final judgement in the Declaratory Suit in O.S.No.551/2023 filed by her on the file of Junior Civil Judge, City Civil Court, Hyderabad seeking declaration that she and her children are legal heirs of Late Sri T.Darshan, the Tahsildar issued Family Member Certificate to the effect that Smt.T.Anuradha and her children are the Legal heirs of Late Sri T.Darshan. The complainant made several representations to the Tahsildar with a request for cancellation of the family member certificate issued to Smt.T.Anuradha. But, no action has been taken and further the information as sought by her under RTI was also not furnished.

After registering the above complaint, on the intervention of Hon'ble Upa-Lokayukta and on being issued notice by this Institution, the District Collector, Hyderabad has filed report dt.9.10.2024, stating that the Revenue Divisional Officer, Hyderabad, vide proceedings dt.7.10.2024, has cancelled the Family Member Certificate bearing No.FAMC01426558, dated 23.01.2014 issued in favour of Smt.T. Anuradha by the Tahsildar, Bandlaguda Mandal, and also requested both the rival parties to approach Civil Court for redressal of their grievance.

Thus on the prompt intervention and persistent persuasion made by Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed and this complaint is closed.

COMPLAINT No.344/2024/B2

HYDERABAD DISTRICT

Sri Bobbili Satyanarayana, R/o. Raghavapur Village, Peddapalli Mandal and District has filed this complaint alleging that one Sri Thota Srinivas has been working as the Fair Price Shop Dealer No.3610054 of Raghavapur Village, for the past 30 years under Authorization No. 2016254. Later he was elected as MPTC member in July 2019. In spite of being elected as MPTC member, he did not relinquish his Fair Price Shop dealership, thereby misleading the Government and officials. Though the Complainant made a complaint to the Revenue Divisional Officer, Peddapalli Division, no action was taken against Mr.Thota Srinivas. The authorities are dilly dallying the issue. Hence this complaint.

The District Collector, Peddapalli, whose report was sought has filed report dt.24.8.2024, stating that Sri Thota Srinivas, Fair Price Shop Dealer No.3610054 of Raghavapur Village, intended to continue as Fair Price Shop Dealer and tendered his resignation to the MPTC Membership.

Thus on the prompt intervention and persistent persuasion made by Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed and this complaint is closed.

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[COMPLAINT No.1207/2022/B2](#)

[NAGARKURNOOL DISTRICT](#)

Sri Chinta Kuntla Ramulu, resident of Charkonda Village and Mandal, Nagarkurnool District, has filed this complaint stating that his father Late Laxmaiah was assigned Government land to an extent of Ac.2.03 guntas in Survey No.778/1/1 of Charakonda village and Mandal in the year 1975 and after death of his father, he succeeded to the said land and digitalized Pattadar Pass Book was also issued to him. Mr.Jooluri Bala Ram and 40 others are raising boundary dispute and trying to encroach into the complainant's land. In this regard, on the Application dt.10.5.2022 made by the complainant with a request to conduct survey and fix up the boundaries of the above land, the authorities have conducted survey but did not fix up the boundaries and did not conduct any Panchanama. Hence this complaint is filed with a request to direct the Assistant Director of Survey and Land Records, Nagarkurnool District and the Tahsildar, Charkonda Mandal, Nagarkurnool District to fix the boundaries duly conducting panchanama to the complainant's land Ac.2.03 gts in extent in Sy.No.778/1/1 (old 778/2) situated at Charkonda Village and Mandal.

The Tahsildar, Charkonda Mandal, Nagarkurnool District as sought by Hon'ble Upa-Lokayukta, has filed a report dt.27.12.2022 stating that survey and demarcation of Survey No.778/2 of Charakonda Village and Mandal has been conducted on the basis of Tippan and Village map in the presence of complainant, local police and panchas and the boundaries have been fixed. It is further stated therein that a copy of panchanama has been provided to the complainant.

Thus on the prompt intervention and persistent persuasion made by Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed and accordingly this complaint is closed.

COMPLAINT No.464/2024/B2

KARIMNAGAR DISTRICT

One Sri Thambhuri Bhoomaiah, R/o. Subhash Nagar, Karimnagar District has filed this complaint alleging that the Citizen Hospital, which is located next to his house, has constructed a wall adjacent to his property and built a lift without following any set-back regulations. In spite of his multiple complaints to the Karimnagar Municipal Corporation, no action has been taken. Further, on his filing complaint with the Additional Collector, Town Planning, Karimnagar District, the officials issued notices to the hospital, but thereafter took no further action. The Town Planning Officer, Mr. Raj Kumar, accepted bribes and failed to act against the hospital. Hence he prays this Institution to conduct investigation, initiate action against the management of the Citizen Hospital and demolish the illegal constructions.

As sought by Hon'ble Upa-Lokayukta, the Commissioner, Municipal Corporation, Karimnagar has filed a report dt.27.7.2024 stating that Sri Vadluri Rajaiah has erected the lift without obtaining permission from the competent authorities, that there is no provision for erection of lift in the building permission and that a speaking order has been issued to Sri Vadluri Rajaiah directing him to remove the unauthorized lift within 15 days from the date of receipt of this order, failing which, further action will be initiated as per rules in force. The report further states that removal of unauthorizedly erected lift will be taken up in co-operation with the District Task Force as per Telangana Municipalities Act 2019 at the earliest.

Thus, on the prompt intervention and persistent persuasion made by Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed and this complaint is closed.

[COMPLAINT No.183/2024/B2](#)

[MEDCHAL MALKAJGIRI DISTRICT](#)

This complaint is filed by one Smt. Chamala Roja Ramani, W/o. Sri Chamala Venkateshwarlu, R/o. Satyanarayanapuram, Parvathapur Village, Medipally Mandal, Medchal-Malkajgiri District stating that she was allotted with a 2BHK Flat under Telangana Government 2BHK Housing Scheme vide No.2 situated in Survey No.10/1 at Block No.1, Ground Floor, Parvathapur village, Medipally Mandal, Medchal Malkajgiri District and she is in possession of the said flat. While so, on 12.10.2023 in her absence, some unknown persons broke open the lock of her flat and started staying in her house illegally. When she went there and questioned them about their illegal occupation of her flat, they threatened to kill her. Though she preferred a complaint before the Station House Officer, Medipally Police Station, Medchal Malkajgiri District, no action was initiated. Hence this complaint.

The Assistant Commissioner of Police, Malkajgiri Division, Medchal Malkajgiri District as sought by the Hon'ble Upa-Lokayukta, has filed a report dt.3.6.2024. On perusing the said report, the Hon'ble Upa-Lokayukta was pleased to call for a report from the Revenue Divisional Officer, Keesara Division, Medchal-Malkajgiri District, who accordingly filed a report dt.28.11.2024, stating that after allotment of the double bed room house to the complainant, Smt Akaviti Rani, W/o. Late Naresh, occupied the flat illegally and that subsequently, she was evicted from the said flat by the field staff of the Office of Tahsildar, Medipally and handed over to the complainant on 22.10.2024. The complainant also confirmed the handing over of the said flat to her.

Thus, on the prompt intervention and persistent persuasion made by Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed and this complaint is closed.

This complaint is filed by one Sri Pothu Raghavender, S/o.P.Suresh of Shilpa Colony, Ameenpur Village, Sangareddy District, stating that he purchased a flat in Ashoka Residency situated at Road No.19, Shilpa Colony, Ameenpur village, Sangareddy District in the year 2021, which was being constructed by M/s.DNR Constructions. The said Builders without obtaining any permission from the concerned Authorities has illegally improvised the parking spaces from 09 slots to 15 slots of 80 Sq.ft each by removing the 1.00 meter of Greenery area on the periphery and erected a shed with green sheets in setback area unauthorisedly, due to which he is facing difficulty while parking his car. The complainant further stated that in this regard, he filed a complaint before the TS-RERA seeking action against the said Builder, but on receiving the explanation from the said builder, the TS-RERA disposed his complaint observing that there is no violation on the part of the Builder as the building was already certified by the Sanctioning Authority i.e., the Commissioner, Ameenpur Municipality, Sangareddy District. Thereupon, the complainant preferred a complaint before the Commissioner, Ameenpur Municipality, Sangareddy District requesting to initiate necessary action against the Builder, but no action was taken. Hence he filed this complaint praying this Institution to direct the Commissioner, Ameenpur Municipality to initiate necessary action in the matter by re-verifying the documents pertaining to Car parking Areas, Architect Certificate etc., in respect of the above Building.

As sought by Hon'ble Upa-Lokayukta, the Commissioner, Ameenpur Municipality, Sangareddy has submitted a report dt.20.8.2024 stating that they inspected the subject property and issued Show cause Notice to the Builder with direction to submit

explanation for not maintaining the 1 Meter Greenery in Setback area as per the sanctioned plan and on receipt of explanation from the Builder, issued orders directing him to remove the said unauthorisedly constructed shed and to maintain 1 meter greenery as per sanctioned Plan within 15 days of receipt of this Order failing which further action will be taken as per the Telangana Municipal Act,2019. Thereupon the said Builder/Developer removed the unauthorisedly constructed shed in the setback area. The complainant also submitted a representation stating that he is withdrawing his complaint as his problem has been resolved.

Thus, on the timely intervention and persistent persuasion made by Hon'ble Upa-Lokayukta, the grievance of the complainant is redressed and this complaint is closed.

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Sri E. Chinna Thimmappa Goud, R/o. Pacharla Village, Rajoli Mandal, Jogulamba Gadwal District has filed this complaint stating that there is an Open plot belonging to a Deity, which was encroached illegally by some private person, but the concerned officials have not taken any action to evict the said encroacher. On 1.6.2022, the Revenue, Panchayat Raj officials and the villagers of Pacharla village assembled at the said land, conducted survey, demarcated the boundaries, fixed boundary stones and handed over the said land to the custody of the Panchayat Secretary. But with an evil intention the encroacher erected a cattle shed in the said plot to mislead the higher authorities and is living in the said shed. Further, the officials are also supporting the illegal encroacher. Hence this complaint.

The Revenue Divisional Officer, Gadwal Division, Jogulamba Gadwal District and the District Panchayat Officer, Jogulamba Gadwal District as sought by the Hon'ble Upa-Lokayukta, submitted their reports. The Hon'ble Upa-Lokayukta who was not satisfied with the said reports referred the matter to the Investigation Wing of this Institution for causing a preliminary verification and for an appropriate report as it appears that the Revenue and Panchayat officials are blaming each other. Accordingly the Investigating Officer of this Institution conducted enquiry, inspected the subject land and filed his Enquiry report. On receipt of the said report, the Hon'ble Upa-Lokayukta further pursued the matter and the Panchayat Secretary, Pacharla Gram Panchayat, Rajoli Mandal, Jogulamba Gadwal district has submitted his 'Action taken Report' dt.9.8.2024 stating that on the directions of this Institution, he evicted the encroacher from the subject open plot, removed the stones and got the same fenced on 23.4.2024 by taking police protection. The complainant, who appeared before this Institution

also confirmed the same and stated that his grievance has been redressed.

As the grievance of the complainant has been redressed on the prompt intervention and the persistent persuasion made by Hon'ble Upa-Lokayukta, this complaint is closed.

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[COMPLAINT No.844/2017/B2](#)

[NIZAMABAD DISTRICT](#)

This Complaint is filed by Smt. Ayesha Fathima, W/o.Sri Shaik Mazher, R/o.Ahoknagar, Bodhan Road, Nizamabad levelling allegations of irregularities and maladministration against the Assistant Director, Survey and Land Records, Nizamabad who failed to conduct survey of her land in Survey No.214/EE of Arsapally Shivar, Nizamabad and fix the boundaries between Survey Nos.213 and 214 which resulted in encroachment of her land by Sri Munawar Ali and others in collusion with the above Public Servant. Hence this complaint.

The Assistant Director, Survey and Land Records, Nizamabad as sought by the Hon'ble Upa-Lokayukta submitted his report. As the complainant raised objections to the report of the above Public Servant, the matter was referred to the Investigation Wing of this Institution.

The enquiry and the Joint Inspection of the site by the Investigating Officer revealed that Mr.Munawar Ali and others encroached not only the complainant's land but also the Government lands in Survey Nos.215 and 216, a part of which belongs to Rama Murthy Cheruvu.

After perusing the record, including the Enquiry report of the Investigation Wing of this Institution, the Hon'ble Upa-Lokayukta, observed that the complainant herein, filed Writ Petition No.4123 of 2022 on behalf of Mohammed Khaiser, S/o. M.A. Khaliq and obtained orders from the Hon'ble High Court. As such, the Hon'ble Upa-Lokayukta felt that there is no need to further proceed in the complaint and hence closed the present complaint duly issuing an advisory to the District Collector, Nizamabad to look into the issue and take appropriate action as per law as it appears that some Government land has been encroached by the land grabbers.

The Hon'ble Upa-Lokayukta even while closing the complaint (in view of the complainant's obtaining orders from the Hon'ble High Court), gave an advisory to the District Collector, Nizamabad to protect the Government lands, which appear from the report of the Investigating Officer, to have been encroached by the land grabbers.

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**15. Particulars of some of the complaints, among various complaints, wherein the grievances of the complainants have been redressed due to the intervention of Lokayukta & Upa-Lokayukta**

Sl. No.	Complaint No.	Name of the complainant	District	Nature of Grievance Redressed
<b>Cases on the file of Hon'ble Lokayukta</b>				
1	1577/2011/B1	P. Rajamallu	Khammam	Fish market constructed in the allotted Government land.
2	2030/2016/B1	K. Manjulatha	Hyderabad	Pending arrears of salary and death benefits of the deceased paid to the complainant.
3	3680/2016/B1	Sri T. Venkatesh	Medchal Malkajgiri	Removed the illegal structures raised in the land belonging to public park.
4	4034/2016/B1	Sri C.S. Ramulu	Mahabubnagar	Land compensation amount deposited in the account of the complainant.
5	417/2017/B1	J. Komraiah	Warangal	Decretal charges (LA compensation) deposited in the Court.
6	1714/2017/B1	Smt. Geeda Sowmya	Hanumakonda	Removed illegally constructed shed.
7	497/2020/B1	Ms. Ruhinaz	Warangal	Initiated departmental action against the erring officials for misappropriation of funds.
8	391/2021/B1	Sri Mohd Ghouse Khan	Hyderabad	Competent authority initiated disciplinary action against the Tahsildar, Nizamsagar by cancelling the illegal assignment and restoring the land back to Government duly conducting panchanama.

9	144/2021/B1	Sri T.Ananthaiah	Vikarabad	Sanction of ex-gratia amount for death due to thunderbolt.
10	145/2021/B1	Smt M. Yadamma	Vikarabad	Sanction of ex-gratia amount for death due to thunderbolt.
11	540/2021/B1	SmtChindam Lakshmi	Kamareddy	Sanction of ex-gratia amount for death due to thunderbolt.
12	828/2021/B1	Sri D.Anjaiah	Vikarabad	The Tahsildar, Pargi Mandal furnished the Information sought for by the Complainant.
13	171/2022/B1	Sri M.A. Naseer	Nizamabad	Parts of unauthorized construction removed by the Municipal Authorities.
14	488/2022/B1	Sri K. Srinivasula Reddy	Secunderabad	Removed the compound wall constructed illegally.
15	387/2022/B1	Sri Syed Rashed	Nizamabad	Cancelled the house numbers allotted illegally.
16	431/2022/B1	Sri Suguna	Kamareddy	Sanction of ex-gratia amount for death due to thunderbolt.
17	846/2022/B1	Sri A.Satyanarayana	Hyderabad	Survey conducted and demarcation done.
18	1028/2022/B1	Sri B. Srisailam	Wanaparthy	The officials of the Sub Registrar, Registration and Stamps Department Mahabubnagar, handed over the registered documents to complainant.
19	1342/2022/B1	Sri B. Koti Reddy	Narayanpet	Pattadar Pass Book was issued to the complainant with correction of name.
<b>Cases on the file of Hon'ble Upa - Lokayukta</b>				
1	866/2018/B2	B.Arun Kumar	Sangareddy	Instructions issued to the Sub-Registrar, Sadasivpet, Sangareddy District, to stop the registrations of

				illegal plotting and not to register any document without valid permission from the competent authority.
2	299/2020/B2	Sri M. Gopal Reddy	Yadadri Bhongiri District	Joint operation of Irrigation and Revenue Department, TSSPDCL/Electricity Officials along with Police conducted and the motors installed illegally/unauthorizedly at the Asifnagar canal and all the electric connections have been removed.
3	738/2020/B2 & 49/2021/B2	Smt Taha Begum Smt. Zuberia	Hyderabad	The Vigilance & Enforcement Department conducted enquiry, recommended action against the erring officials of GHMC and Registration & Stamps Department as well as the executant of the illegal document and the Deputy Commissioner, Circle-8, GHMC, issued fresh assessment along with PTIN to the complainant by cancelling the property tax receipts issued earlier.
4	350/2020/B2	Sri K.Venkamma	Khammam	Pattadar pass book issued to the complainant after rectification.
5	488/2021/B2	Sri N.Raju	Warangal Rural	Old age pension sanctioned to the mother of the complainant.
6	610/2021/B2	Sri P.Rama Rao	Khammam	Registered original document with the digital signature of the Tahsildar, Mudigonda issued to the complainant.

7	1256/2021/B2	Sri Onteddu Bal Reddy	Nalgonda	Survey conducted and boundaries have been fixed to the lands of the complainant.
8	1602/2021/B2	Sri T.Ramesh Babu	Rangareddy	Instructions have been issued for cancellation of the family member certificate issued excluding the name of the complainant and to publish the cancellation in District Gazette.
9	1114/2022/B2	Sri Ch.Sarveshwar	Rangareddy	Deleted the land of the complainant from prohibited list.
10	1574/2022/B2	Sri A.Srinivasulu & Another	Mahabubnagar	The Police registered case and filed charge sheet.
11	676//2023/B2	Smt.Irshad Begum	Nizamabad	The medical certificate in respect of the mental status of husband of the complainant has been issued.